

# **TRANSPORTATION IN ALABAMA**

INFORMATION COMPILED BY  
THE ALABAMA DEPARTMENT OF MENTAL HEALTH  
OFFICE OF ADVOCACY SERVICES  
SEPTEMBER 30, 2010



**THE ALABAMA DEPARTMENT OF MENTAL HEALTH OFFICE OF ADVOCACY SERVICES**

**TRANSPORTATION IN ALABAMA  
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## THE ALABAMA DEPARTMENT OF MENTAL HEALTH OFFICE OF ADVOCACY SERVICES

### Things to Remember While Using This Book:

- All information in this book has been obtained from the sources listed in the section entitled *Resources Used*. (Page 153)
- Some of the transportation providers listed in this book are for profit businesses. This book is not intended as an advertisement for them but rather, it is an attempt to list all sources of transportation which are available in the community. Listing a provider in this book does not mean the Alabama Department of Mental Health endorses this provider.
- All of the prices listed are subject to change.
- This book may be outdated on the day it is released. While compiling the book we discovered that some of the resources had ceased providing transportation options due to business closure or cut backs in their budgets.
- This book probably does not include all transportation resources in the state of Alabama. If you discover new resources, or resources which are listed but have discontinued their services, please let us know by calling or emailing that information in to Dianne Durbin at the DMH Advocacy Office 1-800-367-0955 or [dianne.durbin@mh.alabama.gov](mailto:dianne.durbin@mh.alabama.gov)
- The transportation resources are organized by alphabetically by county first and then in alphabetical order by the name of the agency/business.
- The reason the Alabama DMH Office of Advocacy Services compiled this information in one location was to make it easier for DMH consumers and service providers to access it. The organization of the material by county allows for the copying of a specific county or counties for consumers who do not have access to a computer and it makes the information easy to locate.
- Website addresses were included if they were available from the original resource. If you are reviewing the book on your computer you can click on those websites and be instantly connected.
- A table of Contents has been provided for your convenience in locating all of the information in this book.
- When looking for a resource in a particular county be sure to also check the resources in the surrounding counties. Often a county has resources that can be used by residents of neighboring counties also. We have tried to list these when we have noticed them but have surely overlooked some.

## Alabama Department of Mental Health Office of Advocacy Services

Individuals needing a ride for dialysis, radiation or other medical appointments should contact the Medicaid NET program at 1-800-362-1504.

| COUNTY  | CITY                                      | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY   | INFORMATION ON COST (Subject to change)   | HOW TO ACCESS  |
|---|---|--|---|---|--|
| <br><b>Autauga</b> | Prattville                                | Charter bus service based in Prattville.   | <b>Alabama Buses Unlimited, Inc.</b>                                  | Call for price to your destination.   | (334)361-4610<br>(800)524-9417   |
| <b>Autauga</b>  | Autaugaville,<br>Prattville<br>Montgomery | Bus services open to the public for Autauga County residents. Call to arrange services. Wheelchair accessible.   | <b>Autauga County Rural Transportation</b>                            | Per trip:<br>Within the City \$2.00<br>To Montgomery \$5.00<br>Within the County 2.50<br>Riders under 16, over 60 and those with disabilities are half price. | (334)361-3782<br><a href="http://www.autaugaco.org/Default.asp?ID=148">http://www.autaugaco.org/Default.asp?ID=148</a>                   |
| <b>Autauga</b>  | Autaugaville<br>Billingsley<br>Prattville | This service transports an average of 75 passengers daily (Mon-Fri from 8am-5pm) and serves senior citizens and individuals with disabilities who live in Autauga & Elmore Counties. | <b>Autauga-Western Elmore ARC</b>                                     | This is a service for their clients only.   | (334)365-4054<br><a href="http://www.thearcofalabama.com/chapters/autauga.html">http://www.thearcofalabama.com/chapters/autauga.html</a> |
| <b>Autauga</b>  |   | Non-Emergency Transportation for individuals with Medicaid and those without   | <b>Dubose Express &amp; Co. PO Box 10053<br/>Montgomery, AL 36108</b> | Call to reserve time and obtain rate.   | (334)467-1005  |


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|----------------|---|--|---|---|--------------------------------|
| <b>Autauga</b> |   | Non-Emergency Transportation   | <b>Elder Care Solutions</b><br>906 S. Perry St.<br>Montgomery, AL 36130 |   | (334)240-0016                  |
| <b>Autauga</b> | Autaugaville<br>Billingsley<br>Prattville | Based in Montgomery and serving mental health needs in Montgomery, Elmore, Autauga and Lowndes Counties. | <b>Montgomery Area Mental Health Authority, Inc.</b>                    | This is a service for their clients only.   | (334)279-7830<br>(877)279-7830 |
| <b>Autauga</b> |   | Assists Medicaid recipients in obtaining non emergency transportation.                                   | <b>Non Emergency Transportation Coordinator</b>                         |   | (334)242-3871                  |
| <b>Autauga</b> | Autaugaville<br>Billingsley<br>Prattville | Taxi Service based in Prattville, Alabama.   | <b>Sayer Cab Service</b>  | In the heart of town:<br>\$3.00 to get the car and \$1.80 per mile travelled.<br>Outside of town or near the interstate:<br>\$6.00 - \$10.00 to get the car and \$1.80 per mile traveled. | (334)365-6225                  |

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|--|--|---|--|--|---|
| <br>Baldwin | Orange Beach   | Taxi Service based in Orange Beach, Alabama. They have cars and vans with steps. If you can transfer from your wheelchair to the car they will take care of folding and stowing the wheelchair. (Mention needing assistance when you call.)       | <b>A-1 Taxi Service</b>                          | \$2.00 for the flag drop (that just means when they pick you up they start the meter at \$2.00) and it is \$2.31 a mile. They will be happy to give an estimate of how much the cost will be if you will tell them how many people and where you are going when you call the taxi. Discounts for groups. | (251)981-9300   |
| Baldwin  | Bay Minette<br>Fairhope<br>Foley   | Outpatient psychiatric, psychological treatment for adults, children, and adolescents; Day treatment for adults, children, and adolescents; Case management; Residential, pharmacy and crisis services; Substance abuse treatment and prevention. | <b>Baldwin County Mental Health Center</b>       | This is a service for their clients only.  | (251)990-4205   |
| Baldwin  | Bay Minette<br>Daphne<br>Elberta<br>Fairhope<br>Foley<br>Gulf Shores<br>Loxley<br>Orange | Provides public transportation in Baldwin County. Call 24 – 48 hours in advance to schedule your ride. Reservation desk is open 7:00AM – 3:00 PM.   | <b>Baldwin Rural Area Transit System (BRATS)</b> | Hours of transportation operation: 5:30 a.m.- 7:00 p.m. Rates vary from \$1.00- \$3.00. Call for details.  | <a href="http://www.co.baldwin.al.us/PageView.asp?PageType=R&amp;edit_id=637">http://www.co.baldwin.al.us/PageView.asp?PageType=R&amp;edit_id=637</a><br><br>Eastern Shore:<br>(251) 990-4636 |

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|---------|--|---|--|---|--|
|         | Beach<br>Robertsdale<br>Silverhill<br>Spanish Fort<br>Summerdale |   | <b>Baldwin Rural Area Transit System (BRATS)</b><br><br><b>Continued</b> |   | Central & South Baldwin:<br>(251) 972-6817<br>North Baldwin:<br>(251) 937-0355   |
| Baldwin | Locations in Baldwin and Mobile Counties                         | A service linking together Baldwin and Mobile Counties. Using BRATS in Baldwin County and THE WAVE in Mobile County. Call for services. | <b>BAY-LINC</b>  | Check for cost. You need to have an address for where you want to be picked up and for where you are going. | <a href="http://www.baldwinptc.org/">http://www.baldwinptc.org/</a><br>BRATS – (251)990-4636<br>The WAVE (251)344-6600 |
| Baldwin | Fairhope   | Taxi service based in Fairhope, Alabama.  | <b>Bayside Taxi</b>  | Open 24 hours. Cost is \$2.00 a mile with a \$7.00 minimum.   | (251)990-7803  |
| Baldwin | Gulf Shores  | Serves senior citizens of Gulf Shores, Alabama. (Wheelchair seating and lift Platform)  | <b>City of Gulf Shores<br/>Harry Roberts Senior Center</b>               | This is transportation for group recreation as part of the Senior Center Program.                           | (251)968-1434  |
| Baldwin | Orange Beach   | Serves senior citizens of Orange Beach, Alabama.  | <b>City of Orange Beach Adult Activity Center</b>                        | This is transportation for group recreation as part of the Senior Center Program.                           | (251)981-3440  |
| Baldwin | Robertsdale  | Serves senior citizens in Robertsdale, Alabama.   | <b>City of Robertsdale</b>   |   | (251)947-8902  |
| Baldwin | Baldwin County   | Non-Emergency Transportation  | <b>Independent Living Center</b>   |   | (251)460-0301<br><a href="http://http://www.ilcmobile.org/">http://http://www.ilcmobile.org/</a>                       |
| Baldwin |  | Limousine service.  | <b>Luxury Limo</b>   |   | (251)968-6994  |

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| Baldwin | Dauphin Island and Ft. Morgan  | Connecting two of the gulf coast's most beautiful landmarks.  | <b>Mobile Bay Ferry</b>                         | Times depend on weather conditions. Cars, trucks and vans with driver \$16.00 per vehicle. Additional persons in the vehicle are \$4.50 each. Check rates for other vehicles. "Walk on" passengers are \$5.00 with children under 12 free. | <a href="http://mobilebayferry.com/">http://mobilebayferry.com/</a><br><br>251-861-3000 |
| Baldwin |  | Demand/Response Transportation  | <b>Mobile Bay Transp. Co.</b>                   |  | (251)633-5693   |
| Baldwin |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |  | (251)472-4370   |
| Baldwin |  | Limousine service based in Daphne, Alabama.   | <b>Professional Limousine Service</b>           | Rates depend on where you want to go and for how long.   | (251)621-1248   |
| Baldwin | Bay Minette<br><i>Also<br/>Atmore<br/>Chatom<br/>Evergreen<br/>Grove Hill<br/>Mobile<br/>Monroeville</i> | Provides support and assistance to persons with HIV and related illnesses in <i>Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington</i> counties. (Wheelchair seating and Lift Platform) | <b>South Alabama C.A.R.E.S.</b>                 | Transportation Services are for the clients of this agency.  | (251)471-5277   |
| Baldwin | Loxley   | Serves senior citizens.   | <b>Town of Loxley</b>                           |  | (251)964-5164   |





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| <br>Barbour | Eufaula  | Rural public bus service operating as Eufaula Barbour Transit Authority. Open to the public. Hours of operation Mon-Fri. 5:30 a.m.- 5:00 p.m. Wheelchair seating. | <b>City of Eufaula</b>  | Rates are \$2.00 for travel (one way)              | (334)687-1242                      |
| Barbour  | Clayton  | Serves senior citizens in Clayton, Alabama. Hours of operation, Mon-Fri. 7:30am-2:00pm. Wheelchair seating.   | <b>Clayton Senior Citizens, Inc.</b>  | There is no charge for riding this transit system. | (334)775-3494                      |
| Barbour  | Clio   | Serves senior citizens in Barbour County. Hours of operation 8:00 a.m.-5:00 p.m. Wheelchair seating.  | <b>Clio Senior Center</b>   | Donations are accepted for each trip.              | (334)397-2586                      |
| Barbour  |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>                                 |  | (334)702-3102                      |
| <br>Bibb  | Centreville;<br>Also in<br><i>Fayette</i><br><i>Greene</i><br><i>Lamar</i><br><i>Tuscaloosa</i><br><i>Counties</i> | Serves low-income and special needs populations in its service area.  | <b>Bibb Ride County Wide (Community Service Programs of West Alabama, Inc.)</b> |  | (205)752-5429<br><br>(205)926-9384 |


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|--|---|---|---|---|------------------------------------|
| Bibb   |   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>       |   | (334)418-6610                      |
| Bibb   |   |   | <b>South Mobile Area Regional Transit (SMART Bus)</b> | Referred by the CSP of West AL Bibb Co.         | 205-926-3736                       |
| Bibb   | Woodstock                                     | Serves senior citizens in Woodstock, Alabama.   | <b>Town of Woodstock</b>                              | Woodstock Senior Center Clients only.           | (205)938-9790                      |
| <br>Blount    | Blountsville<br>Cleveland<br>Oneonta<br>Snead | Public Transportation serving Blount County, Alabama. Hours of operation 7:00 a.m.-4:00 p.m. Wheelchair seating/Lift Platform/Service for senior citizens/Service for individuals with disabilities | <b>Blount County Public Transportation</b>            | Rates vary from \$1.50-\$3.00, call for details | (205)625-6250                      |
| Blount   |   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>       |   | (256)549-7702                      |
| <br>Bullock | Midway<br>Union Springs                       | Serves senior citizens in Bullock County.   | <b>Bullock County Commission</b>                      |   | (334)738-2928<br>Jeannette Lindsey |


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| Bullock  | Midway<br>Union Springs<br><br>Also<br><i>Banks</i><br><i>Brundidge</i><br><i>Goshen</i><br><i>Troy</i> | Serving the counties of Pike, Bullock, and Macon. This agency serves individuals with mental illness and developmental disabilities. Hour of operation Mon.-Fri. 8:00 a.m. - 5:00 p.m. Call for details. Wheelchair seating/Lift Platform | <b>East Central Alabama Mental Health</b>       | Transportation is for clients of this agency only.   | (334)566-6022 |
| Bullock  |   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |  | (334)242-3871 |
| <br>Butler |   |   | <b>Camellia Senior Center</b>                   | Transportation is for clients of this agency only.   | (334)382-5670 |
| Butler   | Greenville  | Serves senior citizens in Greenville, Alabama. Wheelchair seating available.  | <b>City of Greenville</b>                       |  | (334)382-2647 |
| Butler   | McKenzie  | Serving the senior citizens of Butler, Covington, & Conecuh counties. Hours of operation, Mon-Sun 8:00 a.m.- 5:00 p.m.  | <b>Life Enrichment Center</b>                   | There is no charge for riding with this transit system. Please call in advance for transportation. | (334)374-2285 |

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| Butler   |   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>                         |   | (334)418-6610   |
| <br>Calhoun | Alexandria<br>Anniston<br>Jacksonville<br>Ohatchee<br>Piedmont<br>Saks<br>West End-<br>Cobb Town<br><i>Also:</i><br><u>Clay Co</u><br>Ashland,<br>Lineville<br><u>Cleburne Co.</u><br>Edwardsville,<br>Fruithurst,<br>Heflin, and<br>Ranburne in<br><u>Randolph Co.</u><br>Roanoke,<br>Rock Mills,<br>Wadley,<br>Wedowee,<br>and<br>Woodland<br><u>Talladega Co.</u><br>Bon Air,<br>Childersburg, | Serves individuals who are seniors, have a disability or have a low income and live in Talladega, Clay, Randolph and Cleburne Counties.<br>Wheelchair seating available | <b>CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties</b> |   | (256)362-6611<br>Pat Matson<br><br>Calhoun<br>(205)237-6731 |

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|         | <i>Lincoln,<br/>Mignon,<br/>Munford,<br/>Oxford,<br/>Sylacauga,<br/>Talladega,<br/>Springs, and<br/>Waldo</i> |  | (continued)<br>CAA of<br>Talladega, Clay,<br>Randolph,<br>Calhoun, and<br>Cleburne<br>Counties |   |                |
| Calhoun |   | Calhoun County currently has rural, public transportation for almost the entire county. The transportation service is demand response, meaning that the rider calls, sets up an appointment, and our contractor, picks them up at their house. Rural transportation is available to those who live outside the city limits of Oxford, Hobson City, Anniston, Weaver, Jacksonville, and Piedmont. The cities are considered urban areas, and because Anniston has a "fixed-route" service, rural transportation does not serve points within the city limits. | Anniston<br>Limousine  | \$1.00 each way                         | (256)-820-7600 |

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| Calhoun |             | Public bus services in Calhoun County. Fixed Route.   | <b>Area Wide Community Transportation System (Also known as Anniston Express)</b>   | Call for details.<br>Basic Fare: \$1.00<br>Military with ID: \$ .75<br>Individuals with disabilities: \$ .50<br>Children under 12: \$ .50<br>Elderly: \$ .50<br>Medicaid with ID: \$ .50 | 256-820-7600<br><br>East –North Bus Route<br><a href="http://www.earpdc.org/uploads/Files/File/East-North4thStreet.pdf">http://www.earpdc.org/uploads/Files/File/East-North4thStreet.pdf</a><br>West-South Bus Route<br><a href="http://www.earpdc.org/uploads/Files/File/West-South4thStreet.pdf">http://www.earpdc.org/uploads/Files/File/West-South4thStreet.pdf</a> |
| Calhoun | County Wide | ADA Paratransit Door to Door Transportation provided for all of Calhoun County. Call for details.<br><br>Wheelchair seating/Lift Platform | <b>Calhoun County (East Alabama Regional Planning &amp; Development Commission)</b> | \$1.00 each way.   | Shane Christian at 256-237-6741, or email Mr. Christian at <a href="mailto:shane.christian@adss.alabama.gov">shane.christian@adss.alabama.gov</a> .<br><br><a href="http://www.earpdc.org/pages/?pageID=28">http://www.earpdc.org/pages/?pageID=28</a>  |


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|---------------|--------------|--|---|---|---------------------------------|
| Calhoun       | Anniston     | Serves senior citizens of Calhoun county. Hours of Operation 8:00 a.m.-5:00 p.m. There are a few exceptions for night time outings. Wheelchair seating/Service for individuals with disabilities | <b>City of Anniston Parks &amp; Rec.</b>        | There is no charge for riding with this transit system.   | (256)236-8221<br>Angie Shockley |
| Calhoun       | Jacksonville | Serves senior citizens in Jacksonville, Al. Hours of operation Mon-Fri. 8:00 a.m. - 5:00 p.m. Wheelchair seating   | <b>City of Jacksonville Senior Center</b>       | Transports people enrolled in the Senior Center Program.  | (256)435-9199                   |
| Calhoun       | Piedmont     | Serves senior citizens in Piedmont, Alabama. Wheelchair seating  | <b>City of Piedmont</b>                         |   | (256)447-3579                   |
| Calhoun       | Weaver       | Serves senior citizens in Weaver, Alabama. Wheelchair seating/Lift Platform/Service for individuals with disabilities.   | <b>City of Weaver Weaver Senior Center</b>      | Transportation is for clients enrolled in the program.  | (256)820-1125                   |
| Calhoun       |              | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b> |   | (256)549-7702                   |
| Calhoun       |              |  | <b>Ohatchee Town Hall</b>                       |   | (256)892-9245<br>(256)892-3232  |
| Calhoun       |              | Non Emergency Transportation   | <b>Oxford Senior Center</b>                     | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (256)831-5900                   |

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| Calhoun   | Oxford                               |   | <b>Parks &amp; Rec. Dept.-Oxford</b>                     |   | (256)831-5900               |
| Calhoun   | Piedmont                             | Serves Senior Citizens in Piedmont  | <b>Piedmont Senior Center</b>                            | For the clients enrolled in the Senior Center only.   | (256)447-3365               |
| Calhoun   | Hobson City                          | Serves senior citizens in Hobson City. Wheelchair seating.  | <b>Town of Hobson City</b>                               |   | (256)831-4940               |
| <br>Chambers | Five Points<br>Huguley<br>La Fayette | Provide services for the senior citizens of Chambers county. Call for application and other information. Wheelchair seating/Lift Platform/Service for individuals with disabilities     | <b>Chambers County Commission</b>                        | Call for more information                             | Mr. Finley<br>(334)864-2491 |
| Chambers  | La Fayette<br>Lannett<br>Valley      | Based in Valley, Alabama, services Chambers and half of Lee county. The organization provides services for individuals with intellectual disabilities. Wheelchair seating/Lift Platform | <b>Chattahoochee Valley Area ARC/Valley Haven School</b> | The service is for clients enrolled in their program. | (334)756-2868               |
| Chambers  | Lannett                              | Serves senior citizens in the City of Lanett only. M-F; 8-5; 1 bus; 13 passenger<br>Wheelchair seating/Lift Platform/Service for Senior   | <b>City of Lanett</b>                                    |   | (334)644-6408<br>Jamie Far  |




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|---|--|---|--|--|---|
|   |  | Citizens/Service for individuals with disabilities  |  |  |   |
| Chambers  | Valley   | Serves senior citizens in the City of Valley. Wheelchair seating/Lift Platform/Service for Senior Citizens  | <b>City of Valley Senior Center</b>  | Senior Center Clients only.  | (334)756-5228   |
| Chambers  |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>  |  | (334)502-5468   |
| <br>Cherokee |  | Public Transit - Rural  | <b>CAA of Calhoun, Cherokee and Cleburne</b>   |  | (205) 237-6731  |
| Cherokee  | Cedar Bluff<br>Centre<br>Gaylesville<br>Leesburg | Public door-to-door service in Cherokee County. Operates Mon.-Fri. 7AM-3PM. Call at least 24 hours ahead of the time you need the service.<br><br>Wheelchair seating/Lift Platform/Step Assistance/Railings | <b>Cherokee County Rural Transit (East Alabama Regional Planning &amp; Development Commission)</b> | General Public: \$2.00 first 5 miles and \$1.00 each additional 5 miles. Seniors 60+ and individuals with disabilities receive a discount. | (256)927-7472<br>Call for details.<br><a href="http://www.earpdc.org/pages/?pageID=28">http://www.earpdc.org/pages/?pageID=28</a> |
| Cherokee  | Centre   | Service for senior citizens   | <b>Cherokee County Commission</b>  | Senior Center Clients only.  | (256)927-8432<br>Jan Tucker   |


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| COUNTY   | CITY                              | TYPE OF TRANSPORTATION  | COMPANY/ AGENCY                                 | INFORMATION ON COST<br>(Subject to change) | HOW TO ACCESS |
|--|-----------------------------------|---|---|--|---------------|
| Cherokee   |                                   |   | <b>Cherokee Co. Public Transportation</b>       |  | (256)927-7472 |
| Cherokee   |                                   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |  | (256)549-7702 |
| <br>Chilton | Clanton<br>Jemison<br>Maplesville | Provides public transportation in Chilton County, Alabama.<br>Hours of operation Mon.-Fri. 6:00 a.m.-4:00 p.m.<br><br>Wheelchair seating/Railings/<br>Service for senior citizens/<br>Service for individuals with disabilities | <b>Chilton County Transit</b>                   | Call for information.                      | (205)755-5941 |
| Chilton  |                                   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |  | (334)418-6610 |


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|--|--|--|---|---|---------------|
| <br>Choctaw | Butler   | Serves senior citizens in Choctaw County.  | <b>Butler Cares, Inc. (Senior Center)</b>       | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (205)459-4442 |
| Choctaw  |  | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b> |   | (334)418-6610 |
| Choctaw  | Choctaw County<br><br>Also In Bibb Dallas Greene, Hale, Marengo, Perry, and Sumter counties. | Provides door-to-door (demand response) bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Call in advance of needing the service. Drivers <u>can not assist with packages or enter the homes of riders.</u> Accessible. | <b>West Alabama Public Transportation</b>       | Call for information.   | (334)289-5789 |


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|---|---|---|---|--|---------------|
| <br>Clarke | Grove Hill<br>Thomasville<br>Also<br><u>Conecuh Co.</u><br>Evergreen<br><u>Monroe Co.</u><br>Monroeville<br><u>Wilcox Co.</u><br>Camden | Provides demand-response transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public.<br>Wheelchair seating<br>Lift Platform | <b>Alabama Tombigbee Regional Commission</b>    | Within the City Limits:<br>\$5.00<br>Outside City Limits:<br>\$.89 cents per mile. | (334)682-4234 |
| Clarke  |   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |  | (251)472-4370 |
| Clarke  | Mt. Vernon  | Serves senior citizens in Mt. Vernon, Alabama.  | <b>Town of Mt. Vernon</b>                       | Transportation Services are for the clients of this agency.                        | (251)829-6633 |
| Clarke  | Coffeetown<br>Fulton<br>Grove Hill<br>Jackson<br>Thomasville  | Serves individuals with cognitive, intellectual, and developmental disabilities in Clarke County.<br>Wheelchair seating/Lift Platform   | <b>Clarke County ARC</b>                        | Transportation Services are for the clients of this agency.                        | (251)246-3000 |
| Clarke  |   | Demand/Response Transportation  | <b>Mobile Bay Transp. Co.</b>                   |  | (251)633-5693 |

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|---|---|---|---|---|---------------|
| Clarke  | Grove Hill  | Provides support and assistance to persons with HIV and related illnesses in Baldwin, Clarke, Conecuh, Escambia, Mobile, Monroe, and Washington counties.<br><br>Wheelchair seating/Lift Platform | <b>South Alabama C.A.R.E.S.</b>   | Transportation Services are for the clients of this agency. | (251)471-5277 |
| <br>Clay | Ashland<br>Lineville<br>Also<br><u>Calhoun Co.</u><br>Alexandria<br>Anniston<br>Jacksonville<br>Ohatchee<br>Piedmont<br>Saks<br>West End-Cobb Town<br><u>Cleburne Co.</u><br>Edwardsville<br>Fruithurst<br>Heflin<br>Ranburne<br><u>Randolph Co.</u><br>Roanoke<br>Rock Mills<br>Wadley<br>Wedowee<br>Woodland<br><u>Talladega Co.</u><br>Bon Air | Serves Senior Citizens, individuals with disabilities and people with low incomes living in Talladega, Clay, Randolph, Calhoun and Cleburne Counties.<br><br>Wheelchair seating                   | <b>CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties</b> |   | (256)362-6611 |

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|--------|--|--|--|---|---------------|
|        | Childersburg<br>Lincoln<br>Mignon<br>Munford<br>Oxford<br>Sylacauga<br>Talladega<br>Springs<br>Waldo |  | (Continued)<br>CAA of<br>Talladega, Clay,<br>Randolph,<br>Calhoun, and<br>Cleburne<br>Counties |   |               |
| Clay   | Clay,<br>Randolph and<br>Talladega   | Serves individuals with mental illness, intellectual disabilities and substance abuse issues in Clay, Coosa, Randolph, and Talladega Counties.<br>Hours: Mon-Fri. 8:00a.m.- 5:00p.m. No charge for travel.<br><br>Wheelchair seating | <b>Cheaha Mental Health Center</b>   | Transportation Services are for the clients of this agency. | (256)245-2141 |
| Clay   | Lineville  | Serves senior citizens and individuals with disabilities in Lineville, Alabama. Also used to provide meals and services to Senior Citizens.<br>Wheelchair seating/Lift Platform  | <b>City of Lineville Senior Center</b>   | Transportation Services are for the clients of this agency. | (256)396-2581 |


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|--------|--|--|--|--|--|
| Clay   |  |  | <b>Clay County Community Action</b>  |  | (256)396-5738  |
| Clay   | Ashland<br>Lineville<br>All of Clay County | Demand response service in Clay County. This is a demand response system.<br>Hours: 8AM – 4PM Monday – Friday only. Call for details.<br><br>Wheelchair seating/Lift Platform  | <b>Clay County (East Alabama Regional Planning &amp; Development Commission)</b> | General Public: \$2.00 the first 5 miles and \$1.00 for each additional 5 miles. Seniors and individuals with disabilities receive a discount.   | (256)354-7888<br><a href="http://www.eardc.org/pages/?pageID=28">http://www.eardc.org/pages/?pageID=28</a> |
| Clay   | Ashland                                    | Demand response service open to the public of Clay County only. Hours: Mon. – Fri. 8a.m.- 4:30p.m. For appointments out of town call as soon as you know when you will need a ride. Everyone must call at least 24 hours before needing transportation. Wheelchair seating/Lift /Service for Seniors | <b>Clay County Commission</b>  | In town \$3.00 per trip. Birmingham or Montgomery costs \$40.00. Multiple riders going to the same place can receive a discount. Seniors and individuals with disabilities receive a discount. | (256)354-7888<br>Charlene  |

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|---|--|---|--|---|--|
| Clay  |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>                                      |   | (334)502-5468  |
| <br>Cleburne | Ashland<br>Lineville<br>Also<br><u>Calhoun Co.</u><br><u>Cleburne Co.</u><br><u>Randolph Co.</u><br><u>Talladega Co.</u> | Serves seniors, individuals with disabilities and individuals with low income in Clay, Calhoun, Cleburne, Randolph and Talladega Counties.<br><br>Wheelchair seating  | <b>CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties</b>              |   | (256)362-6611<br><br>See Calhoun Co.<br>(205)237-6731  |
| Cleburne  | Heflin   | Serves senior citizens in Heflin, Alabama.  | <b>City of Heflin Senior Center</b>  | Transportation Services are for the clients of this agency.   | (256)463-2290  |
| Cleburne  | Edwardsville<br>Fruithurst<br>Heflin<br>Ranburne   | Public bus service in Cleburne County. This is a demand response system.<br>Hours: 8AM – 5PM Monday – Friday. Call for details.<br>Operator will travel to Anniston in Calhoun County if a passenger needs to go to a medical appointment or to work.<br>Wheelchair seating/Lift Platform | <b>Cleburne County (East Alabama Regional Planning &amp; Development Commission)</b> | General Public: \$2.00 the first 5 miles and \$1.00 for each additional 5 miles.<br>Seniors and individuals with disabilities receive a discount. | (256)463-2271<br><br><a href="http://www.eardc.org/pages/?pageID=28">http://www.eardc.org/pages/?pageID=28</a> |



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|--|------------|--|--|---|--------------------------------|
| Cleburne   |            | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>            |   | (256)549-7702                  |
| Cleburne   | Fruithurst | Serve the senior citizens of Cleburne county.<br>Hours: 9:00 a.m. - 1:00 p.m. Mon-Fri.<br>The Meals-On-Wheels program is offered for home bound senior citizens.<br><br>Wheelchair seating/Lift Platform | <b>Town of Fruithurst Senior Center</b>                    | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (256)579-2105<br>(256)579-7713 |
| <br>Coffee | Elba       | Serves senior citizens in Elba, Alabama  | <b>City of Elba Senior Center</b>                          | Transportation Services are for the clients of this agency.   | (334)897-3019                  |
| Coffee   | Elba       | Serves senior citizens in Coffee, Crenshaw & Pike Counties. Meals on Wheels; Hours: M-F; 9:00 a.m. - 2:00 p.m. Same operation as New Hope Senior Center, Inc.  | <b>Coffee County Commission (Pine Level Senior Center)</b> | Transportation Services are for the clients of this agency.   | (334)894-5556<br>(334)897-2621 |

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|--------|------------|--|---|---|---------------|
| Coffee | Elba       | Serves senior citizens in Elba & Coffee, Alabama.<br>Hours: 7:30 a.m.-1:30 p.m.;<br>M-F; meals on wheels.<br>Wheelchair seating/Lift                             | <b>Damascus Senior Citizen Center</b>                 | Transportation Services are for the clients of this agency.   | (334)894-5211 |
| Coffee | Enterprise | Serves senior citizens in Enterprise, Alabama.<br>Hours: 7:30 a.m.-4:30 p.m.,<br>M-F; Donations are accepted for travel.   | <b>Enterprise Senior Citizens Center</b>              | Transportation Services are for the clients of this agency.   | (334)348-2668 |
| Coffee | Enterprise | Serves nursing home residents in Coffee county as needed, no charge for transportation of people with disabilities or senior citizens<br>Wheelchair seating/Lift | <b>Healthcare Authority of the City of Enterprise</b> | Transportation Services are for the clients of this agency.   | (334)347-9541 |
| Coffee | Kinston    | Serving senior citizens in Kinston & Coffee, Alabama. M-F; also meals on wheels.<br>Wheelchair seating/Lift<br>Platform  | <b>INO Senior Center</b>                              | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)565-9196 |


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|--------|--|---|---|---|----------------------------------|
| Coffee | Enterprise   | Serves senior citizens in Enterprise, Alabama. Wheelchair seating/Lift Platform   | <b>Mt. Pleasant Senior Center</b>                 | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)393-7874                    |
| Coffee | Brundidge  | Serves senior citizens in Brundidge (New Brockton - Coffee - Crenshaw & Pike), Alabama.<br>Hours: 9:00 a.m.-2:00 p.m., M-F.   | <b>New Hope Senior Citizen Center, Inc.</b>       | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)894-5556                    |
| Coffee |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>   |   | (334)702-3102                    |
| Coffee | Coffee, Dale, Houston, Covington and other local counties. | Sealcrest Transit Service serves the Wiregrass area with transportation services including:<br>- Individual daily transportation (by appointment only)<br>- Individuals with disabilities<br>- One-way or round trip available<br>- Senior Service Transportation (Doctor visits/Grocery Shopping/Dialysis, etc)<br>- Trips to Montgomery (by appointment only) | <b>SEALCREST TRANSIT</b>                          | Call with the details of your transportation needs and you will receive a price.  | (334) 806-9962<br>Administrative |
| Coffee | Butler, Coffee, Covington, and                             | Comprehensive community mental health center serving individuals with mental illnesses, intellectual  | <b>South Central Alabama Mental Health Center</b> | Transportation Services are for the clients of this agency.   | (334)222-2525                    |


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|--|--------------------|--|---|---|--------------------------------|
|  | Crenshaw Counties. | disabilities, and substance use disorders.<br>Wheelchair seating/Lift Platform/Railings  | <b>(Continued)</b>                        |   |                                |
| Coffee   | New Brockton       | Serves senior citizens in New Brockton, Alabama. Meals on wheels. Hours of operation 7:30 a.m. - 2:30 p.m., M-F.   | <b>Town of New Brockton Senior Center</b> | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)894-2028<br>(334)894-5283 |
| <br>Colbert | Tuscumbia          | Charter bus service with an office in Tuscumbia, Alabama.  | <b>Anchor Tours</b>                       | Call for details.   | (256)383-6220                  |
| Colbert  | Tuscumbia          | Serves individuals with cognitive, intellectual, and developmental disabilities in Colbert and Lauderdale counties. Hours of operation 9:00 a.m. - 5:00 p.m.<br>Wheelchair seating/Lift Platform | <b>ARC of the Shoals</b>                  | Transportation Services are for the clients of this agency.   | (256)383-1472                  |
| Colbert  | Tuscumbia          | Charter bus service based in Tuscumbia, Alabama.   | <b>Connection Christian Tours</b>         | Call for details.   | (256)383-3594                  |


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|--|---|---|---|--|--|
| Colbert  |   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>                                 |  | (256)740-6109  |
| Colbert  | Quad Cities: Florence, Muscle Shoals, Sheffield and Tuscumbia<br><br>Also in Franklin, Lauderdale, Marion and Winston counties. | Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Call for more information. Call the day before you need service. Wheelchair seating/Lift/Step Assistance/Railings | <b>Shoals - Northwest Alabama Alabama Council of Local Governments (NACOLG)</b> | Prices vary depending on where you wish to be picked up and where you are going. Call for information. | Gary Friar at (256) 389-0511<br><u>In the Muscle Shoals area and Russellville, call 256-314-0047.</u><br><u>In Haleyville, call 205 485-7333</u> |
| Colbert  | Leighton  | Provides transportation to senior citizens and individuals with disabilities in Leighton, Alabama. Hours: 8AM-4PM, Mon.-Fri.  | <b>Wells of Hope Ministries, Inc.</b>   | Must apply for services. After acceptance there is no charge.  | (256)381-0412<br>(256)446-9962   |
| <br>Conecuh | Evergreen<br><br>Also in Clarke, Monroe, and Wilcox Counties.   | Provides public transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public. Call for more information.<br><br>Wheelchair seating<br>Lift Platform   | <b>Alabama Tombigbee Regional Commission</b>                                    |  | (334)682-4234  |

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|---|--|---|---|---|---|
| Conecuh   |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |   | (251)472-4370                                   |
| Conecuh   | Evergreen<br><u>Baldwin Co.</u><br>Bay Minette<br><u>Clarke Co.</u><br>Grove Hill<br><u>Escambia Co.</u><br>Atmore<br><u>Mobile Co.</u><br>Mobile<br><u>Monroe Co.</u><br>Monroeville<br><u>Washington Co.</u><br>Chatom | Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties.<br><br>Wheelchair seating/Lift Platform                                     | <b>South Alabama C.A.R.E.S.</b>                 | Transportation Services are for the clients of this agency. | (251)471-5277                                   |
| Conecuh   | Castleberry  | Serves senior citizens in Castleberry, Alabama.   | <b>Town of Castleberry</b>                      |   | (251)966-2141                                   |
| <br>Coosa | Goodwater  | Serves senior citizens and individuals with disabilities of Goodwater, Alabama.<br><br>Hours of operation:<br>8:00 a.m.-2:00 p.m. M-F; 7:00 a.m.-3:00 p.m. Saturday.<br><br>Wheelchair seating/Lift Platform<br>Also meals on wheels. | <b>City of Goodwater</b>                        |   | (256)839-5653<br>(256)839-6301<br>(256)839-0005 |


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|--------|--|---|---|--|---|
| Coosa  | Goodwater<br>Rockford<br>Serves<br>Northeast<br>Coosa County | Public bus service in Coosa County. Call for details.<br>This is a demand response service. 7:30 AM – 3:30 PM<br>Monday – Friday<br>Will travel to Alexander City and Talladega for medical appointments provided ample time is given to schedule the trip.<br><br>Wheelchair seating/Lift Platform | <b>Coosa County (East Alabama Regional Planning &amp; Development Commission)</b> | \$1.00 each way within Goodwater city limits. Service to connect with Cheaha Mental Health Center Bus is \$2.00 each way. To Alexander City, Sylacauga and Rockford \$6.00 round trip. Trips to Birmingham or other special trips have a flat rate of \$50.00 and are scheduled around medical trips of other passengers | In Goodwater call 256-839-5653.<br>For Coosa County call 256-377-4517.<br><a href="http://www.earpdc.org/pages/?pageID=28">http://www.earpdc.org/pages/?pageID=28</a> |
| Coosa  | Rockford   | Serves senior citizens in Coosa County.   | <b>Coosa County Commission</b>  |  | (256)377-1350   |
| Coosa  |  | This is a Demand Response Service operating Monday – Friday 7AM-4:30PM. Operates within Coosa County but with ample notice, will drive to Montgomery, Alexander City, Birmingham or Tuskegee for kidney dialysis.   | <b>Coosa Co. Transportation</b>   | Within Coosa County, \$1.50 each way. To Alexander City the fare is \$6.00 round trip. To Birmingham, Montgomery, or Tuskegee the fare is \$20.00 round trip.  | (256)377-4517   |
| Coosa  |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>                                   |  | (334)502-5468   |

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|---|--|--|---|---|---------------|
| <br>Covington<br>Covington | Andalusia  | Serves seniors and individuals with disabilities in Andalusia, Alabama. Hours of operation 10:30 a.m. - 1 p.m., M-F; meals on wheels<br>Wheelchair seating/Lift Platform   | <b>City of Andalusia or City of Andalusia Recreation Department</b> |   | (334)222-6891 |
|   | Covington  | Public Transportation - Rural  | <b>Covington County Commission</b>                                  |   | (205)222-2462 |
| Covington   | Andalusia<br>Carolina<br>Gantt<br>Opp<br>River Falls | Rural public transportation serving Covington County. Hours: Mon. - Fri. (Contract Services only-hours vary). Call for details.<br>Wheelchair seating/Service for senior citizens/Service for individuals with disabilities. | <b>Covington Area Transit System (CATS)</b>                         | (Contract Services only-hours vary). Rates vary from \$3.00-\$7.00. Call for details. | (334)428-2667 |
| Covington   | Floral   | Serves senior citizens Covington County, AL. Hours: Mon-Fri. 8:00 a.m.- 2:00 p.m.  | <b>Floral Community Transportation Services</b>                     | Donations are accepted for travel.  | (334)858-3310 |
| Covington   |  | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>                     |   | (334)702-3102 |
| Covington   | Butler,<br>Coffee,<br>Covington                      | Comprehensive community mental health center serving individuals with mental illness,  | <b>South Central Alabama Mental Health Center</b>                   | Transportation Services are for the clients of this agency.                           | (334)222-2525 |



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|--|-----------------------|---|---|---|---------------|
|  | and Crenshaw Counties | developmental disabilities, and substance abuse issues. Wheelchair seating/Lift/ Railings                     | (Continued)   |   |               |
| <br>Crenshaw  | Luverne               | Serves senior citizens in Crenshaw County.  | <b>Crenshaw County Commission</b>   |   | (334)335-6568 |
| Crenshaw   |                       | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>                               |   | (334)702-3102 |
| Crenshaw   | Brantley              | Serves senior citizens in Brantley, Alabama.  | <b>Town of Brantley</b>   |   | (334)527-8624 |
| <br>Cullman | Cullman               | Provides mental health care in Cullman County, Alabama. Hours: 8AM-5PM, M-F. Wheelchair seating/Lift Platform | <b>Cullman Area Mental Health Authority/ DBA Mental Healthcare of Cullman</b> | Transportation Services are for the clients of this agency. | (256)734-4688 |


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|---------|---|--|--|---|--|
| Cullman | Arkadelphia<br>Baileyton<br>Battleground<br>Brushy Pond<br>Cold Springs<br>Colony<br>Corinth<br>Crane Hill<br>Cullman<br>Dodge City<br>Etha<br>Fairview<br>Garden City<br>Hanceville<br>Holly Pond<br>South<br>Vinemont<br>Vinemont<br>Wolti /<br>Center Hill<br>West Point | <p>Public bus service in Cullman County, Alabama. This is a service open to the public. Call for more information.</p> <p>The Demand response services operate Monday – Friday. You will need to call at least by the day before you need the transportation.</p> <p>They also have shopping routes.</p> <p>Wheelchair seating<br/>Lift Platform</p> | <b>Cullman County Commission (Cullman Area Rural Transportation System) Known as CARTS</b> | <p>Demand response<br/>Fare: Rates based upon age, miles and disabilities. \$1.00 - \$5.00 with no charge for second stop.</p> <p>B. Shopping routes:<br/>\$3.00 per person for four stops.</p> <p>Call for more information.</p> | (256)734-1246<br><a href="http://www.co.cullman.al.us/carts.htm">http://www.co.cullman.al.us/carts.htm</a> |
| Cullman |   | This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.   | <b>Non Emergency Transportation Coordinator</b>  |   | (256)584-4109  |


## Alabama Department of Mental Health Office of Advocacy Services

Individuals needing a ride for dialysis, radiation or other medical appointments should contact the Medicaid NET program at 1-800-362-1504.

| COUNTY  | CITY      | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY  | INFORMATION ON COST<br>(Subject to change)  | HOW TO ACCESS                  |
|---|-----------|--|--|---|--------------------------------|
| <br>Dale | Daleville | Serves senior citizens of Daleville, Alabama.<br>Wheelchair seating/Lift Platform  | <b>City of Daleville or Senior Citizens Center</b>                                       | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)598-2345<br>(334)598-9197 |
| Dale  | Ozark     | Serves senior citizens of Dale County, Alabama.  | <b>Dale County Commission/ Multi-Community Senior Center, Inc.</b>                       | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)774-6025                  |
| Dale  |           | Serves senior citizens and individuals with disabilities in Dale County.<br>Wheelchair seating/Lift Platform                                       | <b>Dale County RSVP also known as Dale County Retired &amp; Senior Volunteer Program</b> | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)774-3216                  |
| Dale  | Ozark     | Serves primarily persons with developmental delays and/or intellectual disabilities.<br>Wheelchair seating/ Lift Platform/Step Assistance Railings | <b>Intellectual Disabilities Board of Dale County Vivian B. Adams School</b>             | Transportation Services are for the clients of this agency.   | (334) 774-5132                 |

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| COUNTY   | CITY                              | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY                                 | INFORMATION ON COST (Subject to change)                     | HOW TO ACCESS                  |
|--|-----------------------------------|--|---|---|--------------------------------|
| Dale   |                                   | Non Emergency Transportation   | <b>Lawhorn Transit</b>                          |   | (334)477-6501                  |
| Dale   |                                   | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b> |   | (334)702-3102                  |
| Dale   | Ozark                             | Serves senior citizens and individuals with disabilities in Ozark, Alabama. Wheelchair seating/Lift Platform/Step Assistance/Railings  | <b>Ozark-Dale County Senior Citizens, Inc.</b>  |   | (334)445-6900<br>(334)774-6025 |
| Dale   | Newton                            | Serves senior citizens in Newton, Alabama.   | <b>Town of Newton</b>                           |   | (334)299-3861                  |
| <br>Dallas | Dallas, Perry and Wilcox Counties | Provides services to individuals with mental illness, developmental disabilities and substance abuse issues who are residents of Dallas, Perry, and Wilcox Counties. Hours of operation 7 a.m. - 4 p.m., Monday-Friday<br>Wheelchair seating/Lift Platform | <b>Cahaba Center for Mental Health</b>          | Transportation Services are for the clients of this agency. | (334)418-6500                  |
| Dallas   | Orrville<br>Selma                 | Taxi service based in Selma, Alabama.  | <b>Deluxe Cab Company</b>                       | Call for information.                                       | (334)874-9287                  |


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|--------|---|--|--|---|---------------|
| Dallas | Orrville<br>Selma   | Taxi service based in Selma, Alabama.  | <b>Eastside Cab Company</b>  | Call for information.                   | (334)872-4480 |
| Dallas |   | Non-Emergency Transportation   | <b>Johnson's Express</b>   |   | (334)298-3957 |
| Dallas |   | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>                      |   | (334)418-6610 |
| Dallas | Orrville<br>Selma<br>Also<br><u>Choctaw Co.</u><br><u>Hale Co.</u><br><u>Marengo Co.</u><br><u>Perry Co.</u><br><u>Sumter Co.</u> | Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry and Sumter Counties. This is a service open to the public. Call for more information.<br><br>Wheelchair seating/Lift Platform | <b>West Alabama Public Transportation</b>                            |   | (334)289-5789 |
| Dallas | Selma   | Based in Selma, Alabama, this agency serves persons with disabilities.<br>Hours: M-F 8:00 a.m. - 4:30 p.m. Wheelchair seating/Lift Platform  | <b>West Central Alabama Rehabilitation Foundation (Easter Seals)</b> |   | (334)872-8421 |
| Dallas | Selma   | Senior Citizens & people with disabilities; hours of operation 8:00 a.m.-3:00 p.m., M-F. Wheelchair seating/Lift Platform  | <b>YMCA of Selma</b>   |   | (334)872-1496 |


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| COUNTY  | CITY  | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY                                  | INFORMATION ON COST (Subject to change)         | HOW TO ACCESS                  |
|---|---|--|--|---|--------------------------------|
| <br>DeKalb |   | Non Emergency Transportation   | <b>CASA-DeKalb Co.</b>                           |   | (256)845-2049                  |
| DeKalb  | Collinsville<br>Crossville<br>Fort Payne<br>Henagar<br>Ider<br>Rainsville<br>Sylvania | Public bus service in Dekalb County, Alabama. Hours of operation 6:00 a.m.- 4:00 p.m. Wheelchair seating/Lift Platform | <b>DeKalb County Rural Public Transportation</b> | Rates vary from \$1.00-\$2.00 call for details. | (256)845-8593<br>(205)845-8590 |
| Dekalb  |   | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>  |   | (256)549-7702                  |
| DeKalb  | Rainsville  | Charter bus service based in Rainsville, Alabama   | <b>Rainsville Coach</b>                          |   | (256)638-4273                  |


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|---|---|--|--|---|--------------------------------|
| <br>Elmore | Blue Ridge<br>Coosada<br>Deatsville<br>Eclectic<br>Millbrook<br>Tallassee | Serves people with cognitive, intellectual, and developmental disabilities in eastern Elmore County.<br><br>Wheelchair seating/Lift Platform/Service for Senior Citizens/  | <b>ARC of Eastern Elmore County</b>                  | Transportation Services are for the clients of this agency. | (334)514-0708                  |
| Elmore  | Autauga County and Parts of Elmore County                                 | Transports an average of 75 passengers daily/ Mon-Fri from 8am-5pm/ serving the senior citizens of Autauga & Elmore Counties. Wheelchair seating/Lift Platform/Service for Senior Citizens/Service for individuals with disabilities | <b>Autauga-Western Elmore ARC</b>                    | Transportation Services are for the clients of this agency. | (334)365-4054                  |
| Elmore  | Tallassee   | Serves senior citizens in Tallassee, Alabama   | <b>City of Tallassee</b>                             |   | (334)283-6571                  |
| Elmore  |   | Non Emergency Transportation   | <b>Community Action Committee-Elmore Co.</b>         |   | (334)567-4361                  |
| Elmore  |   | Charter bus company.   | <b>Ingram Bus Lines, Inc.</b>                        |   | (800)624-4743                  |
| Elmore  | Also Autauga, Lowndes and Montgomery Counties                             | Based in Montgomery and serving mental health needs in Montgomery, Elmore, Autauga and Lowndes Counties.   | <b>Montgomery Area Mental Health Authority, Inc.</b> | Transportation Services are for the clients of this agency. | (334)279-7830<br>(877)279-7830 |

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|---|-------------------|---|--|---|--|
| Elmore  |                   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>    |   | (334)242-3871  |
| Elmore  |                   | Non Emergency Transportation  | <b>People That Care</b>                            |   | (334)567-5389  |
| Elmore  | Eclectic          | Serves senior citizens in Eclectic, Alabama. Wheelchair seating/Lift Platform   | <b>Town of Eclectic</b>                            |   | (334)541-4429  |
| <br>Escambia | Atmore            | Serves senior citizens Atmore, Alabama. 2 vans are used ONLY for recreation such as trips, shopping etc.  | <b>City of Atmore</b>                              |   | (251)368-2253  |
| Escambia  | Atmore<br>Brewton | Provides public bus service in Escambia County & a small portion of Baldwin County. This is a service open to the public. Call for more information.<br><br>Wheelchair seating<br>Lift Platform | <b>Escambia County Area Transit System (ECATS)</b> | Base Fare \$1.75<br><u>Elementary and Middle School Students</u> \$1.25; <u>High School and College Students</u> \$1.25 (Must have ECAT Student ID Card or a high school or college ID.) <u>Seniors and people with disabilities</u> receive a reduced fare (Must | (251)867-0584<br><a href="http://www.goe-cat.com/">http://www.goe-cat.com/</a> |




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|----------|---|---|---|---|---------------|
|          |   |   | (Continued)                                     | have ECATS ID card.)<br>Medicare Card Holders 85¢;<br>Multi ride passes may be purchased at a discount. |               |
| Escambia |   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |   | (251)472-4370 |
| Escambia | Atmore  | Serves the Porch Creek Band of Indians in Atmore, Alabama. Hours of operation 8-5, M-F, Seniors and Seniors with disabilities. Escambia county only area covered. Seniors are brought to center for meals. Wheelchair seating/Lift Platform | <b>Porch Band Creek Indians</b>                 |   | (251)369-9136 |
| Escambia | <i>Baldwin, Clarke, Conecuh, Mobile, Monroe, and Washington Counties.</i> | Provides support and assistance to persons with HIV and related illnesses in Baldwin, Clarke, Conecuh, Escambia, Mobile, Monroe, and Washington counties.<br><br>Wheelchair seating<br>Lift Platform  | <b>South Alabama C.A.R.E.S.</b>                 | Transportation Services are for the clients of this agency.   | (251)471-5277 |

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|---|--|---|---|---|--|
| <br>Etowah | Attalla                                | Taxi service based in Attalla, Alabama  | <b>B &amp; L Taxi</b>                                 | Call for information.                                       | (256)538-0242  |
| Etowah  |  | Serving the needs of individuals with intellectual disabilities in Etowah County. Vehicle leased through "Rural Transport". | <b>Greater Etowah 310 Board Inc.</b>                  | Transportation Services are for the clients of this agency. | (256)546-6016  |
| Etowah  | Attalla                                | Serves senior citizens in Attalla, Alabama,   | <b>City of Attalla</b>                                |   | (256)538-9986  |
| Etowah  | Gadsden                                | Serves senior citizens in Gadsden, Alabama  | <b>City of Gadsden</b>                                |   | (256)549-4680<br><a href="http://www.cityofgadsden.com">http://www.cityofgadsden.com</a> |
| Etowah  | Glencoe                                | Hours of operation are 6-4, M-F. Accessible but no wheelchair lift. This is a service for senior citizens.                  | <b>City of Glencoe</b>                                |   | (256)492-1424<br>George Wallace Senior Center<br>(256)492-4911                           |
| Etowah  | Hokes Bluff                            | Serves senior citizens in Hokes Bluff, Alabama  | <b>City of Hokes Bluff Senior Center</b>              |   | (256)492-2511  |
| Etowah  | Operation is within the city limits of | This service is open to the general public for medical trips, work trips, social service trips,                             | <b>DART - City of Gadsden Transportation Services</b> | The regular fare is \$1.50 each time you board the bus. The | (256)543-3278, preferably 24 hours in  |

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|--------|--|--|--|---|--|
|        | Gadsden, Monday through Friday (except holidays) from 6 a.m. until 6 p.m. Saturday from 9 a.m. to 6 p.m. On Tuesdays and Thursdays a bus operates within Attalla city limits by taking passengers to Attalla and picking up Attalla passengers for transport to Gadsden. On Thursdays a bus operates within the Rainbow City limits by | <p>utility payments, shopping trips, banking, social and recreational trips within service areas and times. Children 5 years or younger must use child restraint seats furnished by the passenger.</p> <p>All DART buses have a wheelchair lift which will be operated by the driver. The driver will not be available to assist passengers with packages or to assist you boarding the bus. If you are a senior citizen or an individual with a disability and need assistance, someone may accompany you on the trip at no cost. If you need the wheelchair lift and will have an assistant with you, it should be cleared through the DART office prior to your first trip. The front seats on all DART buses are reserved for senior citizen and individuals with disabilities. Other passengers are reminded to consider this</p> | <p><b>DART</b></p> <p><b>City of Gadsden Transportation Services (continued)</b></p> | fare for passengers 60 years and older, passengers with a disability and passengers on Medicare is \$0.75 each time they board the bus. | advance of your desired trip. Provide information to the dispatcher including your name, number of passengers, pickup point, destination, desired pickup time, your phone number, and if you will be returning on DART. The Dispatcher will schedule you a pickup and give you a pickup time if service is available. The Dispatcher Office hours are at 7:00 a.m. to 6:00 p.m. For additional information call (256)543-3278 or (256)549- |

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|--------|---|--|---|--|---|
|        | taking passengers to Rainbow City and picking up Rainbow City passengers for transport to Gadsden | before using these seats.<br><br>During severe weather warnings operations are suspended and resumed when the threat is over. Every effort will be made to complete all passengers' trips. | <b>DART</b><br><br><b>City of Gadsden Transportation Services (Continued)</b>   |  | 4519<br><br><a href="http://www.gadsdendot.com/trolley/dart.html">http://www.gadsdendot.com/trolley/dart.html</a> |
| Etowah | Gadsden   | Serves people with disabilities and Senior Citizens in Etowah, Marshall, and Dekalb Counties. Hours: Mon-Fri. 7:30 AM - 3:00 PM. Wheelchair seating  | <b>Darden Rehabilitation Foundation</b>   | No charge for travel.  | (256)547-5751   |
| Etowah |   | Provides public bus services in Etowah County. This service is open to the public. Wheelchair seating/ Lift Platform   | <b>Etowah County Commission<br/>Etowah County Rural Transportation Program.</b> | Call for details.  | (256)547-1014<br>Bobbie Cochran<br>Service Provider # 28  |
| Etowah | Gadsden   | The Gadsden Trolley Company currently operates three routes in the City of Gadsden. More routes are being planned. The three routes are:   | <b>Gadsden Trolley Company</b>  | 50 cents Regular Fare.<br><br>Seniors over 60, people with disabilities and those on Medicare 25 cents | (256) 549-4500  |


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|--------|---------|--|---|--|--|
|        |         | <p><b>West Route</b> - An East-West route through West Gadsden, running a 60 minute schedule.</p> <p><b>Central Route</b> - A North-South route through the central portion of Gadsden, running a 60 minute schedule.</p> <p><b>East Route</b> - An East-West route through East Gadsden, running a 60 minute schedule.</p> <p>Hours: 6 A.M. to 6 P.M.<br/>Monday through Friday<br/>- 9 A.M. to 6 P.M.<br/>Saturday closed on<br/>Holidays</p> <p>Gadsden Trolley Company services are suspended during severe weather.</p> | (continued)<br><b>Gadsden Trolley Company</b> |  |  |
| Etowah | Gadsden | Charter bus service based in Gadsden, Alabama.   | <b>Kelton Tours Unlimited</b>                 | Call for information.                            | (256)441-2255<br>(256)546-3162<br>(256)549-2294<br>(800)543-5796 |

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|---|---|--|---|---|---------------|
| Etowah  |   | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>                                   |   | (256)549-7702 |
| Etowah  | Gadsden   | Serves persons with intellectual and developmental disabilities in Etowah County. Wheelchair seating/Lift Platform   | <b>Northeast AL MR/DD</b>   | Transportation Services are for the clients of this agency. | (256)547-4407 |
| Etowah  |   | Non Emergency Transportation   | <b>Sardis City Senior Center</b>  |   | (256)593-6432 |
| Etowah  | Walnut Grove  | Serves senior citizens in Walnut Grove, Alabama. Service for senior citizens   | <b>Town of Walnut Grove</b>   |   | (256)589-2553 |
| <br>Fayette | Fayette and Lamar Counties                                | Serves individuals with intellectual disabilities in Fayette & Lamar Counties. We provide transportation to the day service programs, doctors app. and leisure activities.<br><br>Wheelchair seating/Lift Platform | <b>ARC of Fayette &amp; Lamar Counties</b>  | Transportation Services are for the clients of this agency. | (205)932-8642 |
| Fayette   | Fayette<br><br>Also in Bibb Lamar and Tuscaloosa Counties | Serves low-income and special needs populations in its service area.   | <b>Community Service Programs of West Alabama, Inc. dba Bibb Ride County Wide</b> |   | (205)752-5429 |


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|---------|---|---|---|---|---|
| Fayette | Fayette   | Charter bus service based in Fayette, Alabama.  | <b>Fantasy Tours</b>                            | Call for information.                                       | (205)270-0222<br>(205)932-8372<br>(205)270-9049 |
| Fayette | Belk<br>Berry<br>Fayette<br>Glen Allen  | Serves senior citizens age 60 and over in Fayette County. Transports clients to and from shopping trips along with recreation trips. Hours: 7AM-12Noon M-F<br>Wheelchair seating/Lift | <b>Fayette County Commission Aging Program</b>  | Transportation Services are for the clients of this agency. | (205)932-2666                                   |
| Fayette |   | This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.  | <b>Non Emergency Transportation Coordinator</b> |   | (256)584-4109                                   |
| Fayette | Belk<br>Berry<br>Fayette<br>Glen Allen<br>Also<br>Lamar,<br>Pickens and<br>Walker<br>counties | Serves persons with mental illness, developmental disabilities and senior citizens.<br><br>Wheelchair seating/Lift<br>Platform  | <b>Northwest Alabama Mental Health Center</b>   | Transportation Services are for the clients of this agency. | (205)302-9000<br>(205)302-9044<br>(800)489-3971 |

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|---|--|--|---|---|---|
| <br>Franklin |  | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>                                     |   | (256)740-6109   |
| Franklin  | Hodges<br>Phil Campbell<br>Red Bay<br>Russellville<br>Vina   | Taxi Service   | <b>Northwest Alabama Taxi Service Inc</b>   | Call for information.   | (256)331-9358   |
| Franklin  | Hodges<br>Red Bay<br>Russellville<br>Also <u>Colbert</u><br>Muscle Shoals<br>Sheffield<br>Tuscumbia<br><u>Lauderdale</u><br>Florence<br><u>Marion</u><br>Brilliant<br>Guin<br>Hackleburg<br>Hamilton | Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Call for more information.<br>Wheelchair seating/Lift<br>Platform/Step Assistance/<br>Railings | <b>Shoals - Northwest Alabama Council of Local Governments (NACOLG) Dial-A-Ride</b> | \$3.00 cash only each time you board the vehicle. (\$6.00 round trip) <b>You must have exact change.</b> Drivers cannot make change. Have fares ready and pay as you enter the vehicle. | (256)389-0500<br>In the Muscle Shoals area and Russellville, call 256-314-0047. In Haleyville, call 205 485-7333<br><a href="http://nacolg.com/Public_Transit/Dial_a_Ride/index.html">http://nacolg.com/Public_Transit/Dial_a_Ride/index.html</a> |



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|---|--|--|---|---|----------------|
| <br>Geneva | Black<br>Coffee<br>Springs<br>Geneva<br>Hartford<br>Malvern<br>Slocomb | Serves individuals with intellectual, and developmental disabilities in Geneva County.<br>Wheelchair seating<br>Lift Platform  | <b>Geneva County Arc</b>                        | Transportation Services are for the clients of this agency. | (334)684-2252  |
| Geneva  | Hartford   | Serves senior citizens in the City of Hartford.  | <b>City of Hartford</b>                         |   | (334)588-6715  |
| Geneva  | Samson   | Serves senior citizens in Samson, Alabama  | <b>City of Samson</b>                           |   | (334)898-7541  |
| Geneva  |  | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b> |   | (334)702-3102  |
| Geneva  | Geneva   | Serves senior citizens and persons with disabilities in Geneva, Coffee counties in Alabama and a section of Florida. No meals on Wheels. Hours of operation are 24 hours M-Sun. Wheelchair seating/Lift Platform | <b>Wiregrass Medical Center</b>                 |   | (334)684-3655, |



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|--------|----------------|--|---|---|---------------|
| Geneva | Coffee Springs | Serves senior citizens in Geneva, Alabama.<br>Hours: Mon-Fri. 9:00 a.m.- 1:00 p.m. Donations are accepted for travel<br>Wheelchair seating | <b>Coffee Springs Senior Center</b>                 | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)684-9876 |
| Geneva |                | Serving senior citizens in Geneva County, Alabama.   | <b>East Geneva County Senior Citizens Committee</b> | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)886-3115 |
| Geneva | Geneva         | Serves senior citizens in Geneva, Alabama.   | <b>Geneva Senior Center</b>                         | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)684-3626 |
| Geneva | Geneva Slocumb | Serves senior citizens & others who may have disabilities.   | <b>Slocumb Adult Daycare Center</b>                 | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)684-2257 |

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|---|--|--|---|---|---------------|
| <br>Greene | Eutaw<br>In <u>Bibb Co.</u><br>Centreville;<br><u>Fayette Co.</u><br>Fayette<br><u>Lamar Co.</u><br>Vernon;<br><u>Tuscaloosa Co.</u><br>Tuscaloosa | Serves low-income and special needs populations in its service area.   | <b>Community Service Programs of West Alabama, Inc. dba Bibb Ride County Wide</b> |   | (205)752-5429 |
| Greene  |  | Assists Medicaid recipients in obtaining non emergency transportation. | <b>Non Emergency Transportation Coordinator</b>                                   |   | (205)391-6771 |
| Greene  |  | Public Transit - Rural   | <b>West Alabama Health Services</b>   |   | (205)372-4770 |
| <br>Hale  |  | Public Transit - Rural   | <b>Golden Years, Inc</b>  |   | (205)371-6318 |
| Hale  |  | Assists Medicaid recipients in obtaining non emergency transportation. | <b>Non Emergency Transportation Coordinator</b>                                   |   | (205)391-6771 |


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| COUNTY   | CITY  | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY   | INFORMATION ON COST (Subject to change) | HOW TO ACCESS |
|--|---|--|---|---|---------------|
|  | Epes<br>Gainesville<br>Geiger<br>Livingston<br>York |  | (continued)<br>West Alabama<br>Public<br>Transportation |   |               |
| <br>Henry | Abbeville   | Serves senior citizens in Abbeville, AL and Henry County. Hours of operation 9:00 a.m.-2:00 p.m. Mon-Fri. Donations are accepted for travel.<br><br>Wheelchair seating | City of Abbeville                                       |   | (334)585-6444 |
| Henry  | Headland  | Serves senior citizens in the City of Headland. Wheelchair seating   | City of Headland  |   | (334)693-5070 |
| Henry  |   | Assists Medicaid recipients in obtaining non emergency transportation.   | Non Emergency<br>Transportation<br>Coordinator          |   | (334)702-3102 |
| Henry  | Haleburg  | Serves senior citizens in Haleburg, Alabama. Wheelchair seating/Lift Platform/Service for the Elderly  | Town of<br>Haleburg                                     |   | (334)696-2248 |

## Alabama Department of Mental Health Office of Advocacy Services

Individuals needing a ride for dialysis, radiation or other medical appointments should contact the Medicaid NET program at 1-800-362-1504.

| COUNTY   | CITY  | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY  | INFORMATION ON COST (Subject to change)                     | HOW TO ACCESS |
|--|---|--|--|---|---------------|
| <br>Houston | Dothan  | Taxi service based in Dothan, Alabama.   | <b>AAA Cab Company</b>   | Call for information.                                       | (334)794-6359 |
| Houston  | Ashford<br>Columbia<br>Cottonwood<br>Gordon<br>Madrid<br>Rehoboth<br>Taylor | Taxi service based in Dothan, Alabama  | <b>City Cab Company</b>  | Call for information.                                       | (334)792-2138 |
| Houston  | Ashford   | Serves senior citizens of Ashford, Alabama.<br>Hours: Mon-Fri. 7:30a.m.-3:00 p.m. Wheelchair seating                   | <b>City of Ashford</b>   |   | (334)899-3366 |
| Houston  | Dothan  | Serves senior citizens in Dothan, Alabama. Wheelchair seating  | <b>City of Dothan</b>  |   | (334)615-3711 |
| Houston  | Dothan  | Serves senior citizens in Dothan, Alabama  | <b>Dorothy Quick Senior Center</b>                                       |   | (334)793-3090 |
| Houston  |   | This agency serves individuals with intellectual disabilities.<br>Hours: 7:30 a.m. - 4:30 p.m. Wheelchair seating/Lift | <b>Dothan-Houston County MR Board, Inc./dba Vaughn-Blumberg Services</b> | Transportation Services are for the clients of this agency. | (334)793-3102 |

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|---------|---|---|---|---|---|
| Houston | Dothan  | Serving senior citizens and individuals with disabilities in Dothan, Alabama.<br>Wheelchair seating/Lift Platform | <b>Elderly &amp; Disabled Transit</b>           |   | (334)677-0087   |
| Houston | Ashford<br>Columbia<br>Cottonwood<br>Gordon<br>Madrid<br>Rehobeth<br>Taylor | Limousine based in Dothan, Alabama.   | <b>Elite Limousine LLC</b>                      | Call for information.                   | (334)702-9568<br>(334)673-7504                                  |
| Houston |   | Serves senior citizens in Newville, Alabama.<br>Wheelchair seating  | <b>Newville Senior Citizens Center</b>          |   | (334)889-2250   |
| Houston |   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |   | (334)702-3102   |
| Houston | Dothan  | Charter bus service based in Dothan, Alabama.   | <b>Southern Coaches, Inc.</b>                   | Call for information.                   | (334)792-2148<br>(800)235-6849<br>(334)685-4391-<br>Emergency # |
| Houston | Cottonwood  | Serves senior citizens in Cottonwood, Alabama.  | <b>Town of Cottonwood</b>                       |   | (334)691-2671   |
| Houston | Madrid  | Serves senior citizens in Madrid, Alabama.  | <b>Town of Madrid Senior Citizens Center</b>    |   | (334)677-3435   |

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|---------|---|--|--|---|-------------------------|
| Houston | Taylor  | Serves senior citizens in Taylor, Alabama.<br><br>Wheelchair seating<br>Lift Platform  | <b>Town of Taylor</b>  |   | (334)677-5536           |
| Houston | Webb  | Serves senior citizens in Webb, Alabama.   | <b>Town of Webb</b>  |   | (334)702-8449           |
| Houston | Ashford<br>Columbia<br>Cottonwood<br>Gordon<br>Madrid<br>Rehobeth<br>Taylor |  | <b>Tri-State Cab Service</b>                                       | Call for information.                   | (334)673-7504           |
| Houston | Dothan  | Based in Dothan, Alabama, this agency maintains several facilities serving senior citizens in Coffee, Covington, Geneva, Henry and Houston counties.<br>Hours: Mon-Fri. 7:30 a.m.- 4:30 p.m. No charge for travel<br>Wheelchair seating/Lift | <b>Wiregrass Adult Care, LLC (Wiregrass Rehabilitation Center)</b> |   | (334)792-0022, Ext. 283 |




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|--|--|--|--|---|--|
| Houston  | Ashford<br>Columbia<br>Cottonwood<br>Dothan<br>Gordon<br>Webb<br>Wicksburg | The Wiregrass Transit Authority is a public non-profit organization providing essential transportation services as well as tailored transportation to the general public in Houston County. Call 24 hours in advance. Hours: Monday – Friday 6AM – 5PM. Wheelchair seating/ Lift Platform/Step Assistance/Railings | <b>Wiregrass Transit Authority (Southeast Alabama Regional Planning &amp; Development Commission) Dial A Ride Ride to Work</b> | \$2 inside the city limits in Dothan.<br>\$5 from Webb, Ashford, and Cottonwood.<br>\$8 from Gordon, Columbia, and Wicksburg. | (334)794-4093,<br>(800)489-7606<br><a href="http://www.searpcdc.org/transit/transit.htm">http://www.searpcdc.org/transit/transit.htm</a> |
| <br>Jackson |  | Non Emergency Transportation   | <b>CASA-Jackson Co.</b>  |   | (256)259-3736  |
| Jackson  | Jackson County   | Serves individuals with cognitive, intellectual, and developmental disabilities in Jackson County. One wheelchair accessible bus is assigned to the Scottsboro city area.  | <b>Jackson County ARC</b>  | Transportation Services are for the clients of this agency.   | (256)259-1603  |

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|---|---|--|---|--|--|
| Jackson   | Within Jackson County                             | Jackson County COA operates the public transportation program serving Jackson County Call for more information. In addition to operating the public transportation program, the Jackson COA operates a program serving senior citizens in Jackson County. Call no later than 2:00 PM the previous day to schedule. Hours are 8:00AM-4:30PM | <b>Jackson County Council on Aging (Jackson County Rural Public Transportation)</b> | Passengers under 60 years \$4.00<br>First Pick-up of day<br><br>Passengers over 60 years \$5.00<br>First Pick-up of day<br><br>Each Additional pick-up 25cents<br><br>Children under 12 are free when accompanying parent. | (256)574-6733<br><br><a href="http://www.jccoa.com/bus.html">http://www.jccoa.com/bus.html</a> |
| Jackson   |   | This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.   | <b>Non Emergency Transportation Coordinator</b>                                     |  | (256)584-4109  |
| <br>Jefferson | Birmingham<br>Also<br><u>Shelby Co.</u><br>Hoover | Taxi Service based in Hoover, Alabama  | <b>Airport Taxi Service</b>   | Call for information.  | (205)823-8294  |
| Jefferson   | Jefferson County                                  | Charter buses and mini buses Birmingham, Alabama.  | <b>Client Tours</b>   | Call for information.  | (205)591-7555  |

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|-----------|---------------------------|--|--|---|-----------------------|
| Jefferson | Also in Shelby County     | Taxi service based in Birmingham, Alabama  | <b>American Cab Company</b>                      | Call for information.                   | (205)322-2222         |
| Jefferson | Also <i>St. Clair Co.</i> | Limousine service based in Birmingham, Alabama.  | <b>Burkes Brothers Classic Limousine Service</b> | Call for information.                   | (205)324-9677         |
| Jefferson |                           | Public Transit - Rural   | <b>CARTS</b>                                     |   | (205)325-1428         |
| Jefferson |                           | Non emergency transportation   | <b>Choice Home Care Specialists</b>              |   | (205)445-0705         |
| Jefferson | Clay                      | Serves senior citizens in Clay, Alabama.   | <b>City of Clay</b>                              |   | (205)680-1223, Ext. 5 |
| Jefferson | Fairfield                 | Serves senior citizens of Fairfield, Alabama   | <b>City of Fairfield</b>                         |   | (205)780-0404         |
| Jefferson | Gardendale                | Serves senior citizens in Gardendale, Alabama.   | <b>City of Gardendale</b>                        |   | (205)631-8789         |
| Jefferson | Hoover                    | Serves senior citizens in Hoover, Jefferson and some of Shelby County. Wheelchair seating/Lift Platform/Serves people with disabilities. | <b>City of Hoover</b>                            |   | (205)444-7765         |

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|-----------|---|---|--|---|--|
| Jefferson | Irondale  | Serves senior citizens of Irondale, Alabama.  | <b>City of Irondale Senior Center</b>                              |   | (205)951-1418<br>(205)956-9200   |
| Jefferson | Morris  | Serves senior citizens in Morris, Alabama.  | <b>City of Morris</b>  |   | (205)647-0596  |
| Jefferson | Trussville  | Serves senior citizens in Trussville, Alabama.  | <b>City of Trussville</b>  |   | (205)655-7478  |
| Jefferson | Vestavia Hills  | Serving Vestavia Hills through the Parks & Recreation Department. 12-15 hours per month on a varied basis. Usage is for "fun" trips.  | <b>City of Vestavia Hills Parks &amp; Recreation (Brian Davis)</b> |   | (205)978-0166  |
| Jefferson | Warrior   | Serves senior citizens in Warrior, Alabama.   | <b>City of Warrior</b>   |   | (205)647-0520  |
| Jefferson | Adamsville<br>Bessemer<br>Birmingham<br>Chalkville<br>Clay<br>Concord<br>County Line<br>Mount Olive<br>Pinson<br>Warrior<br>Also<br><u><a href="#">Shelby Co.</a></u><br>Alabaster<br>Calera<br>Chelsea | Clastran is public transportation that serves Jefferson and Northern Shelby County and areas in the inner city not served by MAX. Paratransit Clastran transports People who are 60+ traveling in Jefferson, Shelby & Walker Counties. People who are eligible for paratransit under the Americans with Disabilities Act. People who reside in and travel | <b>ClasTran (Birmingham Regional Paratransit Consortium)</b>       | \$4.00-One Way<br>\$8.00-Round Trip     | (205)325-8787<br><br><a href="http://www.clas-tran.com/">http://www.clas-tran.com/</a> |

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|-----------|---|---|-------------------------------|---|--|
|           | Columbiana<br>Harpersville<br>Helena<br>Hoover<br>Meadowbrook<br>Pelham<br>Vincent<br>Wilsonville | to or from rural Jefferson or Shelby Counties.<br>People who do not meet the above criteria but travel on a space-available basis and pay full fare.<br>Wheelchair seating/Lift<br>Platform/Step Assistance   | (ClasTran Continued)          |   |  |
| Jefferson |   | Non-Emergency Transportation  | Collat Jewish Family Services |   | (205)879-3438  |
| Jefferson |   | Charter bus line.   | Crow Charters                 |   | (800)854-5550  |
| Jefferson |   | The DART uses trolleys to get workers, residents and visitors around the city center from the convention center to Five Points South. DART trolleys run every 10-20 minutes on three routes through the City Center. Runs 7 days a week 10AM until midnight | DART                          | 25 cents  | (205)521-0101<br><br><a href="http://www.bjcta.org/schedules/dartsystemmap.cfm">http://www.bjcta.org/schedules/dartsystemmap.cfm</a> |
| Jefferson | Birmingham  | Based in Birmingham, Alabama, the agency provides mental health services for persons in Eastern Jefferson County, St. Clair or Blount Counties.   | East Side Mental Health       | Transportation Services are for the clients of this agency. | (205)836-7283  |

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|-----------|--|---|--|---|---------------|
| Jefferson | Birmingham   | Serves senior citizens and younger adults with physical challenges on fixed incomes in Jefferson County, AL. 24 hour operation. No charge for travel<br>Wheelchair seating/Lift | <b>Episcopal Place</b>                                     |   | (205)939-0085 |
| Jefferson |  | Non-Emergency Transportation  | <b>Home Instead Senior Care-Vestavia</b>                   |   | (205)822-1915 |
| Jefferson | Birmingham<br>Hoover   | Taxi service based in Birmingham, Alabama.  | <b>Hoover Cab</b>  | Call for information.                   | (205)824-1400 |
| Jefferson | Adamsville<br>Bessemer<br>Birmingham<br>Chalkville<br>Clay<br>Concord<br>County Line<br>Mount Olive<br>Pinson<br>Warrior | Serves senior citizens, people with disabilities and disadvantaged persons in the Birmingham, Alabama area.<br><br>Wheelchair seating/Lift<br>Platform                          | <b>Jefferson County Committee for Economic Opportunity</b> |   | (205)327-7500 |
| Jefferson | Also in Shelby County  | Based in Birmingham, this agency provides transportation to children and expectant mothers. Agency covers 30 counties; Hours: 8AM-5PM, M-F. Wheelchair seating/Lift<br>Platform | <b>Kid One Transport System, Inc.</b>                      |   | (205)978-1003 |

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|-----------|---|--|---|--|--|
| Jefferson | Birmingham, Bessemer, Fairfield, Homewood, Mountain Brook, Hoover, and Vestavia Hills | Public transportation serving metropolitan Birmingham, Alabama. BJCTA provides fixed route and Para transit service to a service area of more than 200 square miles. | <b>MAX – Metro Area Express Birmingham Jefferson County Transit Authority (BJCTA) Also sometimes called Birmingham Regional Transit Authority</b> | Adults \$1.25 Transfer 25 cents; Seniors and Individuals with Disabilities 60 cents; Transfers 15 cents Students 80 cents<br><br>Call about special IDs for special discounts. | Routes and Scheduling: (205)521-0101 For a schedule mailed to you (205)521-0170 or (205)521-0132 <a href="http://www.bjcta.org/index.cfm">http://www.bjcta.org/index.cfm</a> |
| Jefferson | Birmingham  | Based in Birmingham, Alabama, this agency provides shuttle service.  | <b>Metro Transportation</b>   |  | (205)838-0960  |
| Jefferson | Jefferson County (Except UAB Dialysis and UAB Obstetric Complications Clinic)         | Service will help Medicaid recipients to locate non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>   |  | (205)414-9413  |
| Jefferson | UAB Dialysis and UAB Obstetric Complications Clinic                                   | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>   |  | (256)549-7702  |
| Jefferson | Covers the entire state   | Based in Birmingham. Charter buses   | <b>Rare Transportation</b>  | Call for information.  | (205)980-7273  |

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|-----------|------------|--|---|--|--------------------------------|
| Jefferson | Birmingham | Charter service based in Birmingham, Alabama.  | <b>Serenity Transport, Inc.</b>                     | Call for information.  | (205)833-4444                  |
| Jefferson | Trussville | Charter bus service based in Trussville, Alabama.  | <b>Southern Charter Company</b>                     | Call for information.  | (205)655-7777<br>(205)966-1276 |
| Jefferson | Birmingham | Airport shuttle service serving the Birmingham International Airport.  | <b>The Airport Express, Inc.</b>                    |  | (205)594-7770                  |
| Jefferson | Birmingham | Charter bus service based in Birmingham, Alabama.<br>Step Assistance/Railings  | <b>Thrasher Brothers Trailways</b>                  | Call for information.  |                                |
| Jefferson |            |  | <b>Titusville Shuttle Bug</b>                       | This is a service referred to in some resources. We were unable to locate a contact number for it. |                                |
| Jefferson |            |  | <b>UAB Express</b>                                  | This is a service referred to in some resources. We were unable to locate a contact number for it. |                                |
| Jefferson | Birmingham | VIP Service - VIP offers services to individuals who, because of a disability (physical, cognitive or visual) cannot access an accessible fixed route bus.<br>Wheelchair seating/Lift Platform/Step Assistance | <b>VIP - Birmingham Jefferson Transit Authority</b> |  | (205)521-0164                  |




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|--|---|--|---|---|---------------|
| <br>Lamar | Lamar and Fayette Counties  | Serves individuals with cognitive, intellectual, and developmental disabilities in Fayette & Lamar Counties. They provide transportation to the day service programs, doctors app. and leisure activities. Wheelchair seating/ Lift Platform | <b>ARC of Fayette &amp; Lamar Counties</b>  | Transportation Services are for the clients of this agency. | (205)932-8642 |
| Lamar  | Vernon<br>Also<br><u>Bibb Co.</u><br>Centreville;<br><u>Fayette Co.</u><br>Fayette<br><u>Greene Co.</u><br>Eutaw<br><u>Tuscaloosa Co.</u><br>Tuscaloosa | Serves low-income and special needs populations in its service area.   | <b>Community Service Programs of West Alabama, Inc. dba Bibb Ride County Wide</b> |   | (205)752-5429 |
| Lamar  | Vernon  | Serves senior citizens in Lamar County, Alabama.<br><br>Wheelchair seating   | <b>Lamar County Commission</b>  |   | (205)695-0222 |
| Lamar  |   | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>                                   |   | (256)740-6109 |


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|---|---|--|---|---|---|
| Lamar   | Fayette, Lamar, Pickens and Walker Counties         | Serves individuals with mental and developmental disabilities and senior citizens. Wheelchair seating/Lift Platform  | <b>Northwest Alabama Mental Health Center</b>                                       | Transportation Services are for the clients of this agency.   | (205)302-9000<br>(205)302-9044<br>(800)489-3971   |
| <br>Lauderdale | Florence  | Taxi service based in Florence, Alabama  | <b>Atkisson City Cab Company</b>  | Call with the address where you are and the address where you are going and they will give you a price. | (256)767-9993   |
| Lauderdale  |   | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>                                     |   | (256)740-6109   |
| Lauderdale  | Colbert, Lauderdale, Franklin, and Marion Counties. | Bus service open to the public. Call for more information. Wheelchair seating/Lift Platform/Step Assistance/Railings | <b>Shoals - Northwest Alabama Council of Local Governments (NACOLG) Dial-A-Ride</b> |   | (256)314-0047<br>Transit<br>(256)389-0500<br>Dial-A-Ride<br>Muscle Shoals area and Russellville, call (256)-314-0047.<br>In Haleyville, call (205) 485-7333 |


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|---|--|--|---|---|---|
| Lauderdale  | Florence   | Wheelchair seating<br>Lift Platform  | <b>University of North Alabama (Advancement and Administration)</b> |   | (256)765-4233                                   |
| Lauderdale  | Anderson<br>Florence<br>Killen<br>Lexington<br>Rogersville<br>Waterloo             | Taxi & limousine service based in Florence, Alabama.   | <b>Quad -Cities Taxi &amp; Limousine Service</b>                    | Call for information.                                       | (256)767-0220                                   |
| <br>Lawrence | Hillsboro<br>Moulton<br>North<br>Courtland<br>Town Creek                           | Public Transportation offered in Lawrence County, Alabama.<br>Hours: Mon. - Thurs. 7:00 a.m.-5:00 p.m. Fri. 7:00 a.m.-3:00 p.m.<br>Wheelchair seating/Lift Platform/Service for Senior Citizens and individuals with disabilities. | <b>Lawrence County Aging-Rural Transit System (LCARTS)</b>          | Rates start at \$5.00.<br>Call for details.                 | (256)974-2488                                   |
| Lawrence  |  | Rural Transit System   | <b>Lawrence Co. Aging</b>   |   | (256)974-2926                                   |
| Lawrence  | Moulton<br>Also<br><u>Limestone Co.</u><br>Athens;<br><u>Morgan Co.</u><br>Decatur | Serves people affected by mental health issues living in Lawrence, Limestone and Morgan counties, Alabama.<br>Hours: operation Mon-Fri. 8:00 a.m.-5:00p.m.No charge for travel   | <b>Mental Health Center of North Central Alabama, Inc</b>           | Transportation Services are for the clients of this agency. | (256)260-7324<br>(256)355-6091<br>(800)337-3162 |

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|--|---|--|---|---|--|
| Lawrence   |   | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b> |   | (256)740-6109  |
| <br>Lee |   | Community rehabilitation facility serving East Central Alabama - Chambers, Lee, Macon, Russell and Tallapoosa counties. Wheelchair seating/ Lift Platform/Service for senior citizens and people with disabilities.  | <b>Achievement Center - Easter Seals</b>        |   | (334)745-3501  |
| Lee  | Auburn Opelika                                | Non-Emergency Transportation   | <b>Comfort Keepers Auburn/Opelika</b>           |   | (334)749-8461  |
| Lee  | Auburn-Opelika;<br>Lee Metro<br>Russell Metro | Rides available Monday – Friday. Times may vary by service area. Service Areas are Auburn-Opelika Connection; Lee Metro Connection; and Russell Metro Connection. You may schedule up to two weeks in advance but must schedule at least 1 business day prior to the day you need the service. Routine trips may be scheduled for such things as work, school, dialysis etc. | <b>Dial-A-Ride</b>                              | Costs vary by Service Area              | 334-749-9092<br>or 877-743-3739<br>Call to schedule a ride Monday – Friday 8AM-2PM.<br><br><a href="http://www.lrcog.com/LETA.html">http://www.lrcog.com/LETA.html</a> |


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|--------|--|---|---|--|--|
| Lee    | Lee and Russell Counties                             | Serves senior citizens & individuals with disabilities in Lee and Russell Counties.<br><br>Wheelchair seating/Lift Platform | <b>East Alabama Services for the Elderly, Inc.</b>                                      |  | (334)826-5811  |
| Lee    |  | Non-Emergency Transportation  | <b>Johnson's Express</b>  |  | (334)298-3957  |
| Lee    | Auburn<br>Loachapoka<br>Opelika<br>Smiths<br>Waverly | Bus service open to the public. Call for more information. Wheelchair seating/Lift Platform/Step Assistance/Railings        | <b>Lee County Transit Agency (operated by Lee-Russell Council of Local Governments)</b> |  | (334)749-5264<br>(334)749-9092   |
| Lee    |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>   |  | (334)502-5468  |
| Lee    | Auburn   | Provides service to Auburn University.  | <b>Tiger Transit</b>  | No Fee for Auburn Students with ID<br><br>Auburn Faculty and Staff may use internal routes at no cost to them but must pay for external routes | (334)844-4757<br>Tiger Transit<br>102 Samford Hall, Auburn University, AL 36849<br><a href="http://www.auburn.edu/administration/parking/transit/transit/index.php">http://www.auburn.edu/administration/parking/transit/transit/index.php</a> |


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| COUNTY   | CITY   | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY   | INFORMATION ON COST<br>(Subject to change)                        | HOW TO ACCESS                                   |
|--|--|--|---|---|---|
| <br>Limestone | Athens   | Service for senior citizens.<br>No wheelchair lift.<br>Hours: 8AM-4PM; M-W; and<br>TH-F as needed. Service area is<br>Limestone County only.   | <b>Athens<br/>Limestone RSVP</b>                                      |   | (256)232-7207                                   |
| Limestone  | Limestone<br>County  |  | <b>CASA-Limestone<br/>Co.</b>   |   | (256)232-5751                                   |
| Limestone  | Athens   | Mon.-Fri. to nutrition centers,<br>medical appointments, grocery<br>shopping, and for personal<br>business in Limestone County.<br>Hours: 7:30-4:00; M-F for 60+<br>and those with disabilities.<br>Wheelchair accessible<br>van/Wheelchair seating/Lift | <b>Limestone<br/>County<br/>Commission</b>                            |   | (256)233-6412                                   |
| Limestone  | Lawrence,<br>Limestone,<br>Moulton and<br>Morgan<br>Counties | Transportation provided to<br>individuals receiving mental<br>health services at this agency.<br>Hours: Mon-Fri. 8:00 a.m.-<br>5:00p.m.<br>Wheelchair seating/Lift   | <b>Mental Health<br/>Center of North<br/>Central Alabama,<br/>Inc</b> | Transportation<br>Services are for the<br>clients of this agency. | (256)260-7324<br>(256)355-6091<br>(800)337-3162 |
| Limestone  |  | Assists Medicaid recipients in<br>obtaining non emergency<br>transportation.   | <b>Non Emergency<br/>Transportation<br/>Coordinator</b>               |   | (256)740-6109                                   |


## Alabama Department of Mental Health Office of Advocacy Services

Individuals needing a ride for dialysis, radiation or other medical appointments should contact the Medicaid NET program at 1-800-362-1504.

| COUNTY   | CITY                                     | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY                                      | INFORMATION ON COST (Subject to change)   | HOW TO ACCESS                  |
|--|--|--|--|---|--------------------------------|
| <br>Lowndes | Hayneville                               | Serves senior citizens in Lowndes County.  | <b>Lowndes County Commission</b>                     |   | (334)548-2331<br>(334)548-5779 |
| Lowndes  | Autauga, Elmore, Lowndes, and Montgomery | Based in Montgomery and serving mental health needs in Autauga, Elmore, Montgomery and Lowndes Counties. | <b>Montgomery Area Mental Health Authority, Inc.</b> | Transportation Services are for the clients of this agency.   | (334)279-7830                  |
| Lowndes  |  | Assists Medicaid recipients in obtaining non emergency transportation.                                   | <b>Non Emergency Transportation Coordinator</b>      |   | (334)418-6610                  |
| Lowndes  | Hayneville<br>White Hall                 | Serves senior citizens.<br>Wheelchair seating  | <b>Sellers Adult Day Care Program</b>                | We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. | (334)875-5703                  |

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|---|----------|--|---|--|----------------|
| Lowndes   |          | This agency provides transportation to the citizens of Lowndes county who have no other means of transportation (can be transported outside the county). Transportation is provided to various locations such as doctors office, work, school, etc. 8:30 am-4:30 pm, Mon-Fri (Administrative Office); 6:30 am-5:00 pm, Mon-Fri (Transportation Office) | <b>West Alabama Public Transport</b>                            | give 24-48 hours notice<br><br>Fares vary depending on place of residence and destination. | (334) 548-6364 |
| <br>Macon | Tuskegee | Serves senior citizens in Tuskegee, Alabama.   | <b>City of Tuskegee</b>   |  | (334)724-9198  |
| Macon   | Tuskegee | Serves senior citizens in Macon County, Alabama.<br><br>Wheelchair seating   | <b>Macon County Commission Retired Senior Volunteer Program</b> |  | (334)724-2605  |



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|---|--|---|---|---|------------------------|
| Macon   | Tuskegee<br>Macon and surrounding counties | Rural Public Transportation offers countywide transportation to area residents for a nominal fee. The round trip service is available without regard to income status. Call for details.<br>Wheelchair seating<br>Lift Platform | <b>MACON - RUSSELL COMMUNITY ACTION AGENCY</b>  |   | (334)727-6100, Ext. 12 |
| Macon   |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |   | (334)502-5468          |
| Macon   | Shorter                                    | Serves senior citizens in Shorter, Alabama.<br>Service for Senior Citizens  | <b>Town of Shorter</b>                          |   | (334)727-9190          |
| <br>Madison | Huntsville                                 | Based in Huntsville, Alabama, serving the needs of individuals with intellectual disabilities.<br><br>Wheelchair seating<br>Lift Platform   | <b>Ability Plus, Inc.</b>                       | Transportation Services are for the clients of this agency. | (256)489-4696          |
|   |  | Non-Emergency Transportation  | <b>American Cancer Society-Huntsville</b>       |   | (256)536-1863          |
| Madison   |  | Serves individuals with cognitive, intellectual, and developmental disabilities.  | <b>ARC of Madison County</b>                    | Transportation Services are for the clients of this agency. | (256)539-2266          |

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| COUNTY  | CITY       | TYPE OF TRANSPORTATION  | COMPANY/ AGENCY                        | INFORMATION ON COST (Subject to change) | HOW TO ACCESS   |
|---------|------------|---|--|---|---|
| Madison | Madison    | Charter bus service based in Madison, Alabama.  | <b>Capital Trailways of Huntsville</b> |   | (256)464-6566   |
| Madison |            | Non-Emergency Transportation  | <b>Caring Strategies</b>               |   | (256)489-7573   |
| Madison |            | Non-Emergency Transportation  | <b>CASA-Madison County</b>             |   | (256)533-7775   |
| Madison | Huntsville | Public transportation in the City of Huntsville, Alabama. Provides fixed route and para-transit bus service to residents. Mon. - Fri. 8:00am to 5:00pm, Ride service: 6am - 6pm Wheelchair seating/Lift Platform  | <b>City of Huntsville</b>              |   | (256)427-6811<br><a href="http://www.ci.huntsville.al.us">www.ci.huntsville.al.us</a> |
| Madison | Huntsville | Airline shuttle service based in Huntsville, Alabama.   | <b>Executive Connection, Inc.</b>      |   | (256)772-0186   |
| Madison | Huntsville | Operates ADA Paratransit Service for individuals with disabilities who, because of their disability, are unable to use the fixed route buses. This specialized, door-to-door, demand-response paratransit service is available Monday thru Friday from 6 AM to 6 PM. <a href="#">ADA Paratransit service application</a> and advanced reservations by 5pm the day before are required to schedule | <b>Handi-Ride</b>                      |   | (256)-427-6857  |

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|---------|--|---|--|---|---|
| Madison | Huntsville   | Taxi service based in Huntsville, Alabama.  | <b>Huntsville Cab Company</b>                          | Call for information.   | (256)539-9444   |
| Madison | Huntsville   | Non-Emergency Transportation  | <b>Huntsville Senior Center</b>                        |   | (256)880-7080   |
| Madison | Huntsville   | Public transportation. Closed on most city holidays.  | <b>Huntsville Shuttle (Fixed Route) Public Transit</b> | Reduced fares for students with ID, seniors 65 and older, and people with disabilities.   | (256)532-RIDE<br><a href="http://www.hsvcity.net/PublicTrans.php#blank">http://www.hsvcity.net/PublicTrans.php#blank</a>  |
| Madison | Gurley<br>Meridianville<br>New Hope<br>Owens Cross Roads<br>Triana | Public bus service in rural Madison County. This is a service open to the public. Hours: Monday – Thursday 6:30AM – 3:30PM and Friday 6:30AM – 2:30 PM. Closed Holidays. Call for more information. Must request 24 hours prior to needing the service.<br><br>Wheelchair seating/Lift Platform | <b>Madison County Commission (TRAM)</b>                | \$9.00 Round trip and \$7.00 one way.<br><br>Failure to cancel at least 2 hours prior to pickup is \$7.00 and will be considered a “no show”<br><br>3 “no shows” in 30 days will result in a suspension of riding privileges for one month. | (256)532-3505<br>(256)532-3792<br>Individuals who have Hearing or Speech Disabilities and use text telephones may call 711<br><a href="http://www.co.madison.al.us/about/org/CoDepots/TRAM.shtml">http://www.co.madison.al.us/about/org/CoDepots/TRAM.shtml</a> |
| Madison |  | This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.  | <b>Non Emergency Transportation Coordinator</b>        |   | (256)584-4109   |


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|---------|------------|---|-----------------------------------|---|--------------------------------|
| Madison | Huntsville | Wheelchair seating  | Oakwood College                   |   | (256)722-0794<br>(256)726-7170 |
| Madison |            | RideShare is a computerized service for working commuters. The service links commuters with potential carpooling companions. To sign up for this service, commuters must complete a <a href="#">RideShare Information Request form</a> . Companies can also request that the RideShare coordinator conduct on-site surveys to help their employees develop carpool relationships. In December, 2001, the RideShare database contained 1200 commuters. RideShare has contact with approximately 30 of Huntsville's <a href="#">largest employers</a> . | RideShare                         |   | (256)532-RIDE                  |
| Madison | Harvest    | Charter bus service based in Harvest, Alabama.  | Rocket City Charter Service, Inc. |   | (256)852-5179<br>(888)272-9207 |


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|---|--|---|---|---|---|
| Madison   | Gurley<br>Harvest<br>Hazel Green<br>Huntsville<br>Meridianville<br>Moore's Mill<br>New Hope<br>New Market<br>Owens Cross Roads | This service is provided through local churches to help provide transportation to senior citizens (62+) and people with disabilities in Madison County who do not live within the city limits. Hours of operation Mon-Fri. 8:00 a.m.- 4:00 p.m. | <b>Rural Senior Services, Inc.</b>              | Donations are accepted for travel                           | (256)851-7778   |
| Madison   |  | Specializing in transportation for seniors and persons with disabilities.   | <b>Transportation Plus</b>                      | Call for details  | (256)604-6888<br><a href="mailto:ernestrogers@at.net">ernestrogers@at.net</a> |
| <br>Marengo | Linden   | Serves senior citizens in Marengo County, Alabama. Wheelchair seating   | <b>Marengo County Commission</b>                |   | (334)295-2200   |
| Marengo   |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |   | (334)418-6610   |
| Marengo.  | Choctaw, Greene, Hale, Marengo, and Sumter counties.   | Serves persons with mental health needs. Hours: Mon-Fri. 8:00 a.m. - 5:00 p.m. Wheelchair seating/Lift/ Platform/Step Assistance  | <b>West Alabama Mental Health Board, Inc.</b>   | Transportation Services are for the clients of this agency. | (334)289-2600   |


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|---|--|--|---|---|---|
| Marengo   | Dayton<br>Demopolis<br>Faunsdale<br>Linden<br>Myrtlewood<br>Providence<br>Sweet Water<br>Thomaston | Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Wheelchair seating/Lift Platform                     | <b>West Alabama Public Transportation</b>                               | Call for more information.  | (334)289-5789   |
| <br>Marion |  | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>                         |   | (256)740-6109   |
| Marion  | Brilliant<br>Guin<br>Hackleburg<br>Hamilton  | Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Wheelchair seating/Lift Platform/Step Assistance/ Railings | <b>Shoals - Northwest Alabama Council of Local Governments (NACOLG)</b> | Call for more information.<br><br>In the Muscle Shoals area and Russellville, call 256-314-0047. In Haleyville, call 205 485-7333 | (256)314-0047<br>(256)389-0500<br><br><a href="http://nacolg.com/Public_Transit/Dial_a_Ride/index.html">http://nacolg.com/Public_Transit/Dial_a_Ride/index.html</a> |

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|---|--|--|---|--|--|
| <br>Marshall | Albertville  | Mon-Fri - 7:00 a.m. to 4:00 p.m.<br>Local Bus Services<br>Please be aware this is not a Taxi service and the driver must arrange the daily schedule the best way to accommodate all riders. So you may have some wait time on pick-up or drop off. | <b>Albertville Public Transportation</b>          | Bus service within Albertville, customers must call ahead and give at least 24 hours notice. Fees: 1 - 5 miles, \$1.00 one way. 6-10 miles, \$2.00 one way. 11-15 miles, \$3.00 one way. | <a href="http://www.cityofalbertville.com/default.asp?id=61">http://www.cityofalbertville.com/default.asp?id=61</a> (256) 891-8251 |
| Marshall  | Arab   | Serves senior citizens in Arab, Alabama. Wheelchair seating/ Lift  | <b>City of Arab</b>                               |  | (256)856-3544  |
| Marshall  | Boaz   | Serves senior citizens of Boaz, Alabama  | <b>City of Boaz</b>                               |  | (256)593-1107  |
| Marshall  | Albertville<br>Arab<br>Boaz<br>Grant<br>Guntersville | Provides transit service to the City of Guntersville. This is a service open to the public.<br>Wheelchair seating/Lift Platform  | <b>City of Guntersville Public Transportation</b> | Fares 0-5 miles \$1.00 one way; each additional 5 miles \$1.00. Additional charge of \$1.00 per stop requested. Call for more information.   | (256)571-7574  |
| Marshall  | Guntersville   | Serves senior citizens in the Guntersville area.<br>Hours: M-F, 8:00am - 4:00pm; Albertville - 8:00am -2:00pm.<br>Wheelchair seating/ Lift Platform/Serves people with disabilities.   | <b>City of Guntersville Senior Center</b>         |  | (256)571-7560  |

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|----------|--|--|---|---|--------------------------------|
| Marshall |  | Serves persons with disabilities and senior citizens in Etowah, Marshall, Dekalb Counties. Hours: Mon-Fri. 7:30 a.m. - 3:00 p.m. Wheelchair seating  | <b>Darden Rehabilitation Foundation</b>         | No charge for travel.                                       | (256)547-5751<br>(256)505-3000 |
| Marshall | Marshall County  | Serves individuals with cognitive, intellectual, and developmental disabilities in Marshall County. Wheelchair seating/Lift Platform   | <b>Marshall County ARC</b>                      | Transportation Services are for the clients of this agency. | (256)582-5009                  |
| Marshall | Albertville<br>Arab<br>Boaz<br>Douglas<br>Grant<br>Guntersville<br>Union Grove | Serves senior citizens and individuals with disabilities in Marshall County, Alabama. Hours: Mon-Wed. 7:00 a.m.- 3:00 p.m.; Thursday 7:00 p.m. - 4:00 p.m.; Friday 7:00 a.m.- 2:00 p.m. Wheelchair seating/Lift Platform | <b>Marshall County Council on Aging</b>         | No charge for travel  | (256)571-7805                  |
| Marshall |  | This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.   | <b>Non Emergency Transportation Coordinator</b> |   | (256)584-4109                  |
| Marshall | Albertville  | Taxi service based in Albertville, Alabama   | <b>Town &amp; Country Cab Service</b>           | Call for information.                                       | (256)878-9074                  |



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|---|----------------|---|--|---|---------------|
| <br>Mobile | Mobile         | Social service agency serving Mobile, Alabama   | <b>Catholic Social Services of the Archdiocese of Mobile</b> |   | (251)434-1550 |
| Mobile  | Bayou La Batre | Serves senior citizens of Bayou La Batre, Alabama. Hours of operation Mon.-Thurs. 7:00 a.m.-5:00 p.m. Donations are accepted. Call for details<br><br>Service for Senior Citizens | <b>City of Bayou La Batre</b>                                |   | (251)824-2171 |
| Mobile  | Chickasaw      | Serves senior citizens in Chickasaw, Alabama.   | <b>City of Chickasaw</b>                                     |   | (251)452-6450 |
| Mobile  | Citronelle     | Serves senior citizens in Citronelle, Alabama.  | <b>City of Citronelle</b>                                    |   | (251)866-7973 |
| Mobile  | Mobile         | Serves Mobile, Alabama through the Parks & Recreation Department.   | <b>City of Mobile Parks &amp; Recreation</b>                 |   | (251)208-1655 |
| Mobile  | Prichard       | Serves senior citizens in Prichard, Alabama.<br>Wheelchair seating  | <b>City of Pritchard</b>                                     |   | (251)452-7800 |
| Mobile  | Saraland       | Serves senior citizens in Saraland, Alabama.  | <b>City of Saraland</b>                                      |   | (251)679-5502 |

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|--------|--------|--|--|---|--|
| Mobile | Mobile | Non-Emergency Transportation   | <b>Cogburn Health &amp; Rehab Center - Midtown</b> |   | (251)450-2800  |
| Mobile | Mobile | Charter bus service based in Mobile, Alabama.  | <b>Colonial Trailways Inc.</b>                     |   | (251)476-8647  |
| Mobile |        | CommuteSmart is a program that helps organize carpools through a FREE ride matching service. CommuteSmart helps establish carpools for people residing or employed in the Mobile area. CommuteSmart is a great way to get to and from work. You can save money on gas and parking, reduce wear and tear on your vehicle, and help the environment by reducing pollution. Not to mention that sharing the ride will help take some of the stress out of your morning commute. | <b>CommuteSmart Mobile</b>                         |   | Visit CommuteSmart on the web at <a href="http://www.commutesmart.org/mobile">www.commutesmart.org/mobile</a> or dial 251-706-1CAR; 251-706-1227<br>Hours:<br>8:00 am - 5:00 pm, Mon-Fri |
| Mobile | Mobile | Serves members of this facility in central Mobile, Alabama.  | <b>Dearborn YMCA</b>                               |   | (251)432-4768  |

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|--------|---|---|--|---|---------------|
| Mobile |   | Limousine service based in Mobile, Alabama.   | <b>Deluxe Southern Comfort Limousine Service</b> | Call for information.                   | (251)471-5466 |
| Mobile | Bayou La Batre<br>Citronelle<br>Creola<br>Grand Bay<br>Mobile<br>Mount Vernon<br>Prichard<br>Saraland<br>Theodore<br>Tillmans<br>Corner | Serves senior citizens in Mobile, Alabama. 60 +; hours of operation 9-3; M-TH; donations; service animals permitted.  | <b>Dumas Wesley Community</b>                    |   | (251)479-0649 |
| Mobile | Mobile<br>Also<br><u>Washington Co.</u><br>Chatom<br>McIntosh<br>Millry   | Provides public transportation in Washington County. This is a service open to the public. Wheelchair seating/Lift Platform   | <b>Exceptional Children, Inc.</b>                | Call for more information.              | (251)847-2970 |
| Mobile | Mobile  | Provides services to children and adults with disabilities and other special needs, and support to their families in Mobile County, Alabama. Hours: Mon-Fri. 6:30 a.m.- 6:00 p.m. Wheelchair seating/ Lift Platform | <b>Goodwill Easter Seal of the Gulf Coast</b>    |   | (251)471-1581 |

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|--------|--|--|---|---|--------------------------------|
| Mobile |  | Airport Transportation   | <b>Gray Line of Mobile</b>                          |   | (251)432-2229                  |
| Mobile |  | Charter bus service based in Mobile, Alabama.  | <b>Gulf Coast Tours, Inc.</b>                       | Call for information.                   | (251)633-0560                  |
| Mobile | Bayou La Batre<br>Citronelle<br>Creola<br>Grand Bay<br>Mobile<br>Mount Vernon<br>Prichard<br>Saraland<br>Theodore<br>Tillmans Corner | Serving Baldwin, Clarke, Choctaw, Escambia, Mobile, Monroe, and Washington Counties. Serves people with disabilities and senior citizens. Hours: 7:30AM - 4:30PM; Monday – Friday. Wheelchair seating/Lift Platform/Service for Senior Citizens and individuals with disabilities. | <b>Independent Living Center</b>                    |   | (251)460-0301                  |
| Mobile |  | Charter bus service based in Mobile, Alabama.  | <b>Kingdom Coach, LLC</b>                           | Call for information.                   | (251)660-0900<br>(866)660-0906 |
| Mobile | Mobile   | Taxi and airport shuttle service based in Mobile, Alabama.   | <b>K &amp; K Taxi &amp; Airport Shuttle Service</b> | Call for information.                   | (251)450-0670<br>(866)912-7433 |

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|--------|--|---|---|---|--|
| Mobile | Mobile   | The trolleys are expected to run every 10 minutes over a 3.1 mile route along St. Francis, Dauphin, Government, Church and Royal streets. | <b>Main Street Mobile (WAVE Transit) Neighborhood and Community Transit</b> |   | (251)208-7540<br>(251)344-6600   |
| Mobile |  | Airport Transportation  | <b>McIntosh Charter &amp; Tours</b>   |   | (251)433-3130  |
| Mobile | Mobile County  | Serves Senior Citizens and people with disabilities, in Mobile County. Wheelchair seating/Lift Platform/Railings                          | <b>Mobile ARC</b>   | Transportation Services are for the clients of this agency. | (251)479-4709<br>(251)479-7409   |
| Mobile |  | Non-Emergency Transportation  | <b>Mobile Assn. for the Blind</b>   |   | (251)473-3585  |
| Mobile | Bayou La Batre<br>Mobile<br>Theodore<br>Tillmans<br>Corner | Charter service and airport shuttle service in the Mobile, Alabama area. Wheelchair seating/Lift Platform/Step Assistance                 | <b>Mobile Bay Transportation Company, Inc.</b>                              |   | (251)633-5693<br><a href="http://mobilebaytransportation.com/">http://mobilebaytransportation.com/</a> |
| Mobile |  | Taxi Service to Airport   | <b>Mobile Cab and Baggage</b>   |   | (251)476-7711  |
| Mobile |  | Limousine service in the Mobile, Alabama area.  | <b>Modern Limousine</b>   | Call for information.                                       | (251)402-6373<br>(251)633-7887   |

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| <b>COUNTY</b> | <b>CITY</b>       | <b>TYPE OF<br/>TRANSPORTATION</b>  | <b>COMPANY/<br/>AGENCY</b>                              | <b>INFORMATION<br/>ON COST<br/>(Subject to<br/>change)</b>  | <b>HOW TO<br/>ACCESS</b> |
|---------------|-------------------|--|---|---|--------------------------|
| Mobile        | Mobile            | Residential program for individuals with developmental delays; including recreation/social activities. Also provides transport to daytime work/activity programs. Wheelchair seating/Lift Platform | <b>Mulherin<br/>Custodial Home,<br/>Inc.</b>            | Transportation Services are for the clients of this agency. | (251)471-1998            |
| Mobile        |                   | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency<br/>Transportation<br/>Coordinator</b> |   | (251)472-4370            |
| Mobile        | Mobile            | Charter bus service based in Mobile, Alabama.  | <b>Ponquinette<br/>Charters &amp;<br/>Tours, Inc.</b>   | Call for information.                                       | (251)634-0259            |
| Mobile        | Dauphin<br>Island | Limousine service based in Daphne, Alabama.  | <b>Professional<br/>Limousine<br/>Service</b>           | Call for information.                                       | (251)621-1248            |
| Mobile        | Mobile            | Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties. Wheelchair seating/Lift                  | <b>South Alabama<br/>C.A.R.E.S.</b>                     | Transportation Services are for the clients of this agency. | (251)471-5277            |
| Mobile        | Clarke            | Serves senior citizens in Mt. Vernon, Alabama.   | <b>Town of Mt.<br/>Vernon</b>                           |   | (251)829-6633            |


## Alabama Department of Mental Health Office of Advocacy Services

Individuals needing a ride for dialysis, radiation or other medical appointments should contact the Medicaid NET program at 1-800-362-1504.

| COUNTY | CITY        | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY                                 | INFORMATION ON COST (Subject to change)   | HOW TO ACCESS   |
|--------|-------------|--|---|---|---|
| Mobile | Mobile      | Serves senior citizens, people with developmental and physical disabilities, mental illness, substance abuse problems and those who are homeless. Wheelchair accessible. | <b>Volunteers of America of Southeast, Inc.</b> | Transportation Services are for the clients of this agency.   | (251)666-4431   |
| Mobile | Mobile      | Public transportation serving metropolitan Mobile, Alabama. Paratransit service is available.<br><br>Wheelchair seating/Lift Platform                                    | <b>WAVE Transit</b>                             | Reduced Rates for seniors and people with disabilities. WAVE ID is required for the reduced rate.<br><br>Reservations can be made. Same day Access–A-Ride | (251)344-5656<br>(251)344-6600<br>Fax (251)344-6678<br>(251)344-9328(TDDY)<br><a href="http://www.thewavetransit.com/">http://www.thewavetransit.com/</a> |
| Mobile | Mobile      | Charter bus service based in Mobile, Alabama.  | <b>Wright's Charters, Inc.</b>                  | Call for information.   | (251)456-0301<br>(251)456-6032  |
| Mobile | Monroe      | Ferry service from Fort Morgan to Dauphin Island   | <b>Mobile Bay Ferry (MBF)</b>                   |   | (251)861-3000   |
| Mobile | Mobile Area | Taxi service based in Mobile, Alabama.   | <b>Top of the Bay Limousine Taxi</b>            | Call for information.   | (800)875-4444   |
| Mobile | Mobile Area | Taxi service based in Mobile, Alabama.   | <b>Yellow Cab Company</b>                       | Call for information.   | (251)476-7711   |

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| COUNTY  | CITY   | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY                                       | INFORMATION ON COST (Subject to change)                     | HOW TO ACCESS  |
|---|--|--|---|---|--|
| <br>Monroe | Monroeville<br><br>Also Clarke, Conecuh, Monroe and Wilcox Counties                                  | Provides public transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public.  | <b>Alabama Tombigbee Regional Commission</b>          | Call for more information.                                  | (334)682-4234  |
| Monroe  | County wide  | Non-Emergency transportation   | <b>Monroe County Humanitarian</b>                     |   | (251)575-3159  |
| Monroe  |  | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>       |   | (334)418-6610  |
| Monroe  | Monroeville<br>Also see Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties. | Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties.<br><br>Wheelchair seating<br>Lift Platform | <b>South Alabama C.A.R.E.S.</b>                       | Transportation Services are for the clients of this agency. | (251)471-5277  |
| Monroe  | Monroeville  | Serves clients with mental health issues in Monroe County, Alabama. Wheelchair seating/Lift Platform   | <b>Southwest Alabama Foundation for Mental Health</b> | Transportation Services are for the clients of this agency. | (251)575-3815<br>(251)575-4837<br>Administration:<br>(251)575-4203 |



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|---|--|--|---|--|---|
| Monroe  | Frisco City                                  | Serves senior citizens in Frisco City, Alabama.  | <b>Town of Frisco City</b>  |  | (251)267-3439                                   |
| <br>Montgomery | Montgomery<br><br>Also<br><u>Autauga Co.</u> | Providing bus services to Autauga County. This is a service open to the public. Wheelchair seating/Lift Platform/Service for Senior Citizens and people with disabilities.         | <b>Autauga County Rural Transportation</b>                          | Call for more information.                 | (334)361-3782                                   |
| Montgomery  | Montgomery                                   | Charter bus services based in Montgomery, Alabama.   | <b>Capital Trailways<br/>Also listed as<br/>Capital Motor Lines</b> | Call for information.                      | (334)832-4166<br>(800)553-9000<br>(888)858-3470 |
| Montgomery  | Montgomery Pike Road                         | Easter Seals provides services to children and adults with disabilities and other special needs, and support to their families in the Montgomery, Alabama area. Wheelchair seating | <b>Central Alabama Easter Seal Rehab Center</b>                     |  | (334)288-0240                                   |
| Montgomery  | Montgomery                                   | Serves members of Cleveland Avenue YMCA facilities. Call for details. Wheelchair seating   | <b>Cleveland Avenue YMCA</b>  |  | (334)265-0566                                   |
| Montgomery  | Montgomery                                   | Provides counseling services in Montgomery, Alabama. Wheelchair seating/Lift Platform  | <b>Lighthouse Counseling Center</b>                                 |  | (334)286-5980                                   |

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|------------|----------------------|---|--|---|---|
| Montgomery | Montgomery Pike Road | Provides services for persons with disabilities. Wheelchair seating/Lift Platform   | <b>Milton Road Residence Program, Inc.</b>           |   | (334)269-5762   |
| Montgomery | Montgomery Pike Road | Serves individuals with cognitive, intellectual, and developmental disabilities in Montgomery County. Wheelchair seating/Lift Platform  | <b>Montgomery ARC</b>                                | Transportation Services are for the clients of this agency. | (334)281-6938   |
| Montgomery | Montgomery Pike Road | Serves senior citizens and people with disabilities in Autauga, Elmore, Coosa, Montgomery and Tallapoosa counties. Hours of operation Mon-Fri./8:00 a.m.-4:30 p.m. Wheelchair seating | <b>Montgomery Area Council on Aging</b>              | Donations are accepted for travel                           | (334)263-0532   |
| Montgomery | Montgomery Pike Road | Based in Montgomery and serving mental health needs in, Autauga, Elmore, Lowndes, and Montgomery Counties.  | <b>Montgomery Area Mental Health Authority, Inc.</b> | Transportation Services are for the clients of this agency. | (334)279-7830   |
| Montgomery | Montgomery           | Public bus service in the Montgomery metropolitan area. This service is open to the public. Call for details.<br><br>Wheelchair seating/Lift Platform/Step Assistance/Railings        | <b>Montgomery Area Transit System (MATS)</b>         | Call or check website for information                       | (334)240-4012<br>(334)262-7356<br><a href="http://www.montgomerytransit.com/">http://www.montgomerytransit.com/</a> |


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| <b>COUNTY</b> | <b>CITY</b>             | <b>TYPE OF<br/>TRANSPORTATION</b>   | <b>COMPANY/<br/>AGENCY</b>                                  | <b>INFORMATION<br/>ON COST<br/>(Subject to<br/>change)</b> | <b>HOW TO<br/>ACCESS</b>       |
|---------------|-------------------------|---|---|--|--------------------------------|
| Montgomery    |                         | Transportation for people age 6 and up who can not ride the city bus system due to a disability.  | <b>Montgomery<br/>Area Paratransit</b>                      |  | (334)240-4691                  |
| Montgomery    | Montgomery              | Lightening route –<br>Transportation to Downtown<br>historic sites, city landmarks,<br>and government buildings.  | <b>Montgomery<br/>Trolley<br/>Entertainment<br/>Express</b> | Thursday – Saturday<br>nights 6:30PM –<br>11:30 PM         | (334)240-4012<br>(334)262-7356 |
| Montgomery    | Montgomery<br>Pike Road |   | <b>New Deal Cab<br/>Company</b>                             | Call for information.                                      | (334)262-4747                  |
| Montgomery    |                         | Assists Medicaid recipients in<br>obtaining non emergency<br>transportation.  | <b>Non Emergency<br/>Transportation<br/>Coordinator</b>     |  | (256)549-7702                  |
| Montgomery    | Montgomery              | Serving the senior citizens of<br>Montgomery, Autauga, Elmore,<br>and Lowndes counties.<br>Hours: 7:30 am- 4:30 pm<br><br>Wheelchair seating<br>Lift Platform | <b>Parkview Adult<br/>Day Health<br/>Services</b>           |  | (334)262-4111                  |
| Montgomery    | Montgomery<br>Pike Road | Limousine service based in<br>Montgomery, Alabama.  | <b>Touch Of Class<br/>Limousine &amp;<br/>Transport</b>     | Call for information.                                      | (334)284-2673                  |
| Montgomery    | Montgomery<br>Pike Road | Taxi service based in<br>Montgomery, Alabama.   | <b>Yellow Cab<br/>Company, Inc.</b>                         | Call for information.                                      | (334)262-5225                  |

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|---|---------|---|---|---|---------------|
| <br>Morgan | Decatur | Taxi service based in Decatur, Alabama.   | <b>A1 Decatur Taxi Company</b>                          | Call for information.                                       | (256)353-8434 |
| Morgan  | Decatur | Taxi service in the Decatur, Alabama area   | <b>AA River City Cab</b>                                | Call for information.                                       | (256)350-6949 |
| Morgan  | Decatur | Based in Decatur, this agency serves individuals with developmental disabilities in North Central Alabama. Wheelchair seating | <b>CDD of North Central Alabama</b>                     | Transportation Services are for the clients of this agency. | (256)350-1485 |
| Morgan  |         | Public Transit - Rural  | <b>Community Action Agency of North Central Alabama</b> |   | (256)355-7843 |
| Morgan  | Decatur | Taxi service located in Decatur, Alabama  | <b>Gold Cab</b>   | Call for information.                                       | (256)355-0099 |
| Morgan  |         | This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.                    | <b>Non Emergency Transportation Coordinator</b>         |   | (256)584-4109 |



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|--------|---|--|---|---|---|
| Morgan | Lawrence, Limestone and Morgan counties   | Provides treatment, education and assistance to people affected by mental health needs. Hours of operation Mon-Fri. 8:00 a.m.-5:00p.m.No charge for travel<br>Wheelchair seating/Lift Platform | <b>Mental Health Center of North Central Alabama, Inc</b> | Transportation Services are for the clients of this agency.   | (256)260-7324<br>(256)355-6091<br>(800)337-3162 |
| Morgan | Decatur<br>Eva<br>Falkville<br>Hartselle<br>Priceville<br>Somerville<br>Trinity | Public bus service in Morgan County, Alabama. This is a service open to the public. Call for more information.<br><br>Wheelchair seating/Lift Platform   | <b>Morgan County Area Transportation System (MCATS)</b>   | Provides daily, on demand transit to both urban and rural areas throughout the county. Inter-city service is available for just \$1.00 per stop and service from rural areas into either Decatur or Hartselle is only \$2.00 per stop. For more information or to schedule a pick up please call (256)351-4650. | (256)351-4650                                   |


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|--|---|--|---|---|------------------|
| <br>Perry     | Marion<br>Uniontown                         | Provides services for individual with mental illness, intellectual disabilities, and substance abuse issues in Dallas, Perry, and Wilcox Counties. Hours of operation 7 a.m. - 4 p.m., M-F. Wheelchair seating/Lift Platform | <b>Cahaba Center<br/>for Mental<br/>Health</b>          | Transportation<br>Services are for the<br>clients of this agency. | (334)418-6500    |
| Perry  |   | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency<br/>Transportation<br/>Coordinator</b> |   | (334)418-6610    |
| Perry  | Marion<br>Uniontown                         | Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Call for more information. Wheelchair seating/Lift                                   | <b>West Alabama<br/>Public<br/>Transportation</b>       |   | (334)289-5789    |
| <br>Pickens | Aliceville<br>Carrollton<br>Gordo<br>Reform | Public bus service operating in Pickens County, Alabama. This is a service open to the public. Call for more information. Wheelchair seating/Lift Platform   | <b>H.E.L.P. Inc.</b>                                    |   | (205)367-2200    |


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|--|--|---|--|---|--|
| Pickens  |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>      |   | (205)391-6771  |
| Pickens  | Also Walker<br>Fayette,<br>Lamar<br>Counties | Serves individuals with mental illness and developmental disabilities. Wheelchair seating/Lift Platform                                     | <b>Northwest Alabama Mental Health Center</b>        | Transportation Services are for the clients of this agency. | (205)302-9000<br>(205)302-9044<br>(800)489-3971<br>(205)387-0541 |
| Pickens  | Aliceville<br>Carrollton<br>Pickensville     | Taxi service based in Aliceville, Alabama.  | <b>Richard Delaney Hughes Transportation Service</b> |   | (205)373-0025<br>(205)399-0667                                   |
| <br>Pike | Goshen                                       | Charter bus service based in Goshen, Alabama.   | <b>Adventure Motorcoach, Inc.</b>                    | Call for information.                                       | (334)372-3512  |
| Pike   | Banks<br>Brundidge<br>Goshen<br>Troy         | Operated by the Troy Housing Authority, it serves individuals with disabilities in the City of Troy, Alabama. Wheelchair seating available. | <b>Catherine Williams Adult Daycare Center</b>       |   | (334)566-8036  |
| Pike   | Brundidge                                    | Serves senior citizens of Brundidge, Alabama.   | <b>City of Brundidge</b>                             |   | (334)735-2321  |

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|---|--|--|---|---|--------------------------------|
| Pike  | Troy   | Provides transportation to senior citizens in Troy, AL<br>Wheelchair seating   | <b>City of Troy</b>   |   | (334)566-0177<br>(334)674-2466 |
| Pike  | Pike, Bullock, and Macon counties                      | This agency serves individuals with mental illness and developmental disabilities.<br>Hour of operation Mon.-Fri.<br>8:00 a.m.- 5:00 p.m.<br>Wheelchair seating/Lift | <b>East Central Alabama Mental Health</b>   | Transportation Services are for the clients of this agency. | (334)566-6022                  |
| Pike  |  | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>   |   | (334)702-3102                  |
| Pike  | Brundidge<br>Troy                                      | Public Transportation in Pike County<br>Wheelchair seating   | <b>Pike Area Transit System (PATS)</b>  |   | (334)674-2466                  |
| Pike  |  | Public Transit - Rural   | <b>South Alabama Transit System</b>   |   | (205)566-0011                  |
| Pike  |  |  | <b>Troy Housing Services Corp.</b>  |   | (334)566-8036                  |
| <br>Randolph | Roanoke<br>Rock Mills<br>Wadley<br>Wedowee<br>Woodland | Serves senior citizens, people with disabilities, and individuals with low incomes in Clay, Cleburne, Randolph and Talladega, counties.<br>Wheelchair seating        | <b>CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties (Community Action Agency)</b> |   | (256)362-6611                  |




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|---------------|--|---|---|---|--------------------------|
| Randolph      | Clay, Coosa,<br>Randolph,<br>and Talladega<br>Counties | Serves individuals with mental illness, developmental disabilities, and substance abuse issues. Hours of operation Mon-Fri. 8:00a.m.-5:00p.m. | <b>Cheaha Mental Health Center</b>              | Transportation Services are for the clients of this agency. | (256)245-2141            |
| Randolph      | Roanoke  | Serves senior citizens in Roanoke, Alabama  | <b>City of Roanoke</b>                          |   | (334)863-4129            |
| Randolph      |  | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |   | (334)502-5468            |
| Randolph      | Roanoke<br>Rock Mills<br>Wadley<br>Wedowee<br>Woodland | Serves adults with mental and physical disabilities. Mon-Fri. 8:00 a.m.-3:00 p.m. Wheelchair seating/Lift                                     | <b>Randolph County Learning Center</b>          | No charge for travel.                                       | (334)863-8991            |
| Randolph      | Wedowee  | Serves senior citizens in Wedowee, Alabama  | <b>Town of Wedowee</b>                          |   | (256)357-2122            |


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|--|---|--|--|---|--|
| <br>Russell |   | Serves senior citizens & individuals with disabilities in Lee and Russell Counties. Wheelchair seating/Lift Platform   | <b>East Alabama Services for the Elderly, Inc.</b> |   | (334)826-5811  |
| Russell  | Auburn-Opelika;<br>Lee Metro<br>Russell Metro | Rides available Monday – Friday. Times may vary by service area. Service Areas are Auburn-Opelika Connection; Lee Metro Connection; and Russell Metro Connection. You may schedule up to two weeks in advance but must schedule at least 1 business day prior to the day you need the service. Routine trips may be scheduled for such things as work, school, dialysis etc. | <b>Dial-A-Ride</b>                                 | Costs vary by Service Area              | 334-749-9092<br>or 877-743-3739<br>Call to schedule a ride Monday – Friday 8AM-2PM.<br><br><a href="http://www.lrcog.com/LETA.html">http://www.lrcog.com/LETA.html</a> |
| Russell  |   | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>    |   | (334)502-5468  |


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|---|-------------------------------------|---|---|--|---|
| Russell   | Hurtsboro<br>Ladonia<br>Phenix City | Monday – Friday 8AM-4PM.<br>Closed Holidays. Public bus service operating in Russell County. This is a service open to the public. Call for more information. Wheelchair seating/Lift Platform/Step Assistance/Railings<br><br>Paratransit available. Must be certified by a physician to ride. | <b>Phenix City Express (operated by Lee-Russell Council of Local Governments)</b> | Adults \$1 one way; Seniors and individuals with disabilities 50 cents one way; Children (5-17) 75 cents one way; Under 5 free with adult<br><br>Paratransit \$2.00 one way. Inside city limits of Phenix City and inside the city limits of Columbus for medical visits only. | (334)749-9092<br>(800)743-3739<br><br><a href="http://www.lrcog.com/PHENIX%20CITY%20EXPRESS%20Paratransitdocx.pdf">http://www.lrcog.com/PHENIX%20CITY%20EXPRESS%20Paratransitdocx.pdf</a> or<br><br><a href="http://www.lrcog.com/pex.html">http://www.lrcog.com/pex.html</a> |
| <br>St. Clair | St. Clair                           | Serves individuals with disabilities.<br><br>Wheelchair seating/Lift Platform   | <b>ARC Adult Development Center of St. Clair County</b>                           | Transportation Services are for the clients of this agency.  | (205)884-2680   |
| St. Clair   | Call for information.               | Limousine service based in Birmingham, Alabama.   | <b>Burkes Brothers Classic Limousine Service</b>                                  | Call for information.  | (205)324-9677   |

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|--|---|--|---|---|---------------|
| St. Clair  |   | Assists Medicaid recipients in obtaining non emergency transportation.               | <b>Non Emergency Transportation Coordinator</b>       |   | (256)549-7702 |
| St. Clair  | Argo<br>Ashville<br>Margaret<br>Moody<br>Odenville<br>Pell City<br>Ragland<br>Riverside<br>Springville<br>Steele                    | Provides transportation in St. Clair County.<br><br>Wheelchair seating/Lift Platform | <b>St. Clair County Commission</b>                    |   | (205)594-2100 |
| St. Clair  | Ragland   | Serves senior citizens in Ragland, Alabama.  | <b>St. Clair County Department of Senior Services</b> |   | (205)472-2177 |
| <br>Shelby | Alabaster<br>Calera<br>Chelsea<br>Columbiana<br>Harpersville<br>Helena<br>Hoover<br>Meadowbrook<br>Pelham<br>Vincent<br>Wilsonville | Taxi service based in Birmingham, Alabama  | <b>American Cab Company</b>                           | Call for information.                   | (205)322-2222 |
| Shelby   |   | Public Transit - Rural   | <b>Central Alabama Public Transportation</b>          |   | (205)665-7471 |


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|---------------|---|---|--|--|--------------------------|
| Shelby        | Jefferson and<br>some of<br>Shelby Co.  | Serves senior citizens.<br>Wheelchair seating/Lift<br>Platform  | <b>City of Hoover</b>  |  | (205)444-7765            |
| Shelby        | Alabaster<br>Calera<br>Chelsea<br>Columbiana<br>Harpersville<br>Helena<br>Hoover<br>Meadowbrook<br>Pelham<br>Vincent<br>Wilsonville | Clastran is public<br>transportation that serves<br>Jefferson and Northern Shelby<br>County and areas in the inner<br>city not served by MAX.<br>Paratransit Clastran transports<br>Senior Citizens who may or<br>may not have physical<br>disabilities.<br>Wheelchair seating/Lift<br>Platform/Step Assistance | <b>ClasTran<br/>(Birmingham<br/>Regional<br/>Paratransit<br/>Consortium)</b> |  | (205)325-8787            |
| Shelby        | Alabaster<br>Calera<br>Chelsea<br>Columbiana<br>Harpersville<br>Helena<br>Hoover<br>Meadowbrook<br>Pelham<br>Vincent<br>Wilsonville | Based in Birmingham, this<br>agency provides transportation<br>to children and expectant<br>mothers. Agency covers 30<br>counties. Hours: 8-5, M-F.   | <b>Kid One<br/>Transport<br/>System, Inc.</b>                                |  | (205)978-1003            |
| Shelby        | Calera  | Charter bus service based in<br>Calera, Alabama.  | <b>New Direction<br/>Charter<br/>Corporation</b>                             |  | (205)668-1655            |


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|---|---|---|---|---|---------------|
| Shelby  |   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |   | (256)549-7702 |
| Shelby  | Jefferson County  | Taxi service based in Hoover, Alabama.  | <b>Reddy 2 Move</b>                             | Call for information                    | (205)822-6211 |
| <br>Sumter | York  | Serves senior citizens in York, Alabama.  | <b>City of York</b>                             |   | (205)392-5231 |
| Sumter  |   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b> |   | (205)391-6771 |
| Sumter  | Cuba<br>Emelle<br>Epes<br>Gainesville<br>Geiger<br>Livingston<br>York | Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Call for more information.<br>Wheelchair seating<br>Lift Platform | <b>West Alabama Public Transportation</b>       |   | (334)289-5789 |

## Alabama Department of Mental Health Office of Advocacy Services

Individuals needing a ride for dialysis, radiation or other medical appointments should contact the Medicaid NET program at 1-800-362-1504.

| COUNTY   | CITY  | TYPE OF TRANSPORTATION  | COMPANY/ AGENCY   | INFORMATION ON COST (Subject to change)                     | HOW TO ACCESS |
|--|---|---|---|---|---------------|
| <br>Talladega | Talladega   | A comprehensive education and rehabilitation system serving children and adults who have disabilities.<br><br>Wheelchair seating<br>Lift Platform | <b>Alabama Institute for Deaf &amp; Blind</b>                           |   | (256)761-3443 |
| Talladega  | Sylacauga<br>Talladega  | Serves individuals with cognitive, intellectual, and developmental disabilities in south Talladega County   | <b>ARC of South Talladega</b>   | Transportation Services are for the clients of this agency. | (256)245-2323 |
| Talladega  | Talladega   | Taxi service based in Talladega, Alabama  | <b>BC Taxi</b>  | Call for information.                                       | (256)761-0201 |
| Talladega  | Bon Air<br>Childersburg<br>Lincoln<br>Mignon<br>Munford<br>Oxford<br>Sylacauga<br>Talladega<br>Springs<br>Waldo | Serves senior citizens, people with disabilities and people with low incomes in Talladega, Clay, Randolph and Cleburne.<br>Wheelchair seating     | <b>CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties</b> |   | (256)362-6611 |

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| COUNTY    | CITY  | TYPE OF TRANSPORTATION  | COMPANY/ AGENCY   | INFORMATION ON COST (Subject to change)  | HOW TO ACCESS  |
|-----------|---|---|---|--|--|
| Talladega | Clay, Coosa, Randolph, and Talladega Counties | Serves individuals with mental and intellectual disabilities as well as persons receiving substance abuse treatment. Hours: Mon-Fri. 8:00a.m.- 5:00p.m. No charge for travel Wheelchair seating   | <b>Cheaha Mental Health and Center</b>                  | Transportation Services are for the clients of this agency.  | (256)245-2141  |
| Talladega | Lincoln                                       | Serves senior citizens in Lincoln, Alabama  | <b>City of Lincoln</b>                                  |  | (205)763-7777  |
| Talladega | Sylacauga                                     | Serves Sylacauga, Alabama through the Parks & Recreation Department.  | <b>City of Sylacauga Parks &amp; Recreation</b>         |  | (256)249-8561  |
| Talladega |   | Assists Medicaid recipients in obtaining non emergency transportation.  | <b>Non Emergency Transportation Coordinator</b>         |  | (334)502-5468  |
| Talladega |   | SPOT provides transportation to area residents. The purpose is to enhance access to health care, shopping, education, employment, public services and recreation as well as to bring affordable transportation to all individuals. The JARC (Job Access Reverse Commute) program provides free transportation for residents who meet the income | <b>SPOT (SYLACAUGA'S PUBLIC ON-TIME TRANSPORTATION)</b> | \$2.00 for first 5 miles and \$1.00 for each additional 5 miles.<br><br>\$1.00 per trip within the Sylacauga city limits for those 55 years of age and older or individuals with disabilities. | (256) 245-3675<br>FAX<br>(256) 245-4343<br>Service/Intake<br><a href="http://safefamilyservicescenter.com">http://safefamilyservicescenter.com</a> |




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| COUNTY    | CITY      | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY   | INFORMATION ON COST (Subject to change)  | HOW TO ACCESS  |
|-----------|-----------|--|---|--|--|
|           |           | qualification and who are employed, being trained for employment or who are seeking employment. SPOT travels to Birmingham the 2nd and 4th Tuesday of every month.<br>6:00 am-5:00 pm, Mon-Fri | (SPOT Continued)  | \$20.00 for round trip to Birmingham the 2nd and 4th Tuesday of every month.   |  |
| Talladega | Talladega | Public bus service in Talladega County. Call for details.<br><br>Wheelchair seating/Lift Platform  | <b>Talladega County (East Alabama Regional Planning &amp; Development Commission)</b> | General Public: \$2.00 the first 5 miles and \$1.00 for each additional 5 miles. Seniors and individuals with disabilities receive a discount. | Oak Grove - (256)249-2800<br>Sylacauga - (256)249-9085<br>Talladega - (256)362-0514<br>Childersburg - (256)378-7037<br><a href="http://www.earpd.c.org/pages/?pageID=28">http://www.earpd.c.org/pages/?pageID=28</a> |
| Talladega | Munford   | Serves senior citizens in Munford, Alabama.  | <b>Town of Munford</b>  |  | (256)358-9050  |
| Talladega | Oak Grove | Serves senior citizens in Oak Grove, Alabama.<br>Wheelchair seating  | <b>Town of Oak Grove</b>  |  | (256)249-9971  |


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| COUNTY  | CITY           | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY  | INFORMATION ON COST (Subject to change)   | HOW TO ACCESS   |
|---|----------------|--|--|---|---|
| <br>Tallapoosa |                | Rural public transportation serving Tallapoosa County.<br>Hours of operation Mon.-Fri. 8:00 a.m.-3:30 p.m.<br><br>Wheelchair seating | <b>Area Referral Information Service for the Elderly (ARISE)</b> | Adults ages 17-54: \$3.00 for one way and \$6.00 for round trip.<br>Children under age 16 and adults over age 55: \$2.50 one way and \$5.00 per round trip. Any extra stops are \$1.00 for all age groups.<br>Call for fees for destinations outside of a five mile radius of Alexander City. | (256) 329-8444<br>Service/Intake<br>(256)329-4444               |
| Tallapoosa  | Alexander City | Serves senior citizens in Alexander City, Alabama<br>Wheelchair seating  | <b>City of Alexander City</b>                                    |   | Nutrition Center<br>(256)234-4074<br>City Hall<br>(256)329-6708 |
| Tallapoosa  |                | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>                  |   | (334)502-5468   |
| Tallapoosa  | Jacksons' Gap  | Charter bus service based in Jacksons Gap, Alabama.  | <b>Southern Transportation Services, Inc.</b>                    | Call for information.   | (256)825-0186<br>(800)303-7860                                  |
| Tallapoosa  | Camp Hill      | Serves senior citizens in Camp Hill, Alabama.  | <b>Town of Camp Hill</b>   |   | (256)896-4148   |

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| COUNTY  | CITY  | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY   | INFORMATION ON COST (Subject to change)                     | HOW TO ACCESS |
|---|---|--|---|---|---------------|
| <br>Tuscaloosa |   | Non-Emergency Transportation   | <b>Always There In-Home Care, LLC-Northport</b>                                   |   | (205)248-9822 |
| Tuscaloosa  | Brookwood<br>Holt<br>Lake View<br>Northport<br>Tuscaloosa | Serves individuals with cognitive, intellectual, and developmental disabilities in Tuscaloosa county. Wheelchair seating | <b>ARC of Tuscaloosa County, Inc.</b>   | Transportation Services are for the clients of this agency. | (205)556-4900 |
| Tuscaloosa  |   | Non-Emergency Transportation   | <b>Bama Partners Inc</b>  |   | (205)758-4337 |
| Tuscaloosa  | Tuscaloosa  | Serves low-income and special needs populations in its service area.   | <b>Community Service Programs of West Alabama, Inc. dba Bibb Ride County Wide</b> |   | (205)752-5429 |
| Tuscaloosa  | Brookwood<br>Holt<br>Lake View<br>Northport<br>Tuscaloosa | Limousine & sedan service based in Tuscaloosa, Alabama.  | <b>Crown Limousine &amp; Sedan Service</b>  | Call for information.                                       | (205)758-3875 |


## Alabama Department of Mental Health Office of Advocacy Services

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| <b>COUNTY</b> | <b>CITY</b>   | <b>TYPE OF<br/>TRANSPORTATION</b>  | <b>COMPANY/<br/>AGENCY</b>  | <b>INFORMATION<br/>ON COST<br/>(Subject to<br/>change)</b> | <b>HOW TO<br/>ACCESS</b>           |
|---------------|---|--|---|--|------------------------------------|
| Tuscaloosa    | Tuscaloosa<br>County                                      | Serves senior citizens in<br>Tuscaloosa County.<br>Wheelchair seating/Lift   | <b>FOCUS on Senior<br/>Citizens of<br/>Tuscaloosa Co. Inc</b>   |  | (205)758-3393                      |
| Tuscaloosa    |   | Public Transit – Rural   | <b>Golden Years<br/>Inc.</b>  |  | (205)371-6318                      |
| Tuscaloosa    |   | Assists Medicaid recipients in<br>obtaining non emergency<br>transportation.   | <b>Non Emergency<br/>Transportation<br/>Coordinator</b>   |  | (205)391-6771                      |
| Tuscaloosa    | Brookwood<br>Holt<br>Lake View<br>Northport<br>Tuscaloosa |  | <b>Northstar<br/>Paramedic<br/>Services</b>   |  | (205)345-0911                      |
| Tuscaloosa    | Brookwood<br>Holt<br>Lake View<br>Northport<br>Tuscaloosa | Taxi service.  | <b>Radio Cab<br/>Service</b>  | Call for information.                                      | (205)758-2831                      |
| Tuscaloosa    | Tuscaloosa  | Public transit system for the<br>City of Tuscaloosa. This bus<br>system offers fixed route and<br>demand response service. Call<br>for more information. Wheel-<br>chair seating/Lift Platform | <b>TTA - Tuscaloosa<br/>Transit Authority</b><br>(Also listed as<br>Tuscaloosa Co.<br>Parking & Transit<br>Authority) |  | (205)556-3876<br><br>(205)343-2300 |
| Tuscaloosa    | Tuscaloosa  | Charter passenger service<br>based in Tuscaloosa, Alabama.   | <b>Tuscaloosa<br/>Charter Service</b>   | Call for information.                                      | (205)556-5757                      |


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|---|---------------|--|---|---|--|
| Tuscaloosa  | Northport     | Serves children and adults with cerebral palsy and other disabilities throughout West Alabama through a full array of services and resources. Wheelchair seating/Lift Platform | <b>United Cerebral Palsy of West Alabama, Inc.</b>    |   | (205)345-3031  |
| <br>Walker | Sumiton       | Charter bus service based in Sumiton, Alabama.   | <b>Adventure Bus Charters &amp; Tours, Inc.</b>       | Call for information.                                       | (205)648-2732<br>(800)226-4488                                   |
| Walker  | Jasper        | Limousine service based in Jasper, Alabama.  | <b>Dream Chaser Limo</b>                              | Call for information.                                       | (205)275-0591  |
| Walker  |               | This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.   | <b>Non Emergency Transportation Coordinator</b>       |   | (256)584-4109  |
| Walker  |               | Public Transit - Rural   | <b>Northwest Alabama Transportation System (NATS)</b> |   | (205)387-0580  |
| Walker  | Walker County | Serves individuals with mental and developmental disabilities and senior citizens. Wheelchair seating/Lift Platform  | <b>Northwest Alabama Mental Health Center</b>         | Transportation Services are for the clients of this agency. | (205)302-9000<br>(205)302-9044<br>(800)489-3971<br>(205)387-0541 |


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| COUNTY  | CITY   | TYPE OF TRANSPORTATION  | COMPANY/ AGENCY  | INFORMATION ON COST (Subject to change) | HOW TO ACCESS |
|---|--|---|--|---|---------------|
| Walker  | Carbon Hill<br>Cordova<br>Dora<br>Eldridge<br>Jasper<br>Nauvoo<br>Oakman<br>Parrish<br>Sipsey            | Private transportation service located in Jasper, Alabama.  | <b>Regional Paramedical Services</b>   |   | (205)384-4310 |
| Walker  | Carbon Hill<br>Cordova<br>Dora<br>Eldridge<br>Jasper<br>Nauvoo<br>Oakman<br>Parrish<br>Sipsey<br>Sumiton | Public transportation.<br>Wheelchair seating<br>Lift Platform   | <b>Walker County Commission</b>  |   | (205)384-7230 |
| <br>Washington | Chatom<br>McIntosh<br>Millry   | Provides public transportation in Washington County. This is a service open to the public.<br>Wheelchair seating<br>Lift Platform | <b>Exceptional Children, Inc.<br/>Washington Co.<br/>Rural Public Transportation</b> | Call for more information.              | (251)847-2970 |


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| COUNTY   | CITY   |  | COMPANY/<br>AGENCY  | ON COST<br>(Subject to<br>change)                           | HOW TO<br>ACCESS |
|--|--------|--|---|---|------------------|
| Washington   |        | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>           |   | (251)472-4370    |
| Washington   | Chatom | Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties. Wheelchair seating/Lift Platform | <b>South Alabama C.A.R.E.S.</b>                           | Transportation Services are for the clients of this agency. | (251)471-5277    |
| Washington   | Chatom | Serves senior citizens in Washington County, Alabama.  | <b>Washington Co. Aging Program and County Commission</b> |   | (251)847-2208    |
| <br>Wilcox | Camden | Provides public transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public. Wheelchair seating/Lift Platform                             | <b>Alabama Tombigbee Regional Commission</b>              | Call for more information.                                  | (334)682-4234    |

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| COUNTY  | CITY                               | TYPE OF TRANSPORTATION   | COMPANY/ AGENCY  | INFORMATION ON COST<br>(Subject to change)                  | HOW TO ACCESS  |
|---|------------------------------------|--|--|---|--|
| Wilcox  | Dallas, Perry, and Wilcox Counties | Provides services to people with mental health needs, intellectual, and developmental disabilities as well as substance abuse issues. Hours: 7 a.m. - 4 p.m., M-F. Wheelchair seating/ Lift Platform | <b>Cahaba Center for Mental Health</b>                                 | Transportation Services are for the clients of this agency. | (334)418-6500  |
| Wilcox  | Camden<br>Gee's Bend               | The Gee's Bend Car Ferry runs daily between Camden and Gees Bend.  | <b>Gee's Bend Ferry</b>  |   | (334)682-9112  |
| Wilcox  |                                    | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>                        |   | (334)418-6610  |
| <br>Winston |                                    | Assists Medicaid recipients in obtaining non emergency transportation.   | <b>Non Emergency Transportation Coordinator</b>                        |   | (256)740-6109  |
| Winston   | Haleyville                         | Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Wheelchair seating/Lift Platform/Step Assistance/ Railings         | <b>Winston County - Northwest Alabama Council of Local Governments</b> | Call for more information.                                  | (256)389-0500<br>In the Muscle Shoals area and Russellville, call 256-314-0047.<br>In Haleyville, 205 485-7333 |



## Alabama Department of Mental Health Office of Advocacy Services

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### SAFETY RULES FOR RIDING A BUS IN BALDWIN COUNTY ON BRATS [http://www.co.baldwin.al.us/PageView.asp?PageType=R&edit\\_id=255](http://www.co.baldwin.al.us/PageView.asp?PageType=R&edit_id=255)

Once aboard the bus, the following rules apply to everyone:

1. Do not lean or extend the body or articles from the vehicle.
2. No Smoking.
3. No eating or drinking on the bus.
4. Proper clothing consisting of a top, bottom and shoes must be worn at all times. The top or shirt must conceal the front side of torso; the bottom or pants must conceal from the waist down to approximately 18 inches and if the shoes are of lace style, these laces must be tied.
5. Talk to driver only when necessary.
6. When de-boarding the bus, please wait until the bus has pulled away before crossing the street.
7. No loud talking, or use of profanity.
8. No Audio devices other than with use of headsets.
9. Passengers must treat each other with respect. Seat belts are recommended to be worn at all times.
10. It is the passenger's responsibility which is using the oxygen cylinder to make sure each oxygen cylinder is secured to prevent movement and leakage. Each cylinder should be loaded and secured in an upright position. "Secured" means that the cylinder is not free to move when the vehicle is in motion.
11. It is the passenger's responsibility which is using the oxygen cylinder to make sure oxygen cylinders or other medical support equipment should never be stored or secured in the aisle. Make sure that the seating of the passenger requiring oxygen does not restrict access to exits or use of the aisle.
12. Since the release of oxygen from a cylinder could accelerate a fire, it is the passenger's responsibility which is using the oxygen cylinder to make sure each cylinder should be secured away from sources of heat or potential sparks. Securing personal oxygen tanks are the passenger's responsibility.
13. Aisles of the bus must be clear at all times.

**PEOPLE WHO REFUSE TO FOLLOW THE NECESSARY RULES CAN BE REFUSED SERVICE.**

## Alabama Department of Mental Health Office of Advocacy Services

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### TIPS FOR RIDING THE BIRMINGHAM-JEFFERSON COUNTY TRANSIT

[http://www.bjcta.org/riding/steps\\_to\\_ridemax.cfm](http://www.bjcta.org/riding/steps_to_ridemax.cfm)

#### *The Birmingham-Jefferson County Transit Authority Riders Code of Conduct*

To help ensure the safety, security, comfort and convenience of all those who use our services, the Birmingham-Jefferson County Transit Authority (BJCTA) created a policy to regulate conduct on BJCTA property. In simple terms, it's best described as the way to "ride right". When you ride right, you treat others as you would like to be treated. You should show respect for your fellow passengers and the transit vehicles and facilities you use.

Everyone benefits when you ride right. BJCTA transit passengers enjoy a safe, secure, comfortable and inviting atmosphere, and the overall efficiency of the transportation system improves.

**Anyone in violation of the actions below may be asked to leave the BJCTA vehicle or facility, and risk suspension of their privileges to use BJCTA transit or enter transit property.**

BJCTA's Riders Code of Conduct can be summed up with the following common-sense guidelines:

- Have the correct fare ready to pay (Drivers cannot make change)
- Respect other passengers' privacy
- If standing on a crowded bus, move to the rear of the bus to make room for others.
- Do not cause safety problems
- Use headphones
- No eating, smoking, littering. Possession or consumption of illegal drugs is prohibited.
- No alcoholic beverages
- Do not harass driver or other riders
- Inappropriate touching or inappropriate comment(s) will not be tolerated
- Soliciting money or distributing literature on BJCTA buses is not allowed at any time.
- Possession of any article defined as a weapon is prohibited on any BJCTA bus.
- Riders must remain behind the yellow line, and stay seated or secure until the bus comes to a complete stop.
- Do not lie down on the seats
- Respect transit property
- Use of BJCTA services and facilities are for transportation purposes only.

## Alabama Department of Mental Health Office of Advocacy Services

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### *How Can You Help*

If you see a problem on the bus, tell the driver. Please remember that safety and security problems are treated with higher priority.

- If situations prevent you from alerting the driver and you see a serious crime being committed or a medical emergency, call 9-1-1 to report the problem when it's safe to do so.
- **BE PREPARED** to give the bus route number and direction the bus was traveling. The "Bus number" also helps identify the bus. Inside the bus, the coach number appears in the right front corner, opposite the driver. On the outside of the bus, the coach number appears on the outer corners. It is a three or four-digit number.

### **Safety Rules**

BJCTA cares about you and your safety. Here are some simple rules to ensure your safety.

1. Bus Operators are not allowed to stop and board passengers once the bus has pulled away from the curb in a station or bus stop. Please try to be at bus bay/stop five minutes prior to scheduled departure time.
2. Collapsible or folding baby strollers are allowed on the bus, but must be folded while on board and the aisle should not be blocked.
3. Please ring the bell one block before your stop to allow the Operator enough time to bring the bus to a safe stop.
4. To prevent tripping hazards, do not extend your legs or other items into the aisle.
5. Please refrain from talking to the bus operator while the bus is in motion.
6. Please allow other passengers to exit before entering.
7. Be sure to use the handrails when going down the steps.
8. If you are going to cross the street after getting off the bus, wait for the bus to leave and be aware of oncoming traffic. Never cross in front of a bus.
9. Cross streets only in designated cross walks, and be sure to obey all traffic signals.

We appreciate your help in abiding by these rules, and thank you for doing your part to "ride right."

# Alabama Department of Mental Health Office of Advocacy Services

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## ***Six Easy Steps to Riding a BJCTA Bus***

### **1. Plan your trip.**

You can use the online BJCTA Google Transit any time to find the nearest BJCTA stops to your location. Need more assistance? Just call 205-521-0101 any time Monday through Friday from 6:00 a.m. to 9:00 p.m. (CST) or on weekends and holidays from 8:00 a.m. to 9:00 p.m. (CST). BJCTA's Customer Assistance Representatives are ready to help you get where you want to go. Just tell us where you are, where you want to go, and what time you need to arrive. We'll tell you the closest bus stop, what time to catch your bus, how long your trip will take, what transfers you may need to make, and how much your trip will cost. We also can direct you to convenient locations to buy monthly passes.

If you wish, we'll mail you a personalized trip plan and the individual route schedules you'll need. Or pick up maps and schedules at your nearby BJCTA Central Station or local public library. More information is available at the BJCTA Customer Service Store, located at 1735 Morris Ave. in downtown Birmingham or call 205-521-0101.

### **2. Go to your bus stop.**

Arrive at your stop 5 minutes before the actual time the bus is due to arrive. Before boarding the bus, double-check the route number and name displayed above the driver's windshield. If you're not sure it's the right bus, just ask the driver.

### **3. Have your fare ready.**

Exact cash or a BJCTA pass are acceptable fares. The base fare for a single ride for most local trips is \$1.25. The VIP Paratransit fare is \$2.00. The [Fare Structure](#) lists prices for various options.

If you have a Day Pass Voucher, please present the voucher to your first bus operator for validating. On any subsequent bus trips, always present the voucher to your bus operator for validating.

### **4. Get on your bus.**

Allow other passengers to get off before boarding. Board through the front door of the bus. Riding the bus is easy; just follow these simple rules. Sit anywhere you like. Generally, seats near the front door are reserved for elderly and mobility-impaired passengers. You may carry on baby strollers, carts, and other small items; just make sure they don't block the aisle.

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If you need to access BJCTA by wheelchair, BJCTA's buses are equipped with wheelchair lifts. Guide dogs and other service animals are permitted on BJCTA vehicles. Please see [Accessibility Information](#) for more details or call 205-521-0101.

Please see ["Bikes on BJCTA"](#) for details on how to travel with your bicycle.

### ***5. Deposit your fare.***

If you do not have a BJCTA pass, you must insert the exact fare into the farebox as you board. Fareboxes accept \$1, \$5, \$10, and \$20 bills and/or coins, including \$1 coins.

Day Passes are available on all buses and from Central Station ticket agents. Passengers making transfers to a second bus are required to pay a second fare or purchase a Day Pass (Adult Transfer \$0.25 or Elderly/Disable Transfer \$0.15).

**PLEASE NOTE:** Bus Operators cannot make change of any kind.

### ***6. Getting off at your stop.***

About one block from your stop, press one of the yellow plastic cables (next to the windows on most buses) or the silver cable (above the windows on other buses). This signals the operator that you want to get off at the next stop.

Exit through the front or rear doors. The Bus Operator will open the front door.

### ***Passenger Safety Tips***

#### Passenger Safety

BJCTA wants every passenger's ride to be a pleasant one. However our first priority is the safety of our riders. Being a well informed rider can greatly reduce the risk of injury to yourself or other passengers while riding the bus. Pass this information on to family members and friends who use the bus. We want all of our riders to know how to use the BJCTA transit system SAFELY.

## Alabama Department of Mental Health Office of Advocacy Services

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### **If Help Is Needed**

All BJCTA buses are equipped with two-way radios. If an emergency occurs that requires the Police, Fire or Emergency Medical Services, your driver can call for help immediately.

If you or another passenger see any action or incident that could jeopardize the health of someone, it is important that you notify your driver immediately. Your actions could prevent injury to someone and prevent damages to BJCTA buses or property.

### **General Safety**

Recreational equipment such as skateboards, roller skates or roller blades are not allowed on BJCTA property or buses.

1. Beware of pickpockets that may be near you if you become jostled in a crowd.
2. Hold your purse tightly, close to your body.
3. Always keep your wallet in a front pocket or inside coat pocket, or in a buttoned hip pocket.
4. Only 1 to 2 grocery bags are allowed on buses and must not take up a seat or block the aisle.
5. If you are carrying a buggy, it must be folded upon boarding and not block the aisle.
6. If you are traveling with children it is important that they are well supervised.
7. To prevent separation from children, be sure to board together.
8. Strollers should be folded upon boarding.
9. When exiting the bus, always leave with children in front of you, never behind you.

### ***About Personal Security***

In addition to safety, personal security of riders is important to BJCTA customers. Though no plan will guarantee 100% results, the following is a course of action that when practiced, can add to your personal safety.

1. When using public transportation, know the route. If traveling late at night, have someone meet you at the bus stop to accompany you when walking home.
2. When waiting for a bus, wait near other people. On the bus, sit close to the driver. When riding BJCTA, sit with a crowd. Don't isolate yourself. There is safety in numbers.
3. Plan your trips to avoid waiting unnecessarily at bus stops. Call BJCTA's Customer Service Call Center for Information at 205-521-0101 for transit schedules.
4. When walking to a bus stop, walk with confidence and be alert to your surroundings.

## Alabama Department of Mental Health Office of Advocacy Services

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5. Be aware of places you can get help on your route, like open stores, restaurants and public telephones.
6. Avoid taking short cuts or waiting in unlit areas.
7. If traveling at night, you may request a stop on your route to get off the bus at locations other than regular bus stops. Leave the bus by the front doors.
8. Avoid displaying money or jewelry in public places. Have your fare ready when boarding a bus or buying a BJCTA ticket.
9. Watch your handbag and packages. Do not leave them unattended. Put your purse, packages, etc. in your lap. Keep your handbag close to you.
10. Visually scan your surroundings. If something looks suspicious, contact security or the police.

Birmingham-Jefferson County Transit Authority wants you to be a safe, well-informed customer and pedestrian. Safety awareness can prevent accidents.

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### **THE WAVE TRANSIT SYSTEM (MOBILE) SAFETY RULES AND TIPS**

[http://www.thewavetransit.com/page\\_routes.asp?PageID=177&categoryID=9](http://www.thewavetransit.com/page_routes.asp?PageID=177&categoryID=9)

#### **Some Basic Safety Rules:**

- Stop, look, & listen before you cross the street.
- Jaywalking is not safe, so cross at a corner or use a crosswalk.
- Always be on the lookout for cars.

#### **Boarding Procedures**

- Do not stand on the street.
- Waiting for the bus is no time for play. You could cause an accident.
- Patrons wishing to board a Wave Transit vehicle may board at any bus stop or at any intersection along the route as long as you signal the driver and are on the same side of the street as the vehicle.
- To ensure that the driver sees you it is suggested that you wave.
- If you don't make it to the stop in time for the bus, another bus will be along soon. Whatever you do do not run after the bus. It is too easy to get hurt that way.
- The bus will open its front door once it has come to a complete stop. You may board at that time.
- The handrails are there to make it safer when you board. Please use them and watch your step.
- Step from the curb right onto the step of the bus.

#### **While on the Bus**

- Take a seat. Be comfortable, be safe.
- If there are not enough seats to go around, stand behind the yellow line and brace yourself.
- Do not stand on the steps. Do not put your head or arms out the windows. Just relax and enjoy the ride.
- Please, no eating, drinking, smoking, loud music or weapons are allowed on the bus. Be considerate of other riders. Do not rest your feet on the seat in front of you.

#### **Getting Off the Bus**

- It is a good idea to get ready to leave when you are one stop away from your destination.
- Front doors are for boarding the bus, rear doors are for exiting the bus. Please use the rear door if you are exiting.



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- Use the handrails to get off the bus, just as you used them to board.
- Please be careful when you step off the bus. Do not step between the bus and the curb.
- As soon as you have exited, step away from the bus.
- If you drop something, do not try and pick it up until the bus has driven away.

### **After Dark Stops**

Buses on the evening service routes will be able to drop off riders in a safe, lighted area other than at a bus stop sign. Rider must inform the Bus Operator in advance of the stop.

**The Wave Transit System prohibits the possession or carrying of dangerous weapons on its vehicles and property. "Dangerous weapon" is defined as any object or device designed or intended to cause injury to persons or property.**

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### HOW TO RIDE THE MONTGOMERY AREA TRANSIT SYSTEM

<http://www.montgomerytransit.com/HowToRide.html>

- **Where do you want to go?** Does a bus route serve your destination? Find out by looking at the system map.
- **What day will you be traveling?** All fixed routes have bus service Monday through Friday. Some routes also have Saturday service.
- **What time do you need to get there?** Buses run from every twenty minutes to every 90 minutes, depending on the route and the time of day.
- **Where do you want to start?** Does a bus route operate near where you live? Remember, you can put your bike on the front of the bus!

**Bus Routes and Schedules:** Each bus route schedule shows when a bus will leave major stops along its route. Since weekday schedules are usually different from Saturday schedules, make sure you're using the right schedule.

Bear in mind that times shown are approximations. Actual arrival and departure times may vary according to traffic conditions. You should arrive at the bus stop at least five minutes before your bus is scheduled to leave. All information in bus schedules is subject to change. If this is your first time using the bus, call (334) 262-7356 for the most up-to-date information. Check this web site for schedule updates or for a copy of this information in alternate format, call Customer Service at (334))262-7356.

**Routes with Alternating Destinations:** Some bus routes go to one destination on some trips, and to an alternate destination on other trips. Check the schedules and the sign on the front of the bus to make sure the bus you board is going to your destination.

**Payment Options:** There are a variety of payment options designed to make paying your fare as convenient and easy as possible. See the [Fare](#) page for details.

**Boarding the Bus:** Once you've determined which route to take, what time the bus runs, how much it will cost, and where you might have to change buses, you're ready to climb on board.

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MATS Buses operate on the "FLAG SYSTEM" which means you may catch the bus anywhere along the route simply by waving to the operator to signal her/him to stop. You should be at the bus stop at least five minutes before your bus is scheduled to leave.

As the bus approaches, confirm the route number, route name, and direction of travel by checking the sign above the windshield. Signal the operator to stop by waving. Wait until the bus comes to a complete stop and the door opens before you board.

Place your cash (exact change required) in the farebox, or show your Pass to the operator.

Once you've paid your fare, move immediately to a vacant seat. Take window seats first. If you must stand, hold on to the railings or seat backs Federal Law requires passengers to remain behind the yellow line for their safety. Stay clear of the doorways, keep the aisles and stairwells clear, and keep your arms, hands, and head inside the bus at all times.

**Special Seating:** Priority seats for seniors and passengers with disabilities are located behind the operator. Buses also have designated wheelchair areas. When a person in a wheelchair is boarding, people seated near the lift or ramp are required to move to make room for that person.

**Exiting the Bus:** About one block before your destination, signal the operator that you want to get off the bus. To signal your stop, pull the bell cord once or press the rubber strips between the windows.

Please remain seated until the bus comes to a complete stop. Exit through the rear door whenever possible. For your safety, hold on to the door handles until you clear the door. If a person in a wheelchair is exiting, you should exit first.

If you have questions, the bus operator will gladly help, but please try not to distract the operator while the bus is moving. Be sure you don't leave anything behind when you leave the bus. Thanks for riding!

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### **The Way the United States of America Addresses Transportation**

- The Federal Transit Administration is the agency which oversees the various transportation programs.
- Each state has an agency or agencies which actually administers the programs. In Alabama it is the United We Ride Commission overseen by the Alabama Department of Senior Services and also the Alabama Department of Transportation.
- Alabama has Regional Planning and Development Commissions. Each Commission represents a group of counties. (The information regarding these commissions and contacts are in this book or you can go to the website of the Alabama Association of Regional Councils at <http://www.alarc.org/> .)

### **Suggestions for Getting Involved in Your Local Transportation Planning**

Provided by Sharon Coats of the Alabama Department of Senior Services

Citizens should attend the human services transportation coordination meetings to become involved with transportation planning in their areas. Each Regional Planning Commission holds these meetings to allow citizens as well as stakeholders to voice their concerns about transportation coordination. Citizens can become involved by attending steering committee meetings held by public transportation providers and also attend MPO meetings to discuss transportation concerns.

For information about Job Access and Reverse Commute and New Freedom Grants, providers can contact our office or visit our website [www.unitedweridealabama.com](http://www.unitedweridealabama.com) . Agencies interested in becoming a rural transportation provider or interested in a grant to assist with purchasing vehicles to transport the elderly and/or disabled individuals (Section 5310 Program), agencies should contact Alabama Dept. of Transportation.

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### ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS

| ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS                     | REGION   | COUNTIES SERVED   | CONTACT INFORMATION  |
|--|----------|---|--|
| <b>Alabama-Tombigbee Regional Commission</b>                     | <b>6</b> | <p><u>Choctaw, Clarke, Conecuh, Dallas, Marengo, Monroe, Perry, Sumter, Washington and Wilcox</u></p> <p><i>From the website: "The Alabama-Tombigbee Regional Commission Transportation Program provides Section 18 funded transportation services for the citizens of Clarke, Conecuh, Monroe and Wilcox County. The program currently runs 23 vehicles, eight of which are handicapped accessible, enabling this transportation program to provide service to the elderly and handicapped. ATRC Rural Transportation has contracts with several organizations in the area and one van pool route as well as providing demand response transportation services for individual transportation needs."</i></p> | <p>107 Broad Street<br/>Camden, Alabama 36726<br/>Telephone: 334-682-4234<br/>Executive Director: John Clyde Riggs<br/><a href="http://www.alarc.org/atrc/index.htm">http://www.alarc.org/atrc/index.htm</a></p> |
| <b>Central Alabama Regional Planning and Development Council</b> | <b>9</b> | <p><u>Autauga, Elmore and Montgomery</u></p> <p><i>From the website: The Central Alabama Regional Planning and Development Commission is a public</i></p>   | <p>430 South Court Street<br/>Montgomery, Alabama 36104<br/>Phone: 334.262.4300<br/>Fax: 334.262.6976<br/>Executive Director: Bill Tucker</p>  |

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| ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS                     | REGION   | COUNTIES SERVED  | CONTACT INFORMATION  |
|--|----------|--|--|
|  |          | <p>agency established by the voluntary association of local governments. The Commission is organized under permissive state enabling legislation, Title 11, Sections 85 - 50 through 85 - 73, Code of Alabama, 1975, as an advisory planning commission.</p> <p>The Commission studies regional problems of mutual interest to cities and counties with the objective of guiding the development of policy and making action recommendations to carry out programs and projects to benefit member governments.</p> | <a href="http://www.carpdc.com/">http://www.carpdc.com/</a>  |
| <b>East Alabama Regional Planning and Development Commission</b> | <b>4</b> | <p><u>Calhoun, Chambers, Cherokee, Clay, Cleburne, Coosa, Etowah, Randolph, Talladega, Tallapoosa</u></p> <p><i>From the website:</i> Transit system planning, marketing, and administrative services are also provided by the Commission's staff as a part of the Areawide Community Transportation System (ACTS)</p>   | <p>P.O. Box 2186<br/>Anniston, Alabama 36202<br/>Phone: 256.237.6741<br/>Fax: 256.237.6763<br/>Executive Director: Bill Curtis<br/><a href="http://www.earpdc.org/">http://www.earpdc.org/</a></p> |

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| ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS | REGION    | COUNTIES SERVED  | CONTACT INFORMATION  |
|--|-----------|--|--|
|  |           | serving six counties in East Alabama. The Commission also administers demand-response public transit systems in Piedmont and the urban and rural areas of <a href="#">Calhoun County</a> . In addition, the Commission administers demand-response rural public transit services in <a href="#">Cherokee</a> , <a href="#">Clay</a> , <a href="#">Cleburne</a> , <a href="#">Coosa</a> , and <a href="#">Talladega</a> Counties.   |  |
| <b>Lee-Russell Council of Governments</b>    | <b>10</b> | <p><u>Lee and Russell</u></p> <p><i>From the website:</i> The Lee-Russell Rural Planning Organization is designed to help facilitate communication between local rural governments and the Alabama Department of Transportation and allow input from rural areas into ALDOT's decision making process.</p> <p>Each Urbanized Area in the United States with a population of 50,000 or more is required by the Federal Highway Act of 1962 to establish a Metropolitan Planning Organization. MPOs are responsible for the continuing, cooperative and comprehensive transportation</p> | <p>2207 Gateway Drive<br/>Opelika, Alabama 36801<br/>Phone: 334.749.5264<br/>Fax: 334.749.6582<br/>Executive Director:<br/>Suzanne G. Burnette<br/><a href="http://www.lrcog.com/">http://www.lrcog.com/</a></p> |

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| ALABAMA PLANNING<br>AND DEVELOPMENT<br>COMMISSIONS                   | REGION    | COUNTIES SERVED  | CONTACT INFORMATION  |
|--|-----------|--|--|
|  |           | planning process for their particular Urbanized Area. The Auburn-Opelika MPO (AOMPO) was formed in 1982 after the 1980 Census established the population of the Auburn-Opelika Urbanized Area at 51,823. In cooperation with the Alabama Department of Transportation (ALDOT) and the Federal Highway Administration (FHWA), the AOMPO is responsible for carrying out the metropolitan transportation planning process for the Auburn-Opelika Urbanized Area. |  |
| <b>North-Central Alabama<br/>Regional Council of<br/>Governments</b> | <b>11</b> | <u>Cullman, Lawrence and Morgan</u><br><br><i>From the website:</i> NARCOG is the North-central Regional Council of Governments. NARCOG's Board of Directors consists of representatives from seven participating member Governments, including the County Governments of Cullman, Lawrence and Morgan, and the Municipal Governments of Cullman, Decatur, Hartselle and Moulton.  | P.O. Box C<br>Decatur, Alabama 35601<br>Phone: 256.355.4515<br>Fax: 256.351.1380<br>Executive Director: Neal Morrison<br><a href="http://www.narcog.org/">http://www.narcog.org/</a> |



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|---|----------|---|---|
|   |          | Organized in 1966, NARCOG is one of twelve Councils of Governments across the State of Alabama. Under Legislative Act 1126, NARCOG is responsible for a scope of services which includes: Urban and Regional Planning, Community and Economic Development, Grants and Grant Management, Aging Program, Medicaid, Senior Aides Program, Revolving Loan Fund, the Metropolitan Planning Organization and the Rural Planning Organization. |   |
| <b>Northwest Alabama<br/>Council of Local<br/>Governments</b> | <b>1</b> | <u>Colbert, Franklin, Lauderdale,<br/>Marion, and Winston</u><br><br><i>From the Website:</i> The Transportation Planning staff works with local communities and agencies to oversee the implementation of transportation planning efforts throughout the five county region. NACOLG also serves as the host agency for the Shoals Area Metropolitan Planning Organization (MPO) and the Northwest Alabama                              | P.O. Box 2603<br>Muscle Shoals, AL 35661<br>Telephone: (256)389-0500<br><a href="http://nacolg.com/">http://nacolg.com/</a> |

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| ALABAMA PLANNING<br>AND DEVELOPMENT<br>COMMISSIONS | REGION | COUNTIES SERVED  | CONTACT INFORMATION |
|--|--------|--|---------------------|
|  |        | <p>Rural Planning Organization.</p> <p>This agency is responsible for the administration of the transportation planning process in the Shoals Urban Area. Duties and responsibilities of the MPO are outlined in the Shoals Area Unified Planning Work Program, which is prepared and updated each fiscal year. MPO's have a responsibility for planning, programming and coordination of federal highway and transit investments. MPO member governments are the cities and towns of Florence, Muscle Shoals, Sheffield, Tuscumbia, Killen, Leighton, St. Florian and the urbanized portions of Colbert and Lauderdale Counties.</p> <p>Furthermore, the MPO Planning Staff also prepares the Shoals Area Long Range Transportation Plan which is forecasted for a 25-year span, and the Transportation Improvement Program (TIP), which addresses transportation projects within the</p> |                     |

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|---|----------|--|---|
|   |          | <p>Shoals area for the next four years.</p> <p>The RPO is required by federal highway statutes to involve rural local officials in the development and implementation of statewide transportation plans and project investment decisions. The RPO is made up of the non-urbanized cities, towns, and counties of the region.</p> <p>Transportation Planning Staff is available to assist counties and municipalities with state and local transportation projects, grants administered by the Alabama Department of Transportation, transportation studies, and mapping.</p> |   |
| <b>Regional Planning<br/>Commission of Greater<br/>Birmingham</b> | <b>3</b> | <p><u>Blount, Chilton, Jefferson, Shelby, St. Clair and Walker</u></p> <p><i>From the website:</i> The Birmingham</p>  | <p>1731 First Avenue North,<br/>Suite 200<br/>Birmingham, Alabama 35203<br/>Phone: 205.251.8139<br/>Fax: 205.328.3304</p> |

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|--|--------|--|--|
|  |        | <p>Metropolitan Planning Organization (MPO) is responsible for comprehensive transportation planning in Jefferson and Shelby counties. Members of the MPO include local and state government officials as well as representatives from the Birmingham-Jefferson County Transit Authority (BJCTA) and the Alabama Department of Transportation (ALDOT).</p> <p>The Heart of Alabama Rural Planning Organization (HARPO) is responsible for transportation consultation in Blount, Chilton, St. Clair, and Walker counties. Members of HARPO include local and state government officials as well as representatives from the Alabama Department of Transportation (ALDOT).</p> <p>HARPO provides a venue for public officials to confer with ALDOT representatives about transportation issues, especially those regarding the State Transportation Improvement Plan (STIP) and 5-Year Plan, by</p> | <p>Executive Director: Charles Ball<br/> <a href="http://www.rpcgb.org/">http://www.rpcgb.org/</a></p> |

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|--|----------|---|--|
|  |          | providing comprehensive information about transportation projects and processes. In addition, HARPO provides an avenue for the public in rural areas to become involved in the transportation planning process. HARPO assists rural communities in developing a long-range vision for transportation through the identification of issues and needs.  |  |
| <b>South Alabama Regional Planning Commission</b>  | <b>8</b> | <u>Baldwin, Escambia and Mobile</u><br><br>The Transportation Planning Department provides administration of the Mobile Metropolitan Planning Organization (MPO) for the urbanized areas of Mobile County. Staff maintains and develops the 25 year Transportation Long Range Plan (TLRP), the 5 year short range plan (the TIP, or Transportation Improvement Program), the Congestion Management Process (CMP), the carpooling CommuteSmart Program and the annual planning budget (the UPWP, | P.O. Box 1665<br>Mobile, Alabama 36633<br>Phone: 251.433.6541<br>Fax: 251.433.6009<br>Executive Director: Russ Wimberly<br><a href="http://www.sarpc.org/">http://www.sarpc.org/</a> |

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|--|--------|---|---------------------|
|  |        | <p>or Unified Planning Work Program). The Department also works with the areas of the Region that are not included in the MPO study area; this program is the Rural Planning Organization (RPO). The RPO includes a strategic planning process among participants to identify future transportation improvements in the rural, "non-MPO" areas.</p> <p>The Mobile Metropolitan Planning Organization and the South Alabama Regional Planning Commission strives to enhance access to transit service in Southwest Alabama through the coordination of existing and future services. In order to achieve this goal, the Coordinated Human Service Transportation Plan was developed to inventory existing transit services, identify unmet needs, identify ways to minimize duplication, and recommend provisions for cost-efficient transit services.</p> |                     |

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| ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS                          | REGION   | COUNTIES SERVED  | CONTACT INFORMATION  |
|---|----------|--|--|
| <b>Southeast Alabama Regional Planning and Development Commission</b> | <b>7</b> | <p><u>Barbour, Coffee, Covington, Dale, Geneva, Houston and Henry</u></p> <p><i>From the website:</i> The Southeast Alabama Regional Planning and Development Commission (SEARP&amp;DC) was created in 1969 under legislation passed by the Alabama State Legislature. The Commission is administered and governed by a group of 35 individuals from the seven member counties. These individuals act as liaisons for the citizens in their counties. The needs of the citizens are given to SEARP&amp;DC and goals are established. The staff of SEARP&amp;DC are constantly striving to make Southeast Alabama a better place to live.</p> <p><b>Our Mission</b><br/>The Southeast Alabama Regional Planning and Development Commission was formed to assist communities with a number of services. A number of departments fall under the umbrella of SEARP&amp;DC. These include Community and</p> | <p>P.O. Box 1406<br/>Dothan, Alabama 36302<br/>Phone: 334.794.4093<br/>Fax: 334.794.3288<br/>Executive Director: Thomas B. Solomon<br/><a href="http://www.searpc.org/">http://www.searpc.org/</a></p> |

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| ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS        | REGION   | COUNTIES SERVED   | CONTACT INFORMATION   |
|---|----------|---|---|
|   |          | Economic Development, Head Start, Senior Aides, and Wiregrass Transit.  |   |
| <b>South Central Alabama Development Commission</b> | <b>5</b> | <p><u>Bullock, Butler, Crenshaw, Lowndes, Macon, Montgomery, and Pike</u></p> <p><i>From the website:</i> The South Central Alabama Development Commission (SCADC) is a public, quasi-governmental agency that provides aging, planning and GIS, economic and community development services to its member governments. For over 30 years, our staff has successfully assisted local governments in preparing planning strategies, securing and administering development grant funds, and providing aging assistance, thereby allowing local officials to make informed decisions regarding their community's future and providing additional benefits for their citizens.</p> <p>The SCADC region includes Bullock, Butler, Crenshaw, Lowndes, Macon, Montgomery, and Pike Counties. SCADC is governed by a 29 member</p> | <p>5900 Carmichael Place<br/>Montgomery, Alabama 36117<br/>Phone: 334.244.6903<br/>Fax: 334.270.0038<br/>Executive Director: Tyson Howard<br/><a href="http://scadc.state.al.us/">http://scadc.state.al.us/</a></p> |



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| ALABAMA PLANNING<br>AND DEVELOPMENT<br>COMMISSIONS            | REGION    | COUNTIES SERVED  | CONTACT INFORMATION  |
|---|-----------|--|--|
|   |           | Board of Directors with four representatives from each county in the region, plus one member-at-large elected annually on a rotating basis. Members of the Board of Directors include representatives of agriculture, businesses, organized labor, professions, elected public officials, and representatives of minority groups.  |  |
| <b>Top of Alabama<br/>Regional Council of<br/>Governments</b> | <b>12</b> | <p><u>DeKalb, Jackson, Limestone, Madison and Marshall</u></p> <p><i>From the website:</i> TARCOG helps local governments improve the quality of life for the region's more than 550,000 residents. The Council does this by obtaining funding for local government assistance, coordinating local governments' responses to regional issues, and providing a wide range of services to the region's governments and residents. TARCOG helps member governments work together to address issues best solved cooperatively, rather than independently. TARCOG also provides</p> | <p>5075 Research Drive, NW<br/>Huntsville, Alabama 35805-5912<br/>Phone: 256.830.0818<br/>Fax: 256.830.0843<br/>Executive Director: Robert B. Culver<br/><a href="http://www.tarcog.org/">http://www.tarcog.org/</a></p> |

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| ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS | REGION   | COUNTIES SERVED  | CONTACT INFORMATION   |
|--|----------|--|---|
|  |          | services and technical assistance to different communities that are unable to provide their own personnel due to funding issues. The services are in three program areas: Aging, Economic Development, and Planning.   |   |
| <b>West Alabama Regional Commission</b>      | <b>2</b> | <p><u>Bibb, Fayette, Greene, Hale, Lamar, Pickens and Tuscaloosa</u></p> <p>The West Alabama Regional Commission is made up of representatives from the seven counties and 37 municipalities in Region 2. The council is governed by an executive committee and a board of directors.</p> <p>The WARC receives its funding from federal matching grants, member government dues, an annual appropriation from the State of Alabama, and contract fees.</p> <p>The scope of the council's work includes economic and community development, transportation planning, nutrition and assistance</p> | <p>4200 Highway 69 North, Suite 1<br/>P. O. Box 509<br/>Northport, AL 35476<br/>Telephone: (205) 333-2990: (205) 333-2990 <a href="http://www.warc.info/">http://www.warc.info/</a></p> |

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| ALABAMA PLANNING<br>AND DEVELOPMENT<br>COMMISSIONS | REGION | COUNTIES SERVED   | CONTACT INFORMATION |
|--|--------|---|---------------------|
|  |        | <p>programs for the elderly, a part-time employment program for low income senior citizens, technical assistance, tourism promotion, and public information.</p> <p>The council is also the regional clearinghouse for federal projects and programs. In this capacity the council regularly reviews applications for federal assistance to insure that proposed projects do not conflict with adopted regional plans or duplicate existing or proposed projects.</p> |                     |

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### **DESCRIPTIONS OF MAJOR ASSISTANCE PROGRAMS**

(Copied from the FTA website. [http://www.fta.dot.gov/about\\_FTA.html](http://www.fta.dot.gov/about_FTA.html))

FTA has several major assistance programs for eligible activities. Funds are provided through legislative formulas or discretionary authority. Funding from these programs is provided on an 80/20 Federal/local funding match basis, unless otherwise specified.

#### ***PLANNING PROGRAMS***

***Contact: Metropolitan or Regional Office***

This program (49 U.S.C. 5305) provides funding to support the cooperative, continuous, and comprehensive planning program for making transportation investment decisions in metropolitan areas required by 49 U.S.C. 5303 and 5306. The program also provides funding to support the Statewide Transportation Planning process required by 49 U.S.C. 5304.

States receive funds which are then sub allocated to metropolitan planning organizations to develop the metropolitan Transportation Plans and Transportation Improvement Programs required by law. Such plans and programs are to include projects and strategies which support the economic vitality of the metropolitan area, especially by enabling global competitiveness, productivity, and efficiency; increase the safety of the transportation system for motorized and nonmotorized users; increase the security of the transportation system for motorized and nonmotorized users; increase the accessibility and mobility of people and for freight; protect and enhance the environment, promote energy conservation, improve the quality of life and promote consistency between transportation improvements and State and local planned growth and economic development patterns; enhance the integration and connectivity of the transportation system, across and between modes, for people and freight; promote efficient system management and operation; and emphasize the preservation of the existing transportation system.

Of the total amount of funds provided, 82.72 percent is allocated for metropolitan planning. These funds are apportioned by a complex formula to States that includes consideration of each State's urbanized area population in proportion to the urbanized area population for the entire Nation, as well as other factors. States can receive no less

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than 0.5 percent of the amount apportioned. These funds, in turn, are sub-allocated by States to MPOs by a formula that considers each MPO's urbanized area population, their individual planning needs, and a minimum distribution.

The remaining funds are allocated to the States for Statewide planning and other technical assistance activities (including supplementing the technical assistance program provided through the Metropolitan Planning Formula Program), planning support for nonurbanized areas, research, development and demonstration projects, fellowships for training in the public transportation field, university research, and human resource development.

Funds are allocated by a formula that is based on information received from the latest census and the State's urbanized area as compared to the urbanized area of "all" states. However, a State must receive at least 0.5 percent of the amount apportioned under this subsection.

### ***URBANIZED AREA FORMULA PROGRAM*** ***Contact: Metropolitan or Regional Office***

This program (49 U.S.C. 5307) makes Federal resources available to urbanized areas and to Governors for transit capital and operating assistance in urbanized areas and for transportation related planning. An urbanized area is comprised of an incorporated area and a surrounding densely populated area with a population of 50,000 or more that is designated as such by the U.S. Department of Commerce, Bureau of the Census.

Eligible purposes include planning, engineering design and evaluation of transit projects and other technical transportation-related studies; capital investments in bus and bus-related activities such as replacement of buses, overhaul of buses, rebuilding of buses, crime prevention and security equipment and construction of maintenance and passenger facilities; and capital investments in new and existing fixed guide way systems including rolling stock, overhaul and rebuilding of vehicles, track, signals, communications, and computer hardware and software. All preventive maintenance and some Americans with Disabilities Act complementary paratransit service costs are considered capital costs.

For urbanized areas with 200,000 population and over, funds are apportioned and flow directly to a designated recipient selected locally to apply for and receive Federal funds. For urbanized areas under 200,000 in population, the funds are apportioned to the Governor of each state for distribution. A few areas under 200,000 in population

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have been designated as transportation management areas and receive apportionments directly.

For urbanized areas with populations of 200,000 or more, operating assistance is not an eligible expense. In these areas, at least one percent of the funding apportioned to each area must be used for transit enhancement activities such as historic preservation, landscaping, public art, pedestrian access, bicycle access, and enhanced access for persons with disabilities.

### ***NONURBANIZED AREA FORMULA PROGRAM***

***Contact: Regional Office***

This program (49 U.S.C. 5311) provides formula funding to states for the purpose of supporting public transportation in areas of less than 50,000 population. After a portion of the funding is set aside for direct assistance to Indian Tribes and the Rural Transit Assistance Program (RTAP—see below), 80 percent of the remainder is apportioned in proportion to each State's nonurbanized population with 20 percent apportioned in proportion to each State's land area. Funding may be used for capital, operating, State administration, and project administration expenses. Each state prepares an annual program of projects, which must provide for fair and equitable distribution of funds within the states, including Indian reservations, and must provide for maximum feasible coordination with transportation services assisted by other Federal sources.

Funds may be used for capital, operating, and administrative assistance to state agencies, local public bodies, and nonprofit organizations (including Indian tribes and groups), and operators of public transportation services. The state must use 15 percent of its annual apportionment to support intercity bus service, unless the Governor certifies that these needs of the state are adequately met, after consultation with affected intercity bus providers. Projects to meet the requirements of the Americans with Disabilities Act, the Clean Air Act, or bicycle access projects, may be funded at 90 percent Federal match. The maximum FTA share for operating assistance is 50 percent of the net operating costs. In States with large amounts of Federally owned lands, the maximum FTA share is based on a "Sliding Scale" with the maximum share set at high as 95 percent, based on the proportion of the State's land area in Federal ownership. In such States, the operating assistance share is 5/8 of the capital share. Matching funds may come from other non-DOT programs eligible to be used for transportation (including Temporary Assistance for Needy Families—TANF) or the Federal Lands Highway Program.

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### ***RURAL TRANSIT ASSISTANCE PROGRAM***

***Contact: Regional Office***

The Rural Transit Assistance Program (49 U.S.C. 5311(b)(2)) provides a source of funding to assist in the design and implementation of training and technical assistance projects and other support services tailored to meet the needs of transit operators in nonurbanized areas. RTAP has both State and national program components. The State program provides an annual allocation to each State to develop and implement training and technical assistance programs in conjunction with the State's administration of the Section 5311 formula assistance program. The national program provides for the development of information and materials for use by local operators and State administering agencies and supports research and technical assistance projects of national interest. There is no Federal requirement for a local match.

### ***ELDERLY AND PERSONS WITH DISABILITIES***

***Contact: Metropolitan or Regional Office***

This program (49 U.S.C. 5310) provides formula capital funding to States for the purpose of assisting private nonprofit groups and certain public agencies in meeting the transportation needs of the elderly and persons with disabilities. Funds are apportioned based on each State's share of population for these groups of people.

Funds are obligated based on the annual program of projects included in a statewide grant application. The State agency ensures that local applicants and project activities are eligible and in compliance with Federal requirements. The State agency also ensures that private not-for-profit transportation providers have an opportunity to participate as feasible, and that the program coordinates with transportation services assisted by other Federal sources. Once FTA approves the application, funds are available for state administration of its program and for allocation to individual subrecipients within the state. Projects must be derived from a locally developed, coordinated public transit-human services transportation plan. The "sliding scale" matching ratio applies in States with large amounts of Federally-owned lands. Matching funds may be derived from other non-DOT programs (including Temporary Assistance for Needy Families—TANF) or the Federal Lands Highway program. Seven States may participate in a pilot program which would allow funds to be used for operating costs.

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### **JOB ACCESS AND REVERSE COMMUTE PROGRAM**

**Contact: Metropolitan or Regional Office**

This program (49 U.S.C. 5316) provides formula funding to States and urbanized areas for the purpose of assisting development and maintenance of transportation services designed to transport welfare recipients and other low income individuals to and from jobs and other job related activities, and to provide reverse-commute services between central cities and suburban employment locations. Sixty percent of the funds are apportioned to urbanized areas over 200,000 based the number of low income persons. Twenty percent of the funds are apportioned to the States based on the number of low income persons in urbanized areas of 50,000 to 200,000 in population for use in these areas. The remaining 20 percent is apportioned to the States based on the number of low income persons outside urbanized area for use in these areas.

Each designated recipient in an urbanized area and each State must select projects competitively. States and designated recipients may use up to 10 percent their apportioned funds for administrative costs, planning and technical assistance. Projects must be derived from a locally developed, coordinated public transit-human services transportation plan. Matching funds may be derived from other non-DOT programs (including Temporary Assistance for Needy Families—TANF) or the Federal Lands Highway program.

### ***NEW FREEDOM PROGRAM***

**Contact: Metropolitan or Regional Office**

This program (49 U.S.C. 5317) provides formula funding to States and urbanized areas for the purpose of providing new public transportation services and public transportation alternatives beyond those required by the Americans with Disabilities Act (42 U.S.C. 12101 et seq.) that assist individuals with disabilities with transportation. Sixty percent of the funds are apportioned to urbanized areas over 200,000 based the number of persons with disabilities. Twenty percent of the funds are apportioned to the States based on the number of persons with disabilities in urbanized areas of 50,000 to 200,000 in population for use in these areas. The remaining 20 percent is apportioned to the States for use in areas with populations below 50,000.

Each designated recipient in an urbanized area and each State must select projects competitively. States and designated recipients may use up to 10 percent their apportioned funds for administrative costs, planning and



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technical assistance. Projects must be derived from a locally developed, coordinated public transit-human services transportation plan. Matching funds may be derived from other non-DOT programs (including Temporary Assistance for Needy Families—TANF) or the Federal Lands Highway program.

### ***ALTERNATIVE TRANSPORTATION IN PARKS AND PUBLIC LAND PROGRAM***

***Contact: Metropolitan or Regional Office***

This Program (49 U.S.C. 5320) provides funds to support public transportation projects in parks and public lands. Non-motorized transportation systems such as facilities for pedestrians, bicycles, and non-motorized watercraft are also eligible. The program aims to enhance the protection of national parks and public lands and increase the enjoyment of those visiting them. The program is to be administered by DOT in consultation with the Secretary of the Interior. It provides grants for planning or capital projects in or in the vicinity of any federally owned or managed park, refuge, or recreational area that is open to the general public. Projects will be selected by the Department of the Interior and listed in an annual program of projects. SAFETEA-LU authorizes the Secretary of Transportation, in consultation with the Secretary of the Interior, to enter into cooperative arrangements that provide for technical assistance in alternative transportation, the establishment of interagency and multi-disciplinary teams to develop transportation policy, and the development of procedures and criteria for the planning, selection, funding, implementation and oversight of a program of projects. The program is governed by the same requirements as the Urbanized Area Formula Program to the extent the Secretary of Transportation determines to be appropriate, except that 49 U.S.C. 5333(b) labor protections are not extended to this program. Qualified projects \$25 million and over would be carried out through a full funding grant agreement, to the extent that the Secretary considers appropriate, and must have a project management plan. Projects receiving funds under this section are also eligible for funding through a state infrastructure bank or innovative finance mechanism.

### ***CAPITAL INVESTMENT PROGRAM***

***Contact: Metropolitan or Regional Office***

This program (49 U.S.C. 5309) provides capital assistance for three primary activities: new and replacement buses and facilities, modernization of existing rail systems, and new fixed guide way systems.

Eligible recipients for capital investment funds are public bodies and agencies (transit authorities and other state

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and local public bodies and agencies thereof) including states, municipalities, other political subdivisions of states; public agencies and instrumentalities of one or more states; and certain public corporations, boards, and commissions established under state law. Private non-profit and other providers of transportation may be subrecipients in a State-administered program of bus projects. Funds are allocated on a discretionary basis.

### ***Bus and Bus-Related Projects***

Eligible purposes are acquisition of buses for fleet and service expansion, bus maintenance and administrative facilities, transfer facilities, bus malls, transportation centers, intermodal terminals (including intercity bus facilities), park-and-ride stations, acquisition of replacement vehicles, bus rebuilds, bus preventive maintenance, passenger amenities such as passenger shelters and bus stop signs, accessory and miscellaneous equipment such as mobile radio units, supervisory vehicles, fare boxes, computers, shop and garage equipment, and costs incurred in arranging innovative financing for eligible projects. Funds are allocated on a discretionary basis.

### ***Fixed Guideway Modernization***

A "fixed guideway" refers to any transit service that uses exclusive or controlled rights-of-way or rails, entirely or in part. The term includes heavy rail, commuter rail, light rail, monorail, trolleybus, aerial tramway, inclined plane, cable car, automated guideway transit, ferryboats, that portion of motor bus service operated on exclusive or controlled rights-of-way, and high-occupancy-vehicle (HOV) lanes.

Eligible purposes are capital projects to modernize or improve existing fixed guideway systems, including purchase and rehabilitation of rolling stock, track, line equipment, structures, signals and communications, power equipment and substations, passenger stations and terminals, security equipment and systems, maintenance facilities and equipment, operational support equipment including computer hardware and software, system extensions, and preventive maintenance.

Funds are allocated by a statutory formula to urbanized areas with fixed guideway systems that have been in operation for at least seven years.

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### ***New Starts***

This program provides funds for construction of new fixed guideway systems or extensions to existing fixed guideway systems.

Eligible purposes are light rail, rapid rail (heavy rail), commuter rail, monorail, automated fixed guideway system (such as a “people mover”), or a busway/high occupancy vehicle (HOV) facility, or an extension of any of these. In addition, significant corridor-based bus capital projects which either use an exclusive lane or which involve a substantial investment in a defined corridor (such as bus rapid transit) may also be eligible. Projects become candidates for funding under this program by successfully completing the appropriate steps in the major capital investment planning and project development process. Project must be based on the results of an Alternatives Analysis, justified against a set of statutory criteria, and supported by an adequate degree of local financial commitment.

Major new fixed guideway projects, or extension to existing systems financed with New Starts funds, typically receive these funds through a full funding grant agreement that defines the scope of the project and specifies the total multi-year Federal commitment to the project. Projects requesting less than \$75 million in New Starts funds (“Small Starts”) go through a streamlined project development process, and would receive these funds through a project construction grant agreement which is a simplified version of a full funding grant agreement.

Funding allocation recommendations are made in an annual report to Congress: “Annual Report on New Starts.”

### ***ALTERNATIVES ANALYSIS PROGRAM***

***Contact: Metropolitan or Regional Office***

This program (49 U.S.C. 53396) provides discretionary funding to support the Alternatives Analyses which are required as a prerequisite to receiving a grant for a New Starts project under the Capital Program (see above). Alternatives Analyses are conducted as part of the transportation planning process required by 49 U.S.C. 5303-6 (see above) and are designed to determine the best solution to a local transportation problem. Alternatives Analyses must assess a range of transportation solutions, define a locally-preferred alternative in terms of the mode and alignment of a proposed project, address the funding criteria contained in 49 U.S.C. 5309, and result in

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adoption of the locally preferred alternative into an area's Long Range Transportation Plan. Funding for Alternatives Analyses may also come from the Planning Grant program (49 U.S.C. 5305), the Urbanized Area Formula Program (49 U.S.C. 5307), or other funding available from State and local sources to conduct transportation planning.

### ***FLEXIBLE FUNDING PROGRAM***

***Contact: Metropolitan or Regional Office***

FHWA program funds can be transferred to FTA for transit projects, as discussed below.

### ***Surface Transportation Program***

The Surface Transportation Program (STP) (23 U.S.C. 133) provides the greatest flexibility in the use of funds. These funds may be used (as capital funding) for public transportation capital improvements, car and vanpool projects, fringe and corridor parking facilities, bicycle and pedestrian facilities, and intercity or intracity bus terminals and bus facilities. As funding for planning, these funds can be used for surface transportation planning activities, wetland mitigation, transit research and development, and environmental analysis. Other eligible projects under STP include transit safety improvements and most transportation control measures.

STP funds are distributed among various population and programmatic categories within a State. Some program funds are made available to metropolitan planning areas containing urbanized areas over 200,000 population; STP funds are also set aside to areas under 200,000 and 50,000 in population. The largest portion of STP funds may be used anywhere within the State to which they are apportioned.

### ***Congestion Mitigation and Air Quality Improvement Program***

The Congestion Mitigation and Air Quality Improvement Program (CMAQ) (23 U.S.C. 149) has the objective of improving the Nation's air quality and managing traffic congestion. CMAQ projects and programs are often innovative solutions to common mobility problems and are driven by Clean Air Act mandates to attain national ambient air quality standards. Eligible activities under CMAQ include transit system capital expansion and improvements that are projected to realize an increase in ridership; travel demand management strategies and shared ride services; and pedestrian and bicycle facilities and promotional activities that encourage bicycle

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commuting. Programs and projects are funded in air quality nonattainment and maintenance areas and are designed to reduce transportation-related emissions.

Funds are apportioned to States based on a formula that considers the severity of their air quality problems.

### ***National Highway System***

The National Highway System (NHS), established in 1995, provides funding for a wide range of transportation activities (23 U.S.C. 103(b)). Eligible transit projects under the NHS program include fringe and corridor parking facilities, bicycle and pedestrian facilities, carpool and vanpool projects, and public transportation facilities in NHS corridors, where they would be cost effective and improve the level of service on a particular NHS limited access facility.

### ***NATIONAL RESEARCH AND TECHNOLOGY PROGRAM***

***Contact: Office of Research, Demonstration, & Innovation 202-366-4052***

The National Research and Technology Program (49 U.S.C. 5314) addresses problems that are national in scope. It includes the development of innovative transit technologies such as bus rapid transit, integrating vehicle and intelligent transportation system technology, safety-enhancing commuter rail control systems, hybrid electric buses, and fuel-cell and battery-powered propulsion systems. It also includes fundamental data collection and analysis of transit industry performance, policy studies, transportation planning techniques, and development of policies designed to further transit-oriented land-use. Other emphasis areas are: lower-cost and environmentally friendly vehicles, labor-management relations, customer service quality, equitable access, innovations in planning and infrastructure development, professional development, and mobility management.

Funds are allocated on a discretionary basis.

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### ***TRANSIT COOPERATIVE RESEARCH PROGRAM***

***Contact: Office of Research, Demonstration, & Innovation 202-366-4052***

The Transit Cooperative Research Program (TCRP) (49 U.S.C. 5313) promotes operating effectiveness and efficiency by assisting the industry in developing and applying the latest in technology and operating techniques designed to improve mobility and accessibility. The needs of the transit workforce are being addressed through innovative research, education, and information exchange. TCRP products include new transit paradigms, transit industry best practices, new planning and management tools, and forums for the exchange of ideas. These products are being used to develop and equip a quality transit workforce with the resources necessary to meet the challenges and opportunities of newly developed and deployed technologies. [The Transportation Research Board \(TRB\)](#), which administers the TCRP, maintains a publications list and description of all TCRP projects on its [Web site](#).

Research problem statements are solicited annually from the transit community. TRB awards competitive contracts for research and synthesis studies of current best practices. The TCRP oversight and project selection committee selects the highest priority problems to be addressed and designates funds for conducting the research.

TCRP is sponsored by FTA and carried out under a three-way agreement among the National Academy of Sciences, acting through the Transportation Research Board; the Transit Development Corporation, the educational and research component of the American Public Transportation Association; and FTA. Funds are allocated by transit industry consensus through TRB.

### ***UNIVERSITY TRANSPORTATION CENTERS PROGRAM***

***Contact: Office of Research, Demonstration, & Innovation 202-366-4052***

Grants are allocated to non-profit institutions of higher learning to establish and operate university transportation centers (49 U.S.C. 5505). This program focuses on the transfer of knowledge relevant to national, state, and local issues, and builds professional capacity of the transportation workforce. The Centers address transportation management, research and development matters with special emphasis on increasing the number of highly skilled individuals entering the field of transportation. All centers are specified in law.

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The program funds basic and applied research as well as education programs that include multidisciplinary course work and participation in research. It also funds ongoing technology transfers that make research results available to potential users. The Federal share is 50 percent.

### ***NATIONAL TRANSIT INSTITUTE***

***Contact: Office of Research, Demonstration, & Innovation 202-366-4052***

The National Transit Institute (49 U.S.C. 5315) was established in 1992 at Rutgers, The State University of New Jersey, to provide training and education programs for the transit industry. The institute develops and teaches new methods and techniques for improving transit workforce performance and increasing productivity in the workplace. Courses are conducted at sites nationwide on a broad range of subjects, from advanced technology and multimodal planning to management development and training effectiveness. Transit Trainers Workshops are conducted annually to bring together trainers and human resources specialists from the industry to learn the latest techniques in training and to share training experiences on the job. Workshops and seminars are conducted to assist the transit industry in understanding and implementing advanced public transportation systems.

Courses cover recent developments, techniques, and procedures. Available courses include public transportation planning; management; environmental factors; acquisition and joint use of rights of way; engineering and architectural design; procurement strategies for mass transportation systems; turnkey approaches to delivering public transportation systems; new technologies; emission reduction technologies; ways to make public transportation accessible to individuals with disabilities; construction, construction management, insurance, and risk management; maintenance; contract administration; innovative finance; and workplace safety.

### ***OVER-THE-ROAD BUS ACCESSIBILITY***

***Contact: Office of Program Management 202-366-4020***

This program (TEA-21, Section 3038) provides funding for the incremental capital and training costs associated with meeting the requirements of the DOT over-the-road bus accessibility rule, issued September 24, 1998. Assistance is available to operators of over-the-road buses used substantially or exclusively in intercity, fixed route, over-the-road bus service as well as to operators of over-the-road buses in other services, including local commuter, charter,

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and tour service.

The Federal share may not exceed 50 percent of the project costs. Capital projects eligible for funding include adding lifts and other accessibility components to new vehicle purchases and purchasing lifts to retrofit existing vehicles. Eligible training costs include developing training materials or providing training for local providers of over-the-road bus services. This funding is separate from Section 5311 funding and is administered through a national competitive solicitation for applications from operators of over-the-road buses.



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### GLOSSARY OF TRANSPORTATION TERMS

**Americans with Disabilities Act (ADA)** - 1990 federal act provides a framework and approach for ending discrimination in employment and access to services against persons with disabilities. The goals of the ADA are to assure that persons with disabilities have equality of opportunity, a chance to fully participate in society, are able to live independently, and can be economically self-sufficient.

**Brokerages**- Human service agencies that provide transportation to their clients coordinate schedules and rides with other agencies to maximize efficiency. For example, they may agree to transport clients of participating agencies who live near their own clients and have relatively close destinations.

**Coordinated services** - Human service agencies that own and operate vehicles work together to develop local plans, and may pool purchases of fuel and maintenance services. Coordinated services include **Brokerages** and **Consolidated Services**.

**Consolidated services** - Agencies with vehicles work together to form an independent entity to provide transit services. The participating agencies "give" their vehicles to the new entity and pay the new entity for transporting their clients. Consolidated services, the most advanced form of the cooperative model, may also transport the general public.

**Cost-Sharing** - A contractual arrangement whereby a local unit of government or other governmental body enters into an agreement to pay for part of a physical facility or a service; includes subscription transit service.

**Demand-Response Service** - A paratransit service in which the passenger either phones or hails the vehicle and shares the vehicle with other passengers (for example, taxi, jitney, dial-a-ride). Problems sometimes arise when a demand-response service is booked for the day the individual needs to travel or when people using the service are delayed getting into the vehicle which can throw everyone late.

**Dial-A-Ride** - A demand-responsive service in which the vehicle is requested by telephone and vehicle routing is determined as requests are received. Origin-to-destination service with some intermediate stops is offered. Dial-A-Ride is a version of the taxicab using larger vehicles for short-to-medium-distance trips in lower-density subregions.

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**Deviated Fixed-Route Services:** This is a mixture of fixed-route and demand-response. A vehicle makes scheduled stops and adheres to a schedule but can alter its course to accommodate a pre-scheduled request to go to a specific location. This is often used in less densely populated communities with fewer transit vehicles.

**Fixed-Route Transit** - A service that follows a specified route of travel with identified stops for passengers and an established schedule; regular-route transit.

**FTA** – Federal Transit Administration - FTA is one of 11 operating administrations within the U.S. Department of Transportation with over 500 employees located in Washington, DC and 10 regional offices across the nation. As authorized by the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users of 2005 (SAFETEA-LU), the FTA provides stewardship of combined formula and discretionary programs totaling more than \$10B to support a variety of locally planned, constructed, and operated public transportation systems throughout the United States. Transportation systems typically include buses, subways, light rail, commuter rail, streetcars, monorail, passenger ferry boats, inclined railways, or people movers

**JARC** - The Job Access and Reverse Commute (JARC) program was established to address the unique transportation challenges faced by welfare recipients and low-income persons seeking to obtain and maintain employment. Many new entry-level jobs are located in suburban areas, and low-income individuals have difficulty accessing these jobs from their inner city, urban, or rural neighborhoods. In addition, many entry level-jobs require working late at night or on weekends when conventional transit services are either reduced or non-existent. Finally, many employment related-trips are complex and involve multiple destinations including reaching childcare facilities or other services. States and public bodies are eligible designated recipients. Eligible sub recipients are private non-profit organizations, State or local governments, and operators of public transportation services including private operators of public transportation services.

**Jitney** - Auto, small van or bus operating along highly traveled thoroughfares without a fixed schedule of stops. Passengers hail the vehicle at any point along the route.

**Metropolitan Planning Organization** - Each Urbanized Area in the United States with a population of 50,000 or more is required by the Federal Highway Act of 1962 to establish a Metropolitan Planning Organization. MPOs are responsible for the continuing, cooperative and comprehensive transportation planning process for their particular

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Urbanized Area. Urbanized Areas are designated every ten years by the United States Census Bureau and are a reflection of urban growth, not political boundaries.

**Mobility** - The ability of a person or people to travel from one place to another.

**New Freedom Initiative** - Announced by President George W. Bush on February 1, 2001, the New Freedom Initiative (NFI) is part of a nationwide effort to remove barriers to community living for the more than 54 million Americans with disabilities, some 20 percent of the U.S. population. Almost half of these individuals have a severe disability affecting their ability to see, hear, walk, or perform other basic functions of life. In addition, there are more than 25 million family caregivers and millions more who provide aid and assistance to people with disabilities. The NFI was enacted in order to address inequities that persisted more than a decade after the Americans with Disabilities Act (ADA) made it a violation of federal law to discriminate against a person with a disability. The New Freedom Initiative is a comprehensive plan that represents an important step in working to ensure that all Americans have the opportunity to learn and develop skills, engage in productive work, make choices about their daily lives, and participate fully in community life. The NFI's goals are to: 1. Increase access to helpful technologies. 2. Expand educational opportunities. 3. Promote home ownership. 4. Integrate people with disabilities into the workforce. 5. Expand transportation options. 6. Promote full access to community life and improved access to health care.

**NET** – Non-Emergency Transportation to medical appointments.

**Non Emergency Transportation** - The Alabama Medicaid Agency's Non-Emergency Transportation (NET) program helps eligible recipients pay for rides to doctors' offices, hospitals and other medical facilities when the service is also covered by Medicaid. This ride must be scheduled ahead of time.

**Paratransit Services** - Transit service that provides generally more flexible and personalized service regular-route transit, using a variety of vehicles, such as large and small buses, vans, cars and taxis. Paratransit can serve a particular population, such as people with disabilities, or can be assigned to serve the general population. Paratransit is frequently provided in less densely populated areas, and used at times and in areas where trip demands are less concentrated, such as during weekends and evenings in urban settings. Paratransit services are of several types:

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- Ridesharing - Car and van pooling intended primarily to serve the work trip.
- Demand-Response - This is any type of public transportation involving flexibly scheduled service that is deployed upon a person's request for a trip. There are three types of demand response:
- Dial-A-Ride Services - The best known and most common type of paratransit, involving advance request pickup and drop-off at desired or designated destinations.
- Dial-a-ride may deploy vans, small buses or shared-ride taxis.
- Cycled Services - A zonal demand-response service in which the vehicles are scheduled to arrive and leave a major activity center on a regular basis; and in between scheduled stops, passengers are picked up and dropped off at their doors.
- Flexible Fixed-Route or Deviation Services - Either point deviation or route deviation where vehicles stop at specific locations on a regular schedule but do not have to follow a set route between the stops. They can deviate from the route to pick up or drop off passengers upon request.

**Park and Ride** - An arrangement whereby people can drive an automobile to a transit hub, transfer station or terminal, park in the designated lot, and use a transit vehicle for their ultimate destinations.

**Peak Period** - The time between 6:30 and 9:00 a.m. and between 3:30 and 6:00 p.m. on a weekday, when traffic is usually heavy.

**Regular-Route Transit Service** - A transit service that operates on a predetermined, fixed route and schedule. The types of vehicles used in regular-route service are generally large buses or small buses. Regular-route service is usually classified as four types:

- Local Service - Buses make frequent pickups and drop-offs, stopping at almost every street corner.
- Urban Local - Buses operate primarily in central cities and include regular-route radial service (routes start or end in one or both of the two major downtowns); cross-town (often providing connecting links between radial routes); and limited stop (buses make limited stops along a route or "skip stops," achieving faster service to selected destinations).
- Suburban Locals - Buses operate in suburban environments, many times as suburban circulators, and include regular-route cross towns (often as feeder routes to radial services) and Para transit services.

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- **Express** - Buses operate nonstop on highways or dedicated transit ways for at least four miles and include peak only and all-day express. Express routes provide travel times competitive with driving in an automobile. Most express routes operate longer distances (8-25 miles) and during peak times, and are destined to and from one of the two major downtowns.

**Ridesharing** - A Para transit service with two or more persons in the vehicle consisting usually a prearranged car pool, van pool or subscription bus.

**SAFETEA-LU** – Enacted in 2005, the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users is known as SAFETEA-LU. It promotes more efficient and effective Federal surface transportation programs by focusing on transportation issues of national significance, while giving State and local transportation decision makers more flexibility for solving transportation problems in their communities.

**Section 5310 Program** – A rural transportation program which provides grants to assist with purchasing vehicles to transport the elderly and/or individuals with disabilities. In Alabama interested agencies should contact the Alabama Department of Transportation.

**Subscription Service** - A transit service operating on a daily basis, under contract, to serve a specific entity or a special need, such as work trips to an employment location. Such service may employ a van, fixed-route transit or school bus type of vehicle.

**United We Ride** –an interagency Federal national initiative that supports States and their localities in developing coordinated human service delivery systems. In addition to State coordination grants, United We Ride provides State and local agencies a transportation-coordination and planning self-assessment tool, help along the way, technical assistance, and other resources to help their communities succeed.

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### TRAVEL TRAINING RESOURCES

Travel training is intensive instruction specifically tailored to a person's individual abilities, challenges, and travel needs or wishes. It is considered to be a short term situation at the end of which the "student" will be able to travel safely and independently on public transportation. Specially trained personnel provide the travel training usually on a one-to-one basis.

The Easter Seals Project ACTION has a whole section of its website dedicated to the practice of travel training. There are numerous resources available at low or no cost. Information is listed below:

[http://projectaction.easterseals.com/site/PageServer?pagename=ESPA\\_travel\\_training](http://projectaction.easterseals.com/site/PageServer?pagename=ESPA_travel_training)

1. [Introduction to Travel Training Course](#) -- ESPA is pleased to provide a free training initiative to increase the skills, knowledge and abilities of travel training professionals.
2. [Join our online travel training community](#) -- ESPA presents a Global Travel Training Community, providing a forum for members to pose questions, share answers, ideas and actual resources, discuss issues -- and much more.
3. [Visit our Store for free, online publications and curricula](#) -- Order actual reports and products on CD-ROM free of charge, or download directly from the Store:
  - o [Competencies for the Practice of Travel Instruction and Travel Training](#)
  - o [Travel Training for Student Success: The Route to Achieving Post-Secondary Student Outcomes](#)
  - o [Public Transportation: The Route to Freedom A Transportation Education Program for Students with Disabilities in Grades 8-12](#)
  - o [Buses and Trains for Everyone](#)
  - o [You Can Ride](#)

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**Ride Wise** is a travel training program in Oregon.\* They provide at least four different training options:

- **One-on-one travel training** is short-term, practical and individualized instruction to teach older adults and people with disabilities to travel safely and independently using public transportation.
- **Group travel training** is available for people receiving support through transition programs, older adult residential facilities, community centers and more. These outings are designed to encourage the use of public transportation by choosing a familiar destination. The training is designed to be in a social, relaxed environment for customers to “learn the ropes.”
- **Riders Club trips** are designed to give individuals more opportunities to become comfortable with the public transit system by creating fun adventures that include riding fixed route to and from the destination. Activity directors at residential facilities and senior centers coordinate these regularly scheduled trips.
- **For people new to a mobility device**, the vehicle familiarization service is designed for individuals who need assistance and practical experience boarding TriMet buses and MAX cars. This training takes place when the vehicles are not in service.

The Rider’s Voice at <http://theridersvoice.org/> is an online book where individuals who have participated in travel training at the Ride Wise Program share their thoughts on how the training has enhanced their lives. You may read the book or listen to it. Listening to it is great because it is in “the rider’s voice.”

**This is a MUST SEE:** [http://www.rideconnection.org/ride/LinkClick.aspx?fileticket=dwrbjbCP7\\_o%3d&tabid=69](http://www.rideconnection.org/ride/LinkClick.aspx?fileticket=dwrbjbCP7_o%3d&tabid=69) this is a book produced by Ride Wise which gives details about how to go about providing travel training.

\*All information was taken from their website at: <http://www.rideconnection.org/ride/Services/RideWise.aspx>

### ADDITIONAL RESOURCES

[Association of Travel Instruction \(ATI\)](#) -- a national professional association which exists to develop the relatively new professions of travel training instructor and travel trainer for seniors and persons with disabilities, other than those with blindness. The goal of ATI is to serve the practitioners who teach persons with disabilities and seniors to use public transit safely and independently.

In 2008, ESPA hosted [“Securing Funding for a New Travel Training Program”](#) as part of a series of free distance learning events. In this session, Sarah Green of The Rapid and Frances Rankos of Pierce Transit discussed steps a transit agency can take to secure funding for a new travel training program.

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### GENERAL TRAVEL TRAINING TIPS

**These tips were shared in an online training course sponsored by Easter Seals on September 28-29, 2010.**

- Meet with the individual at a location where he/she feels comfortable.
- Begin where the individual is. Assess needs, wishes and current capabilities.
- Also assess the individual's current knowledge of his/her transportation options.
- Ask the individual what his/her goal is regarding learning to travel.
- Make sure not to insult the individual by asking questions which may wound their dignity.
- Treat adults as adults.
- Determine if the individual has any "natural supports" such as family or friends who might be able to reinforce the training.
- Take time to operationally define each small step to the individual's goal and assess the individual's capability of completing that step. Example: Is the individual able to successfully cross the street to get to the bus stop? (This takes into account the person's cognitive ability and physical mobility.)
- Help the individual determine what he/she can do about any barriers to his/her travel.
- Recognize, acknowledge and address any fears.
- Do not inadvertently instill new fears by expressing what frightens you about their situation.
- Encourage safety at all times while traveling. Help the individual learn the safe way to ride.
- Begin with short travel to promote confidence and give success.
- Take time to explain all aspects of the travel in terms that the individual can understand.
- Discover the individual's motivation and use it to help the individual succeed.
- Tailor the training to the individual's strengths.
- Make clear that the goal is for the individual to one day be able to travel to the location they have selected alone. This helps keep the individual from viewing the trainer as his/her personal travel buddy.



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### Resources Used:

- The **Alabama Department of Transportation (ALDOT)** - ALTRAN website at <http://aldotgis.dot.state.al.us/altrans/default.aspx> James Our special thanks to Joe Nix, Senior Transportation Planner and James Giles, Transportation Planner at ALDOT.
- **211 Connects Alabama** <http://211connectsalabama.org/> sponsored by the United Way.
- The **Alabama Department of Senior Services (ADSS)** Alabama Connects <http://www.alabamaconnect.gov/>
- The **Minnesota Department of Transportation** has a glossary of transportation terms on its website. We cut and pasted some of the definitions from that site and added to them. <http://www.dot.state.mn.us/information/glossary.html>
- The **Federal Transportation Administration** - Descriptions of Major Assistance Programs [http://www.fta.dot.gov/about\\_FTA.html](http://www.fta.dot.gov/about_FTA.html)
- **Wikipedia**, the free encyclopedia. The small maps with the counties highlighted are from this website. [http://en.wikipedia.org/wiki/List\\_of\\_counties\\_in\\_Alabama](http://en.wikipedia.org/wiki/List_of_counties_in_Alabama) These maps were selected because when using this manual on line, the user can click on the map and obtain information on the county highlighted. This feature is informative and entertaining.
- The **Easter Seals** sponsored training sessions of "How to Find a Ride" and "*What is travel training and why should I know about it?*" [ncst@easterseals.com](mailto:ncst@easterseals.com)
- **Ride Wise** - a travel training program in Oregon. <http://www.rideconnection.org/ride/Services/RideWise.aspx>
- Our thanks to all of the individuals who provided information to us over the telephone about their transportation services or told us about resources with which they were familiar.